

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

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License #: 493-14-060

Organization Name: Timber Ridge School

Date of Inspection: 12-14-2022

Program Type/Facility Name: 14-060 Timber Ridge SA RTC

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-105-150. (4) - The provider including its employees, contractors, students, and volunteers shall comply with: 4. Section 37.2-400 of the Code of Virginia and related human rights regulations adopted by the state board;	N	Timber Ridge SA RTC This regulation was NOT MET as evidenced by: See OHR citation below.		
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Timber Ridge SA RTC This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. CHRIS A#20220103/Incident date: 12/03/22 Provider has substantiated for neglect based on the following: - During the investigation, provider determined that Employee #1 left their purse in the office but failed to lock it up in the medication cabinet or in a file drawer, as per policy. - The purse contained Medication #1 that belonged to Employee #1. - Because the purse was not locked up, Individual #1 was able to access Employee #1's purse and	PR) 12/15/2022 Timber Ridge SA RTC This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. CHRIS A#20220103/Incident date: 12/03/22	01/11/2023 00:00:00

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		remove 1 pill from the pill bottle containing Medication #1. Employee #1 failing to secure their purse that contained Medication #1 was a failure to provide services necessary to the health, safety, and welfare of an individual as is thus a violation of 12VAC35-115-50(B)(2).	Provider has substantiated for neglect based on the following: - During the investigation, provider determined that Employee #1 left their purse in the office but failed to lock it up in the medication cabinet or in a file drawer, as per policy. - The purse contained Medication #1 that belonged to Employee #1. - Because the purse was not locked up, Individual #1 was able to access Employee #1's purse and remove 1 pill from the pill bottle containing Medication #1. - Employee #1 failing to secure their purse that contained Medication #1 was a failure to provide services necessary to the health, safety, and welfare of an individual as is thus a violation of 12VAC35-115-50(B)(2). Employee #1 received a disciplinary letter to file that required her to review Regulation #4841 – Alcohol-Drug Free Workplace that covers the securing of personal medication. Employee #1 also had to sign an attestation form stating she had reviewed the regulation which was added to their personnel file. They also met with the Director of Residential & Case Management Services to review the issue and how the regulation was not followed. Employee #1 received an amended letter to file that included a part on the	

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			substation of neglect. A general email was sent to staff by the Director of Residential & Case Management Services reviewing the requirement of securing personal medications and using proactive prevention. The CEO will have a campus meeting where the incident and the regulation will be reviewed. This will be completed by 1/11/23. OHR/OLR) Accepted 12/16/2022	

General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Cassie Purtlebaugh, Human Rights

(Signature of Organization Representative)

Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined