

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

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License #: **493-14-060**

Organization Name: **Timber Ridge School**

Date of Inspection: **09-08-2023**

Program Type/Facility Name: **14-060 Timber Ridge SA RTC**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Timber Ridge SA RTC This regulation was NOT MET as evidenced by: See OHR citation below.		

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12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Timber Ridge SA RTC This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. During an internal investigation the provider substantiated the allegation of neglect of supervision due to the following: • During morning cleaning, Individual 1 obtained a cleaning solution and poured it into a drink container and hid it in Individual 1's desk. • That evening, Individual 1's roommate reported to staff that Individual 1 had just vomited after consuming the cleaning solution. • Individual 1 admitted to obtaining and consuming the cleaning solution in an effort to harm self. • Employee 1 failed to follow supervision protocols during morning cleaning which resulted in Individual 1's ability to pour a cleaning solution into a drink bottle to consume at a later time. It is significant to note this is the second incident of an individual obtaining and consuming a cleaning solution on this unit for this provider this year.	PR) 09/21/2023 The cleaning solution in all units has been changed to vinegar/water. Disinfectant wipes are available as needed and locked in the supply closet. Steam mops have been purchased for the tile areas in the main areas of each unit. A campus wide memo was sent to all staff on 9/5/23 to inform them of the change to the vinegar/water cleaning solution. Unit managers and charge staff will be responsible for ensuring protocols are followed. OHR/OLR) Accepted 09/21/2023	9/5/2023

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General Comments / Recommendations:				
I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.				
_____ Cassie Purtlebaugh, Human Rights		_____ (Signature of Organization Representative)		_____ Date
C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined				