

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

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License #: **493-14-060**

Organization Name: **Timber Ridge School**

Date of Inspection: **12-14-2023**

Program Type/Facility Name: **14-060 Timber Ridge SA RTC**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Timber Ridge SA RTC This regulation was NOT MET as evidenced by: See OHR citation below.		

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12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Timber Ridge SA RTC This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. During an internal investigation the provider substantiated the allegation of neglect of supervision due to the following: - Individual 1 requested quiet time to sit out on the front porch of the residence which was permitted by Employee 1. - Employee 1 and Employee 2 took the unit residents to the campus gym. - During the fitness program, Employee 1 conducted a head count and noticed that one resident was missing. - Employee 1 and Employee 2 searched the area briefly and discovered that Individual 1 was not in the area. - Multiple staff began a search of the campus and surrounding areas. - Individual 1 was located off campus at a local gas station and returned safely back to campus with staff. - Employee 1 and Employee 2 failed to provide the supervision services necessary for the welfare of Individual 1.	PR) 01/03/2024 - Staff involved in the incident received letters to their personnel file. - Staff involved met with the unit manager and Director of Residential and Case Management Services to review the incident. - A review of regulation #2140.AP- Protocol for Supervision and Safety was completed with staff involved in the incident. - A review of BSS section on Quiet Times was completed with staff involved in the incident. OHR/OLR) Accepted 01/03/2024	1/5/2024

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General Comments / Recommendations:				
I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.				
_____ Cassie Purtlebaugh, Human Rights		_____ (Signature of Organization Representative)		_____ Date
C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined				