

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

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License #: **493-14-060**

Organization Name: **Timber Ridge School**

Date of Inspection: **03-25-2025**

Program Type/Facility Name: **14-060 Timber Ridge SA RTC**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Timber Ridge SA RTC This regulation was NOT MET as evidenced by: See OHR citation below.		

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12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Timber Ridge SA RTC This regulation was NOT MET as evidenced by: "Neglect" means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse During an internal investigation the provider determined the following: • Employee 1 reported that Employee 1 entered Individual 1's unit. Although the unit door was locked, the staff office door was wide open; however, there were no staff on the unit. • Employee 1 reported hearing a radio and seeing a light turned on. When Employee 1 went to check, Employee 1 heard the shower running. When Employee 1 knocked on the door, Individual 1 answered. • Employee 2 and Employee 3 left the unit without realizing that Individual 1 was in the shower. • Individual 1 was left unsupervised until found by Employee 1.	PR) 03/31/2025 Employee # 2 and # 3 both received letters to file documenting the following discussion: As discussed, it is the responsibility of all the staff to make sure when leaving the unit that they have all the students, and it is not acceptable that a student was left behind without staff in the unit. While it was fortunate that it was only for a brief time and the student was not even aware himself it still is a serious matter. In the future I recommend that you count the students when leaving and arriving at any location to ensure you have everyone. Active supervision is one of the key components of keeping our students safe. OHR/OLR) Accepted 04/01/2025	4/4/2025

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General Comments / Recommendations:				
I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.				
_____ Cassie Purtlebaugh, Human Rights		_____ (Signature of Organization Representative)		_____ Date
C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined				