

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

Page: 1 of 3

License #: **493-14-060**

Organization Name: **Timber Ridge School**

Date of Inspection: **12-11-2025**

Program Type/Facility Name: **14-060 Timber Ridge SA RTC**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Timber Ridge SA RTC This regulation was NOT MET as evidenced by: See OHR citation below.		
12VAC35-115-110. C. (9a) - The provider's duties. 9. Providers shall comply with all applicable state and federal laws and regulations, certification and accreditation standards, and third party requirements as they relate to seclusion and restraint. 9a. Whenever an inconsistency exists between this chapter and federal laws or regulations,	N	Timber Ridge SA RTC This regulation was NOT MET as evidenced by: CHRIS A#20250070 Provider substantiated for restraint not in compliance with standards based on the following: - Individual #1 was in the gym where six staff and fourteen other peers were playing basketball. - Individual #1 and a peer had a negative verbal encounter and pushed each other. - Employee #1 attempted to intervene with Individual #1 while another staff intervened with other peers. - Individual #1 hit Employee #1 several times.	PR) 12/19/2025 - Employee #1 attended a TCI refresher on 10/14/25. - Subsequent TCI refreshers have continued to stress the importance of actively assisting in a crisis if TCI certified. - Additionally, all new TCI staff are also informed that the expectation is that if you are TCI certified, you are expected to assist in a crisis. - Requirement that staff who are TCI certified assist was also reviewed in both campus meetings on 10/28/25 OHR/OLR) Accepted 12/19/2025	10/30/2025

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accreditation or certification standards, or the requirements of third party payers, the provider shall comply with the higher standard.		- Employee #1 attempted to restrain Individual #1, but both Individual #1 and Employee #1 fell to the ground. - Individual #1 then got up and tried to run toward the door after the peer. - Employee #1 ran after Individual #1 and Individual #1 then turned around and punched Employee #1 two times. - Employee #1 then attempted to restrain Individual #1 by placing Employee #1's opposite arm diagonally across Individual #1's chest area with hand up toward neck/shoulder area with Employee #1's other arm around Individual #1's waist area. - Individual #1 landed on Individual #1's back without feet leaving the floor. - Employee #1 attempted to initiate a supine restraint; however, Employee #1 failed to communicate to the staff who were in the area and also failed to initiate the supine restraint in compliance with standards (approach from the side with 2 staff). Employee #1 failed to communicate to staff that Employee #1 was going to initiate a supine restraint which requires two staff to initiate and failed to initiate the supine restraint in compliance with standards which is a violation of 12VAC35-115-110(C)(9).		

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Page: 3 of 3

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General Comments / Recommendations:				
I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.				
_____ Heather Hilleary, Human Rights		_____ (Signature of Organization Representative)		_____ Date
C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined				