DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **5908-14-008**
Organization Name: **Pathway to Success, LLC**

Date of Inspection: **11-25-2024**
Program Type/Facility Name: **14-008 Pathway House**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-480. J. - Each resident shall be assigned drawer space and closet space, or their equivalent, that is accessible to the sleeping area for storage of clothing and personal belongings except in secure custody facilities.	N	Pathway House This regulation was NOT MET as evidenced by: During the on-site inspection on 11/25/2024, the provider did not show proof of evidence of Bedroom #1 and Bedroom #2 having drawer space or closet space accessible to the sleeping area for storage of clothing, as evidence by there being no clothes hanging bar, drawers, or any other space designated inside the closet and outside the closet that was acceptable for clothing.	PR) 12/10/2024 During the inspection, it was noted that the closets in the bedrooms lacked clothes bars, which did not provide residents with sufficient space to store their clothing. The 30-day Resident Room Checklist will be used to ensure that all rooms provide adequate storage space for residents' personal belongings. As part of the checklist, the Program Director, Program Manager, or House Lead will verify that residents have adequate closet space. This violation has already been addressed, and the necessary storage solutions have been installed, as shown in the attached photo. OLR) Accepted 12/10/2024	12/5/2024

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Date of Inspection: **11-25-2024**
Program Type/Facility Name: **14-008 Pathway House**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-590. A. - The facility's grounds shall be safe, properly maintained, and free of clutter and rubbish. The grounds include, but are not limited to, all areas where residents, staff, and visitors may reasonably be expected to have access, including roads, pavements, parking lots, open areas, stairways, railings, and potentially hazardous or dangerous areas.	N	Pathway House This regulation was NOT MET as evidenced by: During the on-site inspection on 11/25/2024, the provider did not show proof of evidence of the facility's grounds being safe and having necessary safeguards, as evidence by there being no handrails for the steps at the rear and front entrances of the licensed location.	PR) 12/10/2024 Railings were not installed on the steps leading to the front and back doors of the home, posing a potential safety risk for individuals who require assistance entering or exiting the property. To prevent similar issues in the future, the 30-Day Maintenance Checklist will be implemented. As part of this protocol, the Program Director, Program Manager, or House Lead will conduct monthly inspections of the home's exterior to ensure all safety measures, including properly maintained railings, are in place and free from hazards. This issue has been addressed, and railings have now been installed on both the front and back steps, as shown in the attached photos. OLR) Accepted 12/10/2024	12/5/2024

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Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-590. B. - The interior and exterior of all buildings shall be safe, properly maintained, clean, and in good working order. This includes, but is not limited to, required locks, mechanical devices, indoor and outdoor equipment, and furnishings.	N	Pathway House This regulation was NOT MET as evidenced by: During the on-site inspection on 11/25/2024, the provider did not have proof of evidence of the exterior of the facility being safe, as evidence by there being a mechanical area on the rear outside of the facilities wall that was uncovered and had an exposed wire.	PR) 12/10/2024 An uncovered panel was found at the back of the home. To address this violation, the 30-day Maintenance Checklist will be used. As part of the checklist, the Program Director, Program Manager, or House Lead will inspect the exterior of the home every 30 days to ensure the panel is properly covered and that no other safety hazards exist. This issue has already been resolved, and the panel is now removed and the space filled, as shown in the attached photo. OLR) Accepted 12/10/2024	12/5/2024

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12VAC35-46-600. A. - All furnishings and equipment shall be safe, clean, and suitable to the ages and number of residents.	N	Pathway House This regulation was NOT MET as evidenced by: During the on-site inspection on 11/25/2024, the provider did not show proof of evidence of properly maintaining the window in Bedroom #1 determined by there being a pencil sized crack in the glass of the window and there being a half-dollar size hole in the window screen.	PR) 12/10/2024 A crack was found in the window in bedroom #1. To address this issue, we have developed a 30-day Maintenance Checklist that will be used to monitor the condition of the home. This checklist ensures regular safety inspections and must be completed every 30 days by the Program Director, Program Manager, House Manager, or House Lead. The inspection includes checking for cracks in the foundation, damage to windows, exterior issues, and ensuring fire extinguishers are functional. The window in bedroom #1 has been replaced, as documented in the attached photos. OLR) Accepted 12/10/2024	12/5/2024

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General Comments / Recommendations:
The provider will need to submit their Corrective Action Plan by the due date indicated on their Licensing Report.

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Jessika Bennett, Licensing Specialist	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined