DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **630-14-001**
Organization Name: **Hughes Center for Exceptional Children**

Date of Inspection: **04-24-2024**
Program Type/Facility Name: **14-001 The Hughes Center**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	The Hughes Center This regulation was NOT MET as evidenced by: See OHR citations below.		
12VAC35-115-110. C. (13b) - The provider's duties. 13. Providers may use seclusion or mechanical restraint for behavioral purposes in an emergency only if a qualified professional involved in providing services to the individual has, within one hour of the initiation of the procedure: 13b. Determined that the proposed seclusion or mechanical restraint is necessary	N	The Hughes Center This regulation was NOT MET as evidenced by: Per the review of OHR staff the restraint could have been avoided as all peers were removed from the area, while the peer was being aggressive. At one point, staff exited to the room and then returned, where Individual #1 was seen to have spit on Employee #1. Employee #1 placed the individual in a restraint, but should have allowed time to the individual to de-escalate by himself prior to re-entering the room. Furthermore, Employee #2 participated in the restraint in an excessive manner.	PR) 05/29/2024 The facility has taken to the following actions to mitigate any misuse of restraint during crisis episodes with patients. • Internal investigation was conducted immediately following the event. Staff was placed on administrative suspension pending the outcome of the investigation. Staff engaging outside of standard of care was terminated. • The Leadership Team met and reviewed Policy #248 Proper Use and Monitoring of Physical and	5/31/2024

License #: **630-14-001**
Organization Name: **Hughes Center for Exceptional Children**

Date of Inspection: **04-24-2024**
Program Type/Facility Name: **14-001 The Hughes Center**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
to protect the individual or others from harm, injury, or death;			Chemical Restraints and Seclusion and confirmed that the policy is in line with facility expectations and regulatory standards. • The Leadership Team met and reviewed Policy #115 Reporting and Investigating Resident Abuse, Neglect, and Exploitation and confirmed that the policy is in line with facility expectations and regulatory standards. • All staff were trained on Policy #115 Reporting and Investigating Resident Abuse, Neglect, and Exploitation by the Chief Operating Officer. Training attestation was completed by staff. • All staff provided Handle with Care refresher course by Handle with Care Trainer to review the proper use of restraint and crisis intervention. Focus placed on imminent risk, crisis cycle and interventions at each stage of the crisis cycle to prevent the use of restraint. OHR/OLR) Accepted 05/29/2024	

DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **630-14-001**
Organization Name: **Hughes Center for Exceptional Children**

Date of Inspection: **04-24-2024**
Program Type/Facility Name: **14-001 The Hughes Center**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date

General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Mandy Crowder, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined