DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **673-14-008**
Organization Name: **Gateway Homes, Inc.**

Date of Inspection: **12-28-2022**
Program Type/Facility Name: **14-008 Gateway Adolescent Program**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-1070. C. - The provider shall notify the department within 24 hours of any serious illness or injury, any death of a resident, and all other situations as required by the department. Such reports shall include: 1. The date and time the incident occurred; 2. A brief description of the incident; 3. The action taken as a result of the incident; 4. The name of the person who completed the report; 5. The name of the person who made the report to the placing agency and to either the parent or legal guardian; 6. The name of the person to whom the report was made.	N	Gateway Adolescent Program This regulation was NOT MET as evidenced by: Upon review of Individual #2's record it was revealed that the individual was brought to Sentara Emergency Department for Marijuana Use on 6/23/22, however, there was no incident reported within CHRIS.	PR) 01/10/2023 The emergency room visit to Sentara did not occur during the provision of a service and Gateway believes this to be non-reportable. The police in Isle of Wight decided to take the client to the emergency room once the person they were with took them to police. The incident of the individual being missing from the facility was entered into CHRIS as required by the Children's Regulations on 6/23. CHRIS Serious Incident Report is in the CHRIS system, reflecting the incident of being missing from the facility. Additionally, a CHRIS neglect investigation was opened at the same time, as per regulations, which was not substantiated and Gateway requested closure of the Neglect allegation on 7/14/2022; however, Office of Human Rights has not yet closed the case. OLR) Accepted 01/10/2023	12/28/2022

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General Comments / Recommendations:
It is noted that the Applicant Screening Form for Individual #1 states "Please see Application page 1" or "Please see Application page 2" or "Please see Application page 3" on most sections, however, it is recommended to ensure that this document is completed with accurate information and not referred to another document as this document is a screening form to determine if the Individual meets screening criteria and the Application is specific for applicants to meet the criteria and are applying for admission.
It is noted that the legal guardians have not signed the ISPs, however, the provider conducted an internal audit Dec 15th, 2022 and is aware of this and has an internal corrective action to remedy findings. The provider also put in place a new quality improvement plan in order to ensure long term compliance of this finding.

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Cynthia Gwinn, Licensing Specialist	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined