DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **758-14-009**
Organization Name: **NDUTIME Youth and Family Services, Inc.**

Date of Inspection: **11-13-2025**
Program Type/Facility Name: **14-009 Joshua House I-5803**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-850. E. - A program of medication, including over-the-counter medication, shall be initiated for a resident only when prescribed in writing by a person authorized by law to prescribe medication.	N	**HEALTH AND SAFETY VIOLATION** Joshua House I-5803 This regulation was NOT MET as evidenced by: At the time of the inspection, a review of Individual #1's record found that there were no physician's orders for the medications that had been provided by the Individual's caseworker. A review of Individual #2's record found that the printout from the pharmacy that the provider cited as physician's orders did not include key information which is required of physician's orders, such as the prescribing physician's information. Provider failed to ensure that Individual #1 and Individual #2 had programs of medications initiated when prescribed in writing by a person authorized by law to prescribe medications. Please submit a detailed plan to ensure that future individuals have programs of medication initated when prescribed in writing by a person authorized by law to prescribe medications.	PR) 12/21/2025 Provider would like to appeal the citation due to Provider meeting (Teams format) with Joy Richardson, BSN, RN, Registered Nurse Care Consultant with the Virginia Department of Behavioral Health and Developmental Services, who stated Provider's Psychiatric Consultation form was in fact a Physician's Order. OLR) Not Accepted 05/21/2026Citation Upheld. Please respond to the CAP. PR) 05/31/2026 Although Provider utilizes Psychiatric, Medical, and Dental Consultations to gather information from client appointment to include current medication(s) and changes in medication (if applicable), which are the orders from the medical professional, Provider will ensure in writing and retain the Physician Orders by authorized medical professionals by law to prescribe medication. Additionally, Provider will transcribed most recent Order(s) to the medication administration record in order to compare with the label on the medications. The physician's orders, medication administration record, and the labels on the medications will match prior to medication administration. Provider's Staff was trained by Joy Richardson, BSN, RN, Registered Nurse Care Consultant with the Virginia Department of Behavioral Health and Developmental Services 1/7/26, who also stated Provider's Psychiatric Consultation form was in fact a Physician's Order.	5/31/2026

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			OLR) Accepted 06/26/2026	

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12VAC35-46-850. F. - Medication prescribed by a person authorized by law shall be administered as prescribed.	N	**HEALTH AND SAFETY VIOLATION** Joshua House I-5803 This regulation was NOT MET as evidenced by: At the time of the inspection, a review of Individual #2's medication found that six pills were missing from Medication #1's bubble pack with no way to verify administration due to no physician's orders to confirm when medication was dispensed and no accompanying date on the bubble pack. Provider failed to ensure that Individual #2's medication prescribed by a person authorized by law was adminstered as prescribed. Please submit a detailed plan to ensure that future individuals' with medications prescribed by a person authorized by law have medications administered as prescribed.	PR) 12/21/2025 Provider would like to appeal the citation due to Provider meeting (Teams format) with Joy Richardson, BSN, RN, Registered Nurse Care Consultant with the Virginia Department of Behavioral Health and Developmental Services, who stated Provider's Psychiatric Consultation form was in fact a Physician's Order. OLR) Not Accepted 05/21/2026Citation Upheld. Please respond to the CAP. PR) 05/31/2026 Although Provider utilizes Psychiatric, Medical, and Dental Consultations to gather information from client appointment to include current medication(s) and changes in medication (if applicable), which are the orders from the medical professional, Provider will ensure in writing and retain the Physician Orders by authorized medical professionals by law to prescribe medication. Additionally, Provider will transcribed most recent Order(s) to the medication administration record in order to compare with the label on the medications. The physician's orders, medication administration record, and the labels on the medications will match prior to medication administration. Provider's Staff was trained by Joy Richardson, BSN, RN, Registered Nurse Care Consultant with the Virginia Department of Behavioral Health and Developmental Services 1/7/26, who also stated Provider's Psychiatric Consultation form was in fact a Physician's Order. OLR) Accepted 06/26/2026	5/31/2026

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General Comments / Recommendations:
The licensing specialist recommends the provider review regulations 12VAC35-46-850 and to reach out to the Office of Integrated Health for additional training and support.

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Lauren Faszewski, Licensing Specialist	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined