DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

Investigation ID: **4**
License #: **769-14-008**
Organization Name: **Dominion Services for all People, LLC**

Date of Inspection: **07-01-2025**
Program Type/Facility Name: **14-008 DSFAP-First Step**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-590. B. - The interior and exterior of all buildings shall be safe, properly maintained, clean, and in good working order. This includes, but is not limited to, required locks, mechanical devices, indoor and outdoor equipment, and furnishings.	N	DSFAP-First Step This regulation was NOT MET as evidenced by: During the unannounced investigation inspection, the Licensing Specialist observed an active leak from the second-floor bathroom leading into the first-floor dining area. This condition reflects a failure to properly maintain the interior of the building in a safe and sanitary manner as required by regulation.	PR) 09/23/2025 Staff were informed to direct individuals away from the compromised area, ensuring a safe environment for everyone within the facility.Repair Work: A licensed and qualified plumber was contacted to address the leak., the source of the water leak was accurately identified, and the necessary repairs were executed . This critical step ensured the cessation of water flow and prevented further damage to the building's structure and contents. The floor was placed in the hallway bathroom where the lek took place. **Sanitation and Restoration:** The entire impacted area underwent that included the thorough drying of all surfaces to prevent mold growth. Any materials that had sustained damage due to water exposure, such as ceiling tiles or sections of drywall, were carefully removed disposed of. These damaged materials were then replaced with new, compliant components, restoring the dining room to its original condition and aesthetic. **Preventive Measures:** Comprehensive Plumbing System Inspection: A full and detailed inspection of the entire plumbing system throughout the facility has been scheduled. This will involve a thorough assessment by qualified professionals to identify and correct any additional vulnerabilities, aging components, or potential failure points before they lead to further leaks or issues. Regular Maintenance and Monitoring Plan: A proactive maintenance and monitoring plan has been developed . This plan includes scheduled routine inspections of all plumbing fixtures, pipes, and associated systems, along with regular checks for any signs of wear, corrosion, or potential leaks. The goal is to identify and	9/8/2025

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			address minor issues before they escalate into significant problems, thereby preventing future occurrences of water damage. **Additional Protective Measures:** A Heavy-Duty Shower Curtain: A heavy-duty shower curtain was purchased and installed to effectively prevent water from escaping the shower area and reaching the floor. This directly addresses the initial cause of the leak.**Outdoor Mat for Sanitation:** An outdoor mat was purchased and placed strategically to prevent debris and moisture from being tracked into the facility, thereby reducing the risk of floor sanitation issues that could contribute to water pooling or damage in the event of future spills or leaks. OLR) Accepted 09/24/2025	

General Comments / Recommendations:
Please respond to the CAP on or before the due date. If you should have any questions or require further assistant, please contact me via CONNECT or at 804-393-0663.

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Donna Ross, Licensing Specialist	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined