DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **769-14-008**
Organization Name: **Dominion Services for all People, LLC**

Date of Inspection: **08-01-2022**
Program Type/Facility Name: **14-008 DSFAP-First Step**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-450. C. - Precautions shall be taken to prevent scalding from running water. Water temperatures shall be maintained between 100°F and 120°F.	N	DSFAP-First Step /This regulation was NOT MET as evidenced by: At the time of inspection the water temperature at measured 111.6 degrees Fahrenheit	PR) 06/04/2024 **The staff's ability to adjust the temperatures as the client requested caused the escalated water temperature. However, that procedure is no longer allowed to ensure that Dominion Services for All People complies with the regulations. The following methods and guidelines were established.** **Revised Version:** **To prevent scalding temperatures, the following guidelines have been established:** **1. Residents must obtain consent from the AOC (Administrator on Call) or the Manager on duty before adjusting the water temperature.** **2. Staff have been educated on the appropriate temperatures and on how to measure temperatures for clients before adjusting the water heater.** **3. After staff members have measured the temperature, the IA checklist will be displayed next to the water heater.** **4. The lead counselor will review the temperature checklist weekly to ensure the accuracy of recorded temperatures. Subsequently, reports will be regularly inspected to identify any errors or inconsistencies.** **The information will be reported to the program director and filed in the main office.**	8/1/2022

License #: **769-14-008**
Organization Name: **Dominion Services for all People, LLC**

Date of Inspection: **08-01-2022**
Program Type/Facility Name: **14-008 DSFAP-First Step**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
			OLR) Accepted 06/05/2024	
12VAC35-46-850. F. - Medication prescribed by a person authorized by law shall be administered as prescribed.	NS	DSFAP-First Step This regulation was NOT MET as evidenced by: At the time of inspection the provider failed to document a medication pass for Individual #1, #2, #3 and #4 for August 1st, 2022 AM medications. Systemic due to the number of Individuals and the number of medications not documented as being passed.	PR) 06/04/2024 **All medications were dispensed on 8/1/2022; however, the staff deviated from the proper procedure by signing off without following the correct protocol.** **Immediate action was taken to rectify the citation and prevent a recurrence. This involved incoming staff verifying the issuance of all medications and confirming the MAR (Medication Administration Record) signatures. Following the MAR review by incoming staff, both members will sign a changeover form affirming that all medications were administered according to the prescribed order. The Program Director or designee will follow up with a daily review of the MAR to ensure all medicines are correctly issued, and the documentation compiles with the DSFAP policy and procedures.** OLR) Accepted 06/05/2024	8/10/2022

DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **769-14-008**
Organization Name: **Dominion Services for all People, LLC**

Date of Inspection: **08-01-2022**
Program Type/Facility Name: **14-008 DSFAP-First Step**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date

General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Donna Ross, Licensing Specialist	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined