

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

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License #: **780-14-001**

Organization Name: **Liberty Point Behavioral Healthcare, LLC**

Date of Inspection: **04-29-2026**

Program Type/Facility Name: **14-001 Liberty Point Academy**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Liberty Point Academy This regulation was NOT MET as evidenced by: See OHR citation below.		

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Program Type/Facility Name: 14-001 Liberty Point Academy

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12VAC35-115-60. B. (2) - The provider's duties. 2. Providers shall ensure that all services, including medical services and treatment, are at all times delivered in accordance with sound therapeutic practice. Providers may deny or limit an individual's access to services if sound therapeutic practice requires limiting the service to individuals of the same sex or similar age, disability, or legal status.	N	Liberty Point Academy This regulation was NOT MET as evidenced by: Providers shall ensure that all services, including medical services and treatment, are at all times delivered in accordance with sound therapeutic practice. CHRIS A#20260010 Provider substantiated for Services violation based on the following: - Individual #1 was kicking doors and making inappropriate statements to other individuals on the unit. - Employee #1 was asked by another staff to assist with redirecting Individual #1 away from other individuals to avoid peer-on-peer altercations. - When Employee #1 redirected Individual #1 to walk off the unit to the courtyard, Individual #1 started walking toward the hallway and quickly turned around, almost running into a chair. - Employee #1 then placed Employee #1's hands on Individual #1's upper body and moved Individual #1 forward in the direction of the hallway. - Provider indicated that Employee #1 should have carried out a therapeutic guide (Handle With Care) or requested further assistance from other staff. Employee #1's action of moving Individual #1 forward was not in line with provider policy and failed to deliver services in accordance with sound therapeutic practice which is a violation of 12VAC35-115-60(B)(2).	PR) 05/13/2026 Employee #1 actions of moving individual #1 was not in line with therapeutic practice. Employee #1 received a preventive counseling on April 29, 2026. The Director of Quality Management reviewed Policy # 970b Employee Conduct and Work Rules with Employee #1 as well as received an acknowledgment of the policy. Employee #1 received additional training in Handle With Care as well as signed attestations for Policy #231 Procedure on Least Restrictive Interventions for Problem Behaviors, and reviewed tap out procedures with the employee. OHR/OLR) Accepted 05/21/2026	5/13/2026

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Heather Hilleary, Human Rights

(Signature of Organization Representative)

Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined