DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **909-14-003**
Organization Name: **Harbor Point Behavioral Health Center**

Date of Inspection: **06-28-2023**
Program Type/Facility Name: **14-003 Harbor Point Behavioral Health**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Harbor Point Behavioral Health This regulation was NOT MET as evidenced by: See OHR citations below.		8/23/2023

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Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-115-50. B. (2) - In receiving all services, each individual has the right to: 2. Be protected from harm including abuse, neglect, and exploitation.	N	Harbor Point Behavioral Health This regulation was NOT MET as evidenced by: Neglect means failure by a person, program, or facility operated, licensed, or funded by the department, excluding those operated by the Department of Corrections, responsible for providing services to do so, including nourishment, treatment, care, goods, or services necessary to the health, safety, or welfare of an individual receiving care or treatment for mental illness, intellectual disability, or substance abuse. See § 37.2-100 of the Code of Virginia. • Per provider's CHRIS report #A20230268, the provider had to perform a contraband search in Individual #1's bedroom due to Employee #1 reported that Item #1 had been stolen from them. • Item #1 was identified as contraband and posed a potential threat to Individual #1 and their peers, which then resulted in the contraband search. • As a result of Employee #1's actions, Individual #1's right to be free from neglect was violated.	PR) 08/23/2023 The contraband search indicated in CHRIS Report #20230268 was initiated when a nurse reported that a small can of mace spray that she carried on her keychain had gone missing. It was during the search for the mace that the incident occurred. Upon reviewing the incident and based on the potential of the mace spray becoming a risk exposure to residents and staff, Risk Management had a discussion with the nurse and advised her not to bring the mace spray into the facility. Other employees were also advised not to bring mace sprays into the building, and mace sprays have been added to our contraband list. OHR/OLR) Accepted 08/24/2023 OHR Response: Accepted pending receipt of the corrective action documentation. Please forward to Human Rights Advocate once completed.	8/23/2023

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Latoya Wilborne, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined