License #: **909-14-003**
Organization Name: **Harbor Point Behavioral Health Center**

Date of Inspection: **04-14-2025**
Program Type/Facility Name: **14-003 Harbor Point Behavioral Health**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-70. - Each provider shall guarantee resident rights as outlined in § 37.2-400 of the Code of Virginia and in the Rules and Regulations to Assure the Rights of Individuals Receiving Services from Providers Licensed, Funded, or Operated by the Department of Mental Health, Mental Retardation and Substance Abuse Services (12VAC35-115).	N	Harbor Point Behavioral Health This regulation was NOT MET as evidenced by: See OHR citations.		
12VAC35-115-50. A. - Each individual has a right to exercise his legal, civil, and human rights, including constitutional rights, statutory rights, and the rights contained in this chapter, except as specifically limited in this chapter or otherwise by law. Each individual has a right to have services that he receives respond to his needs and preferences and be person-centered. Each individual also	N	Harbor Point Behavioral Health This regulation was NOT MET as evidenced by: Employee #1 displayed inappropriate actions by yelling and slightly shoving individual #1 in shoulder after she pushed him.	PR) 05/20/2025 The facility internal investigation indicated Employee #1 made a movement to block being pushed by Individual #1 and did in the process slightly shove the individual. The determination was that intentional harm to the individual did not occur, but a proper block movement, included in employee training, would better suit the situation. The incident was isolated to one occurrence with one staff member, and no adjustments have been made to address a systemic issue. Employee completed a video debriefing of the interaction with the Assistant Director of	5/8/2025

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has the right to be protected, respected, and supported in exercising these rights. Providers shall not partially or totally take away or limit these rights solely because an individual has a mental health or substance use disorder or an intellectual disability and is receiving services for these conditions or has any physical or sensory condition that may pose a barrier to communication or mobility.			Risk Management. The employee also completed re-education regarding blocks, including return demonstration in the facility approved physical intervention technique, Handle With Care. The facility concluded the corrective steps and documented the staff attestation to the training, attached, on May 8th, 2025. OHR/OLR) Accepted 05/27/2025	

DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

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General Comments / Recommendations:

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Latoya Wilborne, Human Rights	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined