DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN

License #: **950-14-008**
Organization Name: **Purvis Network, Inc.**

Date of Inspection: **12-18-2024**
Program Type/Facility Name: **14-008 Bell's Haven**

Standard(s) Cited	Comp	Description of Noncompliance	Actions to be Taken	Planned Comp. Date
12VAC35-46-310. B. (1a) - Required annual retraining: 1. All employees, contractors, students/interns, and volunteers shall complete an annual refresher emergency preparedness and response training that shall include: 1a. Alerting emergency personnel and sounding alarms;	N	Bell's Haven This regulation was NOT MET as evidenced by: Employee #1 and Employee #2 did not have documentation to demonstrate completion of an annual refresher emergency preparedness and response training. The expectation is that this training is conducted at least annually after hire. The emergency preparedness training must cover all elements of regulation 12VAC35-46-310.B.1.a-e. Have each employee complete emergency preparedness training that covers alerting emergency personnel and sounding alarms immediately if not already done and ensure this training is properly documented.	PR) 02/05/2025 P.R. will follow Bell's Haven policy and procedures. Bell's Haven will ensure all staff complete annual refresher emergency preparedness and response training and appropriate training documentation is completed and signed by employees and supervisors. Bell's Haven will implement quality assurance record check reviews monthly by the CAO or Director. OLR) Accepted 02/07/2025	2/14/2025
12VAC35-46-310. B. (1b) - Required annual retraining: 1. All employees, contractors, students/interns, and volunteers shall complete an annual refresher emergency preparedness and response training that shall include: 1b. Implementing evacuation procedures, including evacuation of residents with special needs (i.e., deaf, blind, nonambulatory);	N	Bell's Haven This regulation was NOT MET as evidenced by: Employee #1 and Employee #2 did not have documentation to demonstrate completion of an annual refresher emergency preparedness and response training. The expectation is that this training is conducted at least annually after hire. The emergency preparedness training must cover all elements of regulation 12VAC35-46-310.B.1.a-e. Have each employee complete emergency preparedness training that covers implementing evacuation procedures, including evacuation of residents with special needs immediately if not already done and ensure this training is properly documented.	PR) 02/05/2025 P.R. will follow Bell's Haven policy and procedures. Bell's Haven will ensure all staff complete annual refresher emergency preparedness and response training. Each employee will complete emergency preparedness training that covers implementing evacuation procedures, including evacuation of residents with special needs, immediately, if not already done. Bell's Haven will also ensure this training is documented correctly and appropriate training documentation is completed and signed by employees and supervisors. Bell's Haven will implement quality assurance record check reviews by the CAO or Director monthly. OLR) Accepted 02/07/2025	2/14/2025

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12VAC35-46-310. B. (1c) - Required annual retraining: 1. All employees, contractors, students/interns, and volunteers shall complete an annual refresher emergency preparedness and response training that shall include: 1c. Using, maintaining, and operating emergency equipment;	N	Bell's Haven This regulation was NOT MET as evidenced by: Employee #1 and Employee #2 did not have documentation to demonstrate completion of an annual refresher emergency preparedness and response training. The expectation is that this training is conducted at least annually after hire. The emergency preparedness training must cover all elements of regulation 12VAC35-46-310.B.1.a-e. Have each employee complete emergency preparedness training that covers using, maintaining, and operating emergency equipment immediately if not already done and ensure this training is properly documented.	PR) 02/05/2025 P.R. will follow Bell's Haven policy and procedures. Bell's Haven will ensure that all staff complete annual refresher emergency preparedness and response training. If not already done, each employee will complete emergency preparedness training that covers using, maintaining, and operating emergency equipment immediately and ensure this training is properly documented. OLR) Accepted 02/07/2025	2/14/2025
12VAC35-46-310. B. (1d) - Required annual retraining: 1. All employees, contractors, students/interns, and volunteers shall complete an annual refresher emergency preparedness and response training that shall include: 1d. Accessing emergency information for residents including medical information;	N	Bell's Haven This regulation was NOT MET as evidenced by: Employee #1 and Employee #2 did not have documentation to demonstrate completion of an annual refresher emergency preparedness and response training. The expectation is that this training is conducted at least annually after hire. The emergency preparedness training must cover all elements of regulation 12VAC35-46-310.B.1.a-e. Have each employee complete emergency preparedness training that covers accessing emergency information for residents including medical information immediately if not already done and ensure this training is properly documented.	PR) 02/05/2025 P.R. will follow Bell's Haven policy and procedures. Bell's Haven will ensure all staff complete annual refresher emergency preparedness and response training. Each employee will complete emergency preparedness training that covers accessing emergency information for residents, including medical information, immediately if not already done, and this training will be properly documented. OLR) Accepted 02/07/2025	2/14/2025

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12VAC35-46-310. B. (1e) - Required annual retraining: 1. All employees, contractors, students/interns, and volunteers shall complete an annual refresher emergency preparedness and response training that shall include: 1e. Utilizing community support services.	N	Bell's Haven This regulation was NOT MET as evidenced by: Employee #1 and Employee #2 did not have documentation to demonstrate completion of an annual refresher emergency preparedness and response training. The expectation is that this training is conducted at least annually after hire. The emergency preparedness training must cover all elements of regulation 12VAC35-46-310.B.1.a-e. Have each employee complete emergency preparedness training that covers utilizing community support services immediately if not already done and ensure this training is properly documented.	PR) 02/05/2025 P.R. will follow Bell's Haven policy and procedures. Bell's Haven will ensure all staff complete annual refresher emergency preparedness and response training. Each employee will complete emergency preparedness training that covers utilizing community support services immediately if not already done, and this training will be properly documented. OLR) Accepted 02/07/2025	2/14/2025
12VAC35-46-310. B. (4) - Required annual retraining: 4. All staff working with residents shall receive annual retraining in child abuse and neglect, mandatory reporting, maintaining appropriate professional relationships, and interaction among staff and residents, and suicide prevention.	N	Bell's Haven This regulation was NOT MET as evidenced by: Employee #1 and Employee #2 did not have documentation to demonstrate completion annual retraining in child abuse and neglect, mandatory reporting, maintaining appropriate professional relationships, and interaction among staff and residents, and suicide prevention. The expectation is that this training is conducted at least annually after hire. Have each employee complete required training to comply with regulation 12VAC35-46-310.B.4 immediately if not already done and ensure this training is properly documented.	PR) 02/05/2025 P.R. will follow Bell's Haven policy and procedures. Bell's Haven will ensure all staff complete annual refresher emergency preparedness and response training. Each employee will complete the required training to comply with regulation 12VAC35-46-310.B.4 immediately if it has not already been done and ensure this training is properly documented. OLR) Accepted 02/07/2025	2/14/2025

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12VAC35-46-710. B. (11a) - Providers shall develop, and fully complete prior to acceptance for care, an application for admission that is designed to compile information necessary to determine: 11. Medication and drug use profile, which shall include: 11a. History of prescription, nonprescription, and illicit drugs that were taken over the six months prior to admission;	N	Bell's Haven This regulation was NOT MET as evidenced by: The intake/initial assessment being used by Purvis Network, Inc. ("Intake Assessment") fails to address illicit drug use. This item was not addressed for Individual #1 or Individual #2. Review the assessment currently being utilized and update to address all elements of 12VAC35-46-710.1-11.	PR) 02/05/2025 P.R. will follow Bell's Haven policy and procedures. Bell's Haven will ensure all staff complete annual refresher emergency preparedness and response training and utilize and update to address all elements of 12VAC35-46-710.1-11. OLR) Accepted 02/07/2025	2/14/2025

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General Comments / Recommendations:
Provider uses contractors.

Confirm that the bedroom closest to the upstairs bathroom has at least 60 square feet of floor area per person (120 square feet for two people) to comply with Regulation 12VAC35-46-480.2.

Ensure job descriptions are available for each employee.

Ensure physician orders are available for all medications.

Ensure annual retrainings are completed and documented.

Medication Administration Record (MAR) currently being used needs to be adjusted so the days of the month and the box staff uses to initial that medications are administered line up accurately.

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Byron Nagle, Licensing Specialist	(Signature of Organization Representative)	Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined