

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

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License #: 986-14-003

Organization Name: Poplar Springs Hospital

Date of Inspection: 11-10-2021

Program Type/Facility Name: 14-003 Poplar Springs Hospital

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-590. B. - The interior and exterior of all buildings shall be safe, properly maintained, clean, and in good working order. This includes, but is not limited to, required locks, mechanical devices, indoor and outdoor equipment, and furnishings.	N	Poplar Springs Hospital This regulation was NOT MET as evidenced by: 1. The individual rooms in both the female and male unit, had toothpaste all over the walls. 2. The ceiling in the male unit had food splattered over the ceiling light. 3. The floors on both the female and male common areas, day rooms were dull, appeared dirty and scuffed. 4. The entryway carpet in the female unit was stained and in need of cleaning 5. Black streamers need to be removed that have been left hanging in the female unit's day room. 6. General paint repairs needed in both units 7. The female unit lacks unit representation and individualization in the common areas.	PR) 12/09/2021 Director of Risk Management met with the RTC Executive Director and RTC Director of Plant Operations to review the findings from the physical plant inspection. The RTC Director of Plant Operations contacted the Acute Director of Plant Operations to review any cleaning checklists already established for environmental services staff (EVS) and if there were any known nontoxic adhesive products to be used in patient care areas. The RTC Director of Plant Operations made revisions to the EVS checklist to address the cleaning of the residential units (ie. patient rooms and day rooms) in addition to identifying specific days for cleaning and painting of the walls and floors by maintenance staff. The RTC Director of Plant Operations along with the Director of Operations identified areas in the patients rooms in which items can be hung for decoration using the suggested nontoxic adhesive rather than toothpaste. The RTC Leadership team in conjunction with EVS and maintenance staff are working to remove the toothpaste from all walls in the patient bedrooms. The RTC Director of Plant Operations will review the daily cleaning checklist completed by the EVS staff each morning during the daily operations meeting to address any areas identified as requiring attention and for completion of the checklist. For areas identified as requiring outside vendors, the RTC Director of Plant Operations will complete all required organizational steps to have services rendered. The RTC Executive Director and RTC Director of	7/1/2022

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			Plant Operations will conduct an inspection based upon the completion of the checklist for compliance. Aggregated results from the inspections will be presented to EOC meeting quarterly. OLR) Accepted 12/10/2021	

General Comments / Recommendations:

Please review regulation 590 in regards to general building and facility maintenance.

I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.

Amber Nesbitt, Licensing Specialist

(Signature of Organization Representative)

Date

C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined