

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

Page: 1 of 2

License #: **986-14-003**

Organization Name: **Poplar Springs Hospital**

Date of Inspection: **11-28-2023**

Program Type/Facility Name: **14-003 Poplar Springs Hospital**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
12VAC35-46-590. B. - The interior and exterior of all buildings shall be safe, properly maintained, clean, and in good working order. This includes, but is not limited to, required locks, mechanical devices, indoor and outdoor equipment, and furnishings.	N	Poplar Springs Hospital This regulation was NOT MET as evidenced by: In review of the physical plant, the following deficits were noted: In the large female unit) Large wall repair needed- missing paint Dirty walls throughout the unit (in need of cleaning and/or repainting) Windows were dirty in the solarium	PR) 12/20/2023 The Director of Plant Operations met with the IT Manager to review the process of how to establish the WorxHub program to manage all maintenance request. The IT manager downloaded the program to all facility computers and established a how to guide for the WorxHub program. On 12/1/2023 the how to guide was distributed to all staff instructing them on how to enter work request. The Director of Plant Operations will review each work order request upon receipt and assign a maintenance tech to perform the needed repairs. The Director of Plant Operations will verify completion of the work request prior to closing out the order. The Director of Plant Operations will report out quarterly to the EOC committee the number of work request submitted and the time frame in which orders are completed. OLR) Accepted 12/21/2023	12/1/2023

**DEPARTMENT OF BEHAVIORAL HEALTH AND DEVELOPMENTAL SERVICES
CORRECTIVE ACTION PLAN**

Page: 2 of 2

License #: **986-14-003**

Organization Name: **Poplar Springs Hospital**

Date of Inspection: **11-28-2023**

Program Type/Facility Name: **14-003 Poplar Springs Hospital**

<u>Standard(s) Cited</u>	<u>Comp</u>	<u>Description of Noncompliance</u>	<u>Actions to be Taken</u>	<u>Planned Comp. Date</u>
General Comments / Recommendations: This specialist recommends the following: For the young males unit and large RTC unit, LS recommends painting the units (as they did in their 04-005 unit) with a dark color on the bottom half of the wall to prevent noticeable graffiti and a lighter color on the top. Also recommend adding pictures, quotes, artwork at the top of the wall to prevent damage. Maybe painting/decorating the ceiling tiles or hanging things decorations from the ceiling, etc to make the environment seem less institutional and more welcoming.				
I understand it is my right to request a conference with the reviewer and the reviewer's supervisor should I desire further discussion of these findings. By my signature on the Corrective Action Plan, I pledge that the actions to be taken will be completed as identified by the date indicated.				
Amber Nesbitt, Licensing Specialist		(Signature of Organization Representative)		Date
C = Substantial Compliance, N = Non Compliance, NS = Non Compliance Systemic, ND = Non Determined				