



Child Care Licensing Unit

129 PLEASANT STREET CONCORD, N.H. 03301-3857

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I. Program Information

STATEMENT OF FINDINGS

ISSUE DATE : 3/15/2024

VISIT DATE : 3/5/2024

VISIT TYPE : Licensed Complaint

CORRECTIVE ACTION PLAN DUE DATE : 4/5/2024

Name of the program : Nashua Children's Home

Program address : 125 Amherst Street Nashua New Hampshire 03064

License No. : CCRB-01069

Licensing Coordinator : Tasha Berube

In accordance with RSA 170-E, the department finds non-compliance with the following statutes and/or rules:

II. Non-Compliance List

Regulation number : He-C.4001.20.(a)

Program staff shall provide care and supervision at all times to ensure that residents are safe and that their needs are met according to their developmental level, age, emotional or behavioral needs, and in accordance with their treatment plan.

Observation : The program reported that on February 16, 2024, Resident A did not return to the Older Girls Unit after speaking with the Primary Supervisor, and there was a period of approximately 45 minutes during which no staff realized Resident A was missing. Resident A absconded from the program on February 16, 2024, and returned on February 20, 2024.

Corrective Action Plan : Nashua Children's Home (NCH) will conduct a training on Tuesday April 2nd, 2024 for the girls unit staff and on Thursday April 4th, 2024 for the boys unit staff to reiterated NCH's procedures regarding the supervision of the children we care for. The training will consist of active supervision, better communication between staff and non-complacency regarding the children. NCH will also look at our current radio communication system in place, address failures and research upgraded equipment.

Completion Date : 3/22/2024

