



Child Care Licensing Unit

129 PLEASANT STREET CONCORD, N.H. 03301-3857

TEL. 603-271-9025

EMAIL : ccluoffice@dhhs.nh.gov

I. Program Information

STATEMENT OF FINDINGS

ISSUE DATE : 8/28/2026

VISIT DATE : 8/6/2026

VISIT TYPE : Licensed Complaint

CORRECTIVE ACTION PLAN DUE DATE : 9/18/2026

Name of the program : Nashua Children's Home

Program address : 125 Amherst Street Nashua New Hampshire 03064

License No. : CCRB-01069

Licensing Coordinator : Tasha Berube

In accordance with RSA 170-E, the department finds non-compliance with the following statutes and/or rules:

II. Non-Compliance List

Regulation number : He-C 4001.14(a)

Program staff shall provide care and supervision at all times to ensure that residents are safe and that their needs are met according to their developmental level, age, emotional or behavioral needs, and in accordance with their treatment plan.

Observation : REPEAT CITATION, PREVIOUSLY CITED ON JANUARY 27, 2026. The complainant reported that Resident A was brought to the hospital after being caught with a Buzzballz alcoholic drink while at the program. Staff A stated that on August 4, 2026, Resident A went on an off-site activity to a store with Staff B. Resident A brought a tote bag, and while in the store, they stole alcohol. Once Resident A returned to the program, they refused to enter the building or be searched. Resident A then went to the back field where they hid the alcohol. After Resident A hid the alcohol in the back field, another resident retrieved the alcohol and sneaked it into the building and onto the unit. On the morning of August 5, 2026, Resident A was sitting on the floor in the dining room with peers, and they consumed the alcohol. Staff B was responsible for supervising Resident A when they consumed alcohol in the dining room. Staff A explained that Staff B's employment was terminated the same day due to the serious lack of supervision. Staff A further explained that the leadership team met after the incident and new policies were implemented regarding trips to the store. Moving forward, there will be no more than two residents allowed to go to the store at a time; the residents will only be allowed to bring a small purse; and the Assistant Director on duty must be informed of who is going on the activity and where they are going.

Corrective Action Plan : Nashua Children's Home takes this incident very seriously. As noted by the licensing Coordinator in the observations, the staff member involved in both the activity where/when the alcohol was stolen as well as the lack of supervision the next day, was immediately terminated. Other staff working on either day met with both the Executive Director and the Residential Director in regards to what occurred and their responsibility in the incident (not doing thorough searches, lack of supervision). Activities to stores in the community were immediately halted until parameters could be put in place. Moving forward, no more than 2 residents are allowed to go on community store activities, prior to going on activities (any and all), residential staff are required to notify the Assistant Director on duty and indicate 1. Which staff is going; 2. What resident(s) are going, and; 3. Where the group is going. The Assistant Director will either authorize or not authorize the activity. Additionally, residents going on community activities into stores will not be allowed to carry in anything other than a small purse. Backpacks, totes, etc will not be permitted. The Leadership Team, consisting of the Executive Director, Residential Director, Assistant Residential Directors, Older Girls Unit Supervisor, Compliance Officer, and Training Coordinator met together to debrief the situation and set clear expectations around activities. An email was sent to all Residential Staff regarding the newly implemented procedures. With school beginning and weekly staff meetings resuming, all residential staff will receive this message in person, verbally by the Residential Director the week of 8/31/26.

Completion Date : 8/31/2026