



Child Care Licensing Unit

129 PLEASANT STREET CONCORD, N.H. 03301-3857

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I. Program Information

STATEMENT OF FINDINGS

ISSUE DATE : 4/29/2025

VISIT DATE : 3/31/2025

VISIT TYPE : Licensed Complaint

CORRECTIVE ACTION PLAN DUE DATE : 5/20/2025

Name of the program : Pine Haven Boys Center

Program address : 133 River Road Allenstown New Hampshire 03275

License No. : CCRB-01073

Licensing Coordinator : Lisa Crudo

In accordance with RSA 170-E, the department finds non-compliance with the following statutes and/or rules:

II. Non-Compliance List

Regulation number : He-C 4001.22(b)(1)

Program staff shall not abuse or neglect residents.

Observation : On March 20, 2025, program staff reported an incident in which a staff member may have abused a resident. Staff A reported that they had heard Child A yelling from downstairs at the cottage while Staff A was upstairs at the cottage, requesting Staff B not to touch them. Staff A reported that they went downstairs and witnessed Staff B backing out of the "Chill Zone," where there are no cameras. Staff A reported seeing visible red marks on Child A's neck while Child A was in the "Chill Zone," and that Child A had stated "he [expletive] choked me." In a forensic interview, Child A disclosed that Staff B had pushed Child A into a chair and choked Child A while in the "Chill Zone." Video footage confirmed that Staff B had pushed Child A into a chair with force while in the TV room, and that Staff B had entered the "Chill Zone." A photograph of Child A's neck confirmed that there was a visible mark on Child A's neck following the incident, indicating that Staff B, who was the only person present, had forcible contact with Child A during the altercation.

Corrective Action Plan : Pine Haven has held a training for staff to reinforce the policy and procedures involving the safe interaction with children and shared with staff the policy regarding restraint and seclusion. This occurred on 4/11 and 4/23. In an effort to

prevent future occurrences, Pine Haven has scheduled to have monthly micro trainings to review and enforce de-escalation, restraints and seclusion. We have also increased camera coverage for monitoring to included 9 additional cameras.

Completion Date : 4/11/2025