



Child Care Licensing Unit

129 PLEASANT STREET CONCORD, N.H. 03301-3857

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I. Program Information

STATEMENT OF FINDINGS

ISSUE DATE : 6/24/2024

VISIT DATE : 6/7/2024

VISIT TYPE : Licensed Complaint

CORRECTIVE ACTION PLAN DUE DATE : 7/15/2024

Name of the program : Spaulding Academy & Family Services

Program address : 130 Shedd Road Northfield New Hampshire 03276

License No. : CCRB-01078

Licensing Coordinator : Darlene Avery

In accordance with RSA 170-E, the department finds non-compliance with the following statutes and/or rules:

II. Non-Compliance List

Regulation number : He-C.4001.20.(a)

He-C.4001.20.(a) : Program staff shall provide care and supervision at all times to ensure that residents are safe and that their needs are met according to their developmental level, age, emotional or behavioral needs, and in accordance with their treatment plan.

Observation : The program made a report to the department that a lack of supervision had occurred. Staff A stated that the program's internal investigation of the incident revealed that two residents were left without supervision for short period of time. Staff B stated that they observed two residents alone in the small lounge of Lambert House engaging in unsafe behavior, but which did not result in injury to either resident. Staff C stated that they had left two residents unsupervised for a short time in the small lounge of Lambert House while answering a question asked by another staff member. It is the determination of the department that Staff C did not adequately supervise residents in the small lounge of Lambert House, resulting in the opportunity for two residents to engage in unsafe behaviors.

Corrective Action Plan : Spaulding takes the responsibility of supervision of the students very seriously. Spaulding administration has provided employee disciplinary counseling and progressive discipline to the assigned staff member of the student. Additionally, all staff received a retraining around individual supervision and zone defense supervision.

Completion Date : 6/3/2024

