



Child Care Licensing Unit

129 PLEASANT STREET CONCORD, N.H. 03301-3857

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I. Program Information

STATEMENT OF FINDINGS

ISSUE DATE : 3/27/2026

VISIT DATE : 3/18/2026

VISIT TYPE : Licensed Complaint

CORRECTIVE ACTION PLAN DUE DATE : 4/17/2026

Name of the program : Spaulding Academy & Family Services

Program address : 130 Shedd Road Northfield New Hampshire 03276

License No. : CCRB-01078

Licensing Coordinator : Danielle Clay

In accordance with RSA 170-E, the department finds non-compliance with the following statutes and/or rules:

II. Non-Compliance List

Regulation number : He-C 4001.22(b)(11)

Program staff shall not use rough handling on residents, including but not limited to, grabbing, pushing, pulling, and dragging.

Observation : The licensing coordinator reviewed video footage from March 1, 2026, provided by the program. The video footage showed Staff A dragging Resident A from their bedroom into the bathroom by grasping the back of the resident's shirt and pulling Resident A while positioned on their hands and knees.

Corrective Action Plan : Spaulding Academy & Family Services has a well-established crisis management system. All staff are trained in the system annually as well as with six-month refreshers, this individual willing chose to manage this crisis in a non-sanctioned Spaulding manner. This individual has received employee counseling and retraining to ensure this does not happen again. Additional staff were added to the overnight shift to ensure there is adequate staff to help manage a crisis of this magnitude.

Completion Date : 3/6/2026

