



Child Care Licensing Unit

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I. Program Information

STATEMENT OF FINDINGS

ISSUE DATE : 8/19/2026

VISIT DATE : 8/13/2026

VISIT TYPE : Compliance

CORRECTIVE ACTION PLAN DUE DATE : 9/9/2026

Name of the program : Spaulding Academy & Family Services

Program address : 130 Shedd Road Northfield New Hampshire 03276

License No. : CCRB-01078

Licensing Coordinator : Olya Mahoney

In accordance with RSA 170-E, the department finds non-compliance with the following statutes and/or rules:

II. Non-Compliance List

Regulation number : He-C 4001.14(a)

Program staff shall provide care and supervision at all times to ensure that residents are safe and that their needs are met according to their developmental level, age, emotional or behavioral needs, and in accordance with their treatment plan.

Observation : REPEAT CITATION PREVIOUSLY CITED ON JUNE 8, 2026. Program staff self-reported a incident involving the lack of supervision of two residents. Resident A and Resident B both reported leaving the common room area and exiting to a hallway together, and that there were no staff present when the incident occurred. Staff B, C, and D all acknowledged that the two residents were unsupervised for a short time when they entered the hallway alone, and that this lack of supervision was caused by poor communication between staff regarding who was responsible for supervising the residents during the brief period when the two Residents' assigned staff were required to be elsewhere to assist in other tasks.

Corrective Action Plan : Spaulding Academy & Family Services has well established and identified supervision policies and procedures. In this event staff were present in the area. One staff member was helping another student, one staff was assisting in another significant crisis, and the third staff was in the common area with other students. All staff have received employee counseling on how to better communicate when staff are pulled in

other areas, these staff have been counseled on zone defense supervision in these moments. A supervision plan for one student has been developed and put into place as well to help ensure this student is in eyesight at all times.

Completion Date : 8/13/2026