



# Child Care Licensing Unit

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## I. Program Information

### STATEMENT OF FINDINGS

**ISSUE DATE :** 1/7/2025

**VISIT DATE :** 12/17/2024

**VISIT TYPE :** Licensed Complaint

**CORRECTIVE ACTION PLAN DUE DATE :** 1/28/2025

**Name of the program :** MPA at Pike: The Hall Farm and Blake House

**Program address :** 1977 and 2056 Mount Moosilauke Highway Pike New Hampshire 03780

**License No. :** CCRB-05146

**Licensing Coordinator :** Heather Dombroski

**In accordance with RSA 170-E, the department finds non-compliance with the following statutes and/or rules:**

## II. Non-Compliance List

**Regulation number :** He-C.4001.22.(b)(2)

He-C.4001.22.(b)(2) : Program staff shall not use corporal punishment.

**Observation :** The program self-reported that on December 8, 2024, Resident A reported that Staff A pushed them onto the floor. Resident A stated Staff A asked them A to close their bedroom door, but Resident A refused and placed their foot in the door. Staff A pushed Resident A by placing both hands on Resident A's chest and pushing them to the ground, causing them to fall. Resident B reported that they observed Staff A trying to move Resident A out of the door of their bedroom, that Staff A tried to push Resident A out of the way and Resident B thinks Staff A pushed Resident A on their arms. Staff B reported that, upon arrival at the program on the morning of December 8, 2024, from the parking lot they heard Resident A yelling, "This isn't right! That's not right! You can't do that!" Staff B ran inside where Resident A told them that Staff A pushed them to the floor inside their bedroom doorway because they wouldn't close their door. Resident A showed Staff B an abrasion on their knee which they sustained from the fall. Staff A stated they asked Resident A to close their door, Resident A put their foot in the door to keep it from closing, and then Staff A tried to move Resident A's foot out of the door while asking Resident A to close the door. Staff A reported they shoulder-checked Resident A to move them out of the doorway.

**Corrective Action Plan :** Policies and job descriptions were gone over and signed by all current awake overnight faculty. Additional weekly trainings will occur with all overnight faculty facilitated by Residential Administrative faculty. Faculty in question was terminated on 1-30-25, and was on administrative leave immediately following the incident with the youth. From the incident with the Youth to the termination date on 1-30-25. Ongoing additional trainings/refreshers will occur during weekly residential faculty meetings. Two new TCI trainers will have gone through the TCI train the trainer training. Effective response, behavioral management strategies trainings have occurred, with the most recent faculty training being conducted by a TCI/ARC trainer with a focus on effective response when supporting our students. With the two new TCI trainers in each residential program, behavioral support techniques such as hurdle help, caring gestures and crisis co-regulation will be refresher trainings in each residential building over the next two months.

**Completion Date :** 1/30/2025