



Child Care Licensing Unit

129 PLEASANT STREET CONCORD, N.H. 03301-3857

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I. Program Information

STATEMENT OF FINDINGS

ISSUE DATE : 5/20/2024

VISIT DATE : 5/10/2024

VISIT TYPE : Licensed Complaint

CORRECTIVE ACTION PLAN DUE DATE : 6/10/2024

Name of the program : MPA at Plymouth

Program address : 350 Main Street Plymouth New Hampshire 03264

License No. : CCRB-05691

Licensing Coordinator : Melanie Smith

In accordance with RSA 170-E, the department finds non-compliance with the following statutes and/or rules:

II. Non-Compliance List

Regulation number : He-C.4001.14.(a)(8)

He-C.4001.14.(a)(8) : The program shall develop policies for how direct care staff shall respond to incidents, including but not limited to how staff will be orientated and trained in accordance with He-C 4001.19(k) and (l) to prepare to work with the population served by the program.

Observation : The program self-reported that on the evening of April 27, 2024, two residents absconded for approximately an hour and a half. Resident B stated that they stuffed their beds to give the impression that they were sleeping in the beds, and exited through the bedroom window to the ground. Additionally, Resident B stated that Staff A does not complete overnight bedroom checks regularly, noting that on this night they did not see Staff A when they decided to abscond. Statements by Staff A, Staff B, Resident B and a review of camera footage confirmed that Staff A did not complete bedroom checks per the program's policy.

Corrective Action Plan : Education and re-training was provided to all Awake Overnights around the Mount Prospect Academy policy of 15 minute bed checks and the importance of adhering to them and checking for skin, breathing or movement. In addition to the above, based on feedback from the awake overnight team in Plymouth, the Executive Director cohort at MPA will revisit their policy around 15 minute bed checks

due to the change and shift in AON ratios due to contracts with DHHS. Furthermore, the leadership team at MPA Plymouth will continue to have ongoing dialogue regarding other supports that could be implemented during third shift; door alarms, window bars, etc.

Completion Date : 5/8/2024

Regulation number : He-C.4001.20.(a)

He-C.4001.20.(a) : Program staff shall provide care and supervision at all times to ensure that residents are safe and that their needs are met according to their developmental level, age, emotional or behavioral needs, and in accordance with their treatment plan.

Observation : The program self-reported that on the evening of April 27, 2024, two residents absconded for approximately an hour and a half. Resident B stated that they stuffed their beds to give the impression that they were sleeping in bed, and exited through the bedroom window to the ground. Additionally, Resident B stated that Staff A does not complete overnight bedroom checks regularly, noting that on this night they did not see them when they decided to abscond. Statements by Staff A, Staff B, Resident B and review of camera footage confirmed that Staff B did not complete bedroom checks per the program's policy, which allowed the residents to leave campus without supervision for approximately one and a half hours unbeknownst to the program.

Corrective Action Plan : Education and re-training was provided to all Awake Overnights around the Mount Prospect Academy policy of 15 minute bed checks and the importance of adhering to them and checking for skin, breathing or movement. In addition to the above, based on feedback from the awake overnight team in Plymouth, the Executive Director cohort at MPA will revisit their policy around 15 minute bed checks due to the change and shift in AON ratios due to contracts with DHHS. Furthermore, the leadership team at MPA Plymouth will continue to have ongoing dialogue regarding other supports that could be implemented during third shift; door alarms, window bars, etc.

Completion Date : 5/8/2024