## Havenwood Academy, Inc.

465 W 1600 N, Cedar City, UT 84721 (Iron County)
(435) 586-2500

- (52820) OT - Outpatient Treatment :Renewal: (07/31/2021)
- (52822) RT - Residential Treatment :Renewal: (07/31/2021)

Name of this Investigation:

**Staff Assault - Zip Tie**

* Start Date:

06/22/2018

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* Lead Assignment:

Blake Tingey

Licensor:Greg Hirst

Entered By:John OrtizIntake

Source:

Provider Incident Report (e.g., incident report)

Other Regulatory Agency (e.g., DCFS, JJS, Law Enforcement)

Public/Other (e.g., complaint, news report)

Reported By:

[redacted]

Contact Info:

[redacted]

[redacted]

Summary of Issue:

Program Manager John Ortiz was contacted by [redacted] on 6/22/1018 in which conversation [redacted] reported that an incident had occurred at the Havenwood facility in which a client was aggressive towards staff and progressed to the client being placed in zip ties and water. [redacted] was reporting the incident to the Office of Licensing in order to inform and coordinate an interview with the client and visit to the facility. 06/22/18 Received copy of report from Iron County Sheriff of initial contact by law enforcement. Received call from Detective Bryrd. He said claims by client of inappropriate sexual contact with other clients in program are being referred to Cedar City Police. Call from [redacted]. He said he has been in contact with client's mother and client's mother

has made arrangements with Iron County Youth Corrections to have client remain there until she has her moved to another facility or back home. She said client will not be going back to Havenwood program.

Clients Involved:

[redacted]

Licensees, Staff, and Witnesses Involved:

Licensee Follow-Up

Actions Taken by Licensee:

Actions Planned by Licensee:

Additional Comments:

Office Follow-Up

Investigate Within:

On-site within 3 business days

Priority Due Date:

06/26/2018

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Document Admin Staffing:

Based on the information submitted licensing staff is coordinating with [redacted] and will be conducting an investigation of the incident; assigning a 3 day priority.

Date Priority Met:

06/22/2018

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QA Monitoring

Activity Log:

Add

| Date | Time | Type | Who |
|---|---|---|---|
| 07/16/2018 | 10:45 | Issued Corrective Action Plan Request (No NAA) | Blake Tingey |
| 07/02/2018 | 12:11 | Other Licensor Activity | Blake Tingey |
| 06/27/2018 | 09:00 | Site Visit - Unscheduled | Blake Tingey |

06/22/2018 01:26 Administrative Staffing John Ortiz

06/22/2018 11:43 Administrative Staffing John Ortiz

06/22/2018 10:01 Other Licensor Activity Blake Tingey

Documents:

Add

Date Name Comment

07/26/2018 Corrective Action Plan response Response from havenwood delete

07/16/2018 CAP delete

07/16/2018 [redacted] Med Eval Medical Report delete

07/02/2018 [redacted] Eval [redacted] Evaluation delete

07/02/2018 [redacted] Incident Report [redacted] incident report. delete

07/02/2018 Statement of Facts Statements from clients. delete

07/02/2018 Statements Statements from staff.. delete

06/26/2018 Incident Report [redacted] Report received 6/26/18 by Greg Hirst. delete

06/25/2018 Police Report Iron County Police Report. Incident 18-01709 delete

Violations:

Add

Violation Date Rule# Resolved Date

06/27/2018

501-1-11 General Provisions for Licensing. Licensing Code of Conduct and Client Rights.

08/22/2018 delete

06/27/2018

R501-2-7. Behavior Management.

08/22/2018 delete

06/27/2018

R501-2-7. Behavior Management.

08/22/2018 delete

06/27/2018

R501-21-5. Physical Facility.

08/22/2018 delete

06/27/2018

R501-1-2. Definitions.

08/22/2018 delete

Update Status

Findings

* Critical Incident:

A critical incident occurred related to this Investigation.

Yes

Type of Incident:

Abuse - Physical

Any Injury - Staff/Client

Environmental Conditions

Sites Affected:

Conclusion Summary:

After review of files, interviews, and notes from [redacted] and Law Enforcement, a corrective action plan was issued.

Finalized Date: 07/16/2018