STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES
COMMUNITY CARE LICENSING DIVISION
Pacific Inland, 3737 Main Street
Riverside, CA 92501

DETAIL SUPPORTIVE INFORMATION (Cont)

This form is intended to document information that is relevant to the licensing file but generally not public information, such as collateral visits. This would include back-up information on deficiencies such as conditions contributing to the severity of violations, witnesses to the violations, or other observation from field notes. When used to support the Licensing Report (LIC809) the form should be completed, signed and dated shortly after the visit. This assures accuracy and completeness of the detail of the public report.

FACILITY NAME:	FACILITY NUMBER:	DATE(S) OF VISIT:	COLLATERAL VISIT?
CEDU SCHOOL-MAIN CAMPUS	366402761	01/13/2004	

LPA Baris interviews regarding complaint #198105 and case management visit continued:
Dr. George Condas, CEO/Administrator:
LPA Baris reviewed several incident reports with Dr. Condas regarding supervision issues. There were several incidents which involved different clients who had repeated sexual encounters which went unobserved by staff (12/05/03, 07/27/03 and 10/13/03). Several incidents involving clients having physical altercations, one of 08/16/03 which was observed by staff Skip Borg, has no indication of any staff intervention other than to "observe". Other incident of clients involved in physical altercation (09/14/03) also had no staff observing. There was also an incident regarding clients breaking an office window to get in an office (11/16/03) which also went unobserved by staff. Another incident that was discussed involved staff putting a client in a Team Control Position to prevent client from running (08/07/03). For the same incident of 8/7/03, the Team Control Position resulted in client getting a sprained shoulder.
LPA also noted that there were various incident reports of one staff holds on clients. LPA noted that per CPI information that was submitted, these were to be used only on smaller clients. Dr. Condas stated these were only used on middle school students. Per LPA observations while on tour of middle school and high school, some middle school students are not small in stature.
LPA also noted that in various incident reports, the information is vague using such terms as "it was disclosed", but not stating who disclosed. Dr. Condas tried to state that the incident reports did indicate who disclosed the information, but upon seeing the incident reports, saw that it only stated who the information was disclosed to.
LPA also noted that the incident reports (which are E-mailed to CCL) noted on the second page, "reviewed by administrative staff" (some note Dr. Condas and others Bill Shea as person who reviewed or approved incident reports). Despite being reviewed by administrative staff, these issues were never addressed. LPA noted that facility has a history of having issues with incident reports and noted that the regulations note in part that events leading up to the incident should be noted as well as a description of other incidents for same client within the past 6 months. LPA also noted to Dr. Powell that Tauni Cobb, administrative assistant was stated as being the person who writes the incident reports.
LPA also asked Dr. Condas regarding "quarantine" which took place after fires. Noted that no incident report was sent. Dr. Condas stated that it was not a quarantine. Too many clients were ill with flu symptoms that they could not be accommodated in the lodge. They were sent to dorm. Dr. Condas could not say how many clients were involved.
Per review of the incident reports for the past few months, it is obvious that there is a lack of understanding of the incident report writing process. Based on these findings and past history, LPA recommended to Dr. Condas that all personnel be trained in incident report writing and that the staff ratio be addressed. LPA noted that the ratio that was first approved (1:10 and 1:30) may have met the client needs at that time, but based on the incident reports, that is no longer the case. Dr. Condas agreed with LPA that over the years, clients behaviors in general have changed.

LICENSING EVALUATOR NAME: Elvia Baris **TELEPHONE:** 909)782-3279

LICENSING EVALUATOR SIGNATURE: E.H. Baris **DATE:** 01/13/2004

LIC812 (FAS) (PERSONAL/CONFIDENTIAL DEPENDING ON TYPE OF INFORMATION) - (4/96)

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CEDU SCHOOL-MAIN CAMPUS	366402761	01/13/2004	

LPA Baris interviews regarding complaint #198105 and case management visit continued:
Dr. George Condas interview continued:

Dr. Condas began asking regarding their being a board and school and questioning if they needed to be licensed by CCL. LPA Baris noted that in past, facility had been operating unlicensed, but was determined to need a license due to services provided. Also noted that as long as the facility is licensed, it needs to follow the regulations as stated in Title 22 under General and Group Homes.
LPA also asked Dr. Condas regarding letters noted in two of the client files. Client [redacted] had an unopened letter addressed to her post dated 2003 from San Antonio in her file. Client [redacted] had a letter he wrote to someone in an unsealed envelope in his file. LPA noted that the Personal Rights poster is not posted. Also showed Dr. Condas the Personal Rights Poster and entry which noted under rights, "send and get unopened mail (unless a judge says someone else can open your mail)". LPA provided business card to contact for free posters and stated would mail posters to facility if any in stock in our office (found and mailed the next day).

Bill Shea, Director of Business Operations:

Mr. Shea and Dr. Condas provided LPA's with a map of the facility and were taken on a tour of the facility. LPA's were shown construction under way to provide public water supply to the facility. A historical overview of the buildings toured was also provided. LPA's toured a new boys dorm called Shea. Mr. Shea stated that there were 32 beds, 4 baths, 28 clients and one night staff at this site. He made sure LPA's knew there were under 30 clients to one night staff. Mr. Shea stated that the facility has a laundry service for linens and that the clients provide their own towels.
Mr. Shea provided 5 client and 3 staff files (Brian Follis, Stanley Rickter and Skip Borg) for review. LPA's requested to interview 5 clients: [redacted] and [redacted]. LPA Baris noted that [redacted] name was not in the client roster that was provided and was informed by Mr. Shea that she had left the facility on Friday. Only two clients were available for interview: [redacted] and [redacted] was reported to be at a dentist appointment and [redacted] was leaving for a scheduled basketball game.
LPA Dogonyaro reviewed files. No recent items regarding staff discipline were noted. Copies of documents from ex-client [redacted] were obtained. LPA Dogonyaro also reviewed LIC 500 of 11/26/03 which was stated as most recent by facility against LIS 536, Facility Personnel Report Summary of 01/13/04.

LICENSING EVALUATOR NAME: Elvia Baris
LICENSING EVALUATOR SIGNATURE: E. H. Baris
TELEPHONE: 909)782-3279
DATE: 01/13/2004

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CEDU SCHOOL-MAIN CAMPUS	366402761	01/13/2004	○ Yes ● No

INTERVIEW WITH CLIENT: [redacted]

17 YR OLD [redacted] STATED THAT HE WAS PRESENT DURING THE INCIDENT. BASICALLY HE SAID HE HAD THREATENED BEN ADLER TO GET OUT OF THE WAY BECAUSE HE AND [redacted] WERE FIGHTING. THERE WERE NO STAFF PRESENT AT THE TIME. STAFF WAS OUT IN ANOTHER COMPLEX, MAKING HIS ROUND AROUND 11:00 PM.

REGARDING MAILS, [redacted] STATED THAT THEIR MAILS ARE SCANNED, BUT NOT READ BY STAFF. HE ALSO ADDED THAT WHEN CLIENTS FIRST GET HERE, THEY WILL READ THE LETTERS GOING OUT FIRST FOR NOT "SHOPPING", THREATENING OR CUSSING.
REGARDING RAPs, HE STATED THE SESSIONS ARE 2 1/2 HOURS TO 3 HOURS TIME AND SOME STAFF DO NOT LET CLIENTS GO TO THE BATHROOM DURING THIS TIME.
[redacted] STATED THERE IS NO ISOLATION ROOM. ABOUT 2 MONTHS AGO, THERE WAS AN ONGOING ILLNESS WITH STOMACH VIRUS, RUNNING NOSE, ETC. ALL THE BOYS AND THE GIRLS WERE SENT TO THEIR DORMS AND QUARANTINED DUE TO THEIR ILLNESS.
FOR STUDYING, ANDREW STATED THAT THERE IS ROOM FOR STUDYING AT THE LODGE. THERE ARE TABLES AND THE AREA IS LIGHTED SO THAT THEY CAN STUDY.

ATTEMPTED INTERVIEW WITH CLIENT [redacted] BUT HE WAS ON SCHEDULE FOR BASKETBALL GAME. INTERVIEW WILL BE HELD AT A LATER TIME.

LICENSING EVALUATOR NAME: Elvia Baris
LICENSING EVALUATOR SIGNATURE: E.H. Baris
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CEDU SCHOOL-MAIN CAMPUS	366402761	01/13/2004	No

nterviews regarding complaint # 198105 and case management visit:

[redacted] 16 years old, at facility 13 months, 10th grade:
Regarding SIR date of incident 11/03/03, "[redacted] broke window. I was with him. He said there was money in there and we were planning to run away with it." [redacted] stated the incident happened at night. "We went and found the money, $15.00. [redacted] asked staff to leave (to go to a store), but staff said no." [redacted] stated there was one staff present. The window that was broken was an office door where in their sleeping area. There was no staff watching. [redacted] stated that staff make rounds at night 1/2 to 1 hour apart.
Regarding mail, [redacted] stated he has received letters that have been opened. "Policy is you write your letter, put in envelope, but not sealed."
[redacted] also disclosed that there had been a "quarantine" at the facility dorms after the fires. He stated he was one of the clients that was ill. [redacted] stated the quarantine was for about a week. The food was brought to their dorms.
Regarding school, [redacted] stated they do not get homework, only classwork. Occasionally they have to study for a test. School consists of 2 core classes and 1 study hall M-F. On Tuesday and Thursday, they have an elective 1:30 to 3:00 then workout (PE). Monday, Wednesday and Friday they have RAP 1:30 to 4 PM. When asked if clients were allowed to go to the rest-room during RAP session, he also stated they were not allowed. He described RAP session as consisting of about 2-4 staff and 10-15 clients.

Patricia Blanchard, Manager High School Resource Coordinator Department:

Patricia stated that Tawny Cobb, administrative assistant, writes the incident reports. Regarding quarantine, she stated the facility had a real bad flue problem and had the clients in a room in the main lodge. The ill clients became so many that they were running out of room in he lodge. a dorm was used and the clients were checked by the nurse and counselors. She had no clue how many clients were involved. Patricia stated that there were 4 rooms in the lodge with separate couches. She stated there are 2-3 couches in every room. She stated the clients would stay there during the day and if they felt better they returned to the dorm or stayed the night. When asked how long this went on, she stated "Came in waves. Don't remember exact time. I think after the evacuation."
LPA asked Patricia regarding incident with [redacted] due to Patricia's notation on client's file regarding sexual incident of 12/5/03. Patricia stated that [redacted] was on full time restriction. She stated that meant that [redacted] was out of classes. Teachers five [redacted] work assignments such as pots and pans, deep cleaning, etc. with staff supervision. She stated the chores are related to what she needs to work on.

LICENSING EVALUATOR NAME: Elvia Baris
LICENSING EVALUATOR SIGNATURE: E.H. Baris
TELEPHONE: 909)782-3279
DATE: 01/13/2004

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CEDU SCHOOL-MAIN CAMPUS	366402761	07/18/2003	○ Yes ● No

1 **DURING THE COURSE OF THE OFFICE CONFERENCE HELD WITH CEDU STAFF, THE**
2 **FACILITY WAS CITED FOR LACK OF CARE AND SUPERVISION REGARDING THE AWOL OF**
3 [redacted] **AND** [redacted]
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LICENSING EVALUATOR NAME: Christina Jaramillo
LICENSING EVALUATOR SIGNATURE: Cjaramillo
TELEPHONE: 909 782-4207
DATE: 01/06/2004

LIC812 (FAS) (PERSONAL/CONFIDENTIAL DEPENDING ON TYPE OF INFORMATION) - (4/96)

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CALIFORNIA HEALTH AND WELFARE AGENCY

CALIFORNIA DEPARTMENT OF SOCIAL SERV
COMMUNITY CARE LICENSING DIVISION

FAXED 9/23/02 JC

UNUSUAL INCIDENT/INJURY REPORT

INSTRUCTIONS: NOTIFY LICENSING AGENCY, PLACEMENT AGENCY AND RESPONSIBLE PERSONS, IF ANY, BY NEXT WORKING DAY.

SUBMIT WRITTEN REPORT WITHIN 7 DAYS OF OCCURRENCE.

RETAIN COPY OF REPORT IN CLIENT'S FILE.

NAME OF FACILITY	FACILITY FILE NUMBER	TELEPHONE NUMBER
CEDU School	366402761	(909) 867-2722
ADDRESS: 3500 Seymour Rd., Box 1176	CITY, STATE, ZIP: Running Springs, CA 92382	

CLIENTS/RESIDENTS INVOLVED	DATE OCCURRED	AGE	SEX	DATE OF ADMISSION
[redacted]	09/23/02	14	F	03/18/02
[redacted]	09/23/02	15	F	09/09/02

TYPE OF INCIDENT

- X Unauthorized Absence
- ☐ Aggressive Act/Self
- ☐ Aggressive Act/Another Client
- ☐ Aggressive Act/Staff
- ☐ Aggressive Act/Family. Visitors
- ☐ Alleged Violation of Rights
- ☐ Alleged Client Abuse
- X Sexual
- ☐ Physical
- ☐ Psychological
- ☐ Financial
- ☐ Neglect
- ☐ Rape
- ☐ Pregnancy
- ☐ Suicide Attempt
- ☐ Other
- ☐ Injury-Accident
- ☐ Injury-Unknown Origin
- ☐ Injury-From another Client
- ☐ Injury-From behavior episode
- ☐ Epidemic Outbreak
- ☐ Hospitalization
- ☐ Medical Emergency
- ☐ Other Sexual Incident
- ☐ Theft
- ☐ Fire
- ☐ Property Damage
- ☐ Other *(explain)*

DESCRIBE EVENT OR INCIDENT. INCLUDE DATE, TIME, LOCATION, PERPETRATOR, NATURE OF INCIDENT, ANY ANTECEDENTS LEADING UP TO INCIDENT AND HOW CLIENTS WERE AFFECTED, INCLUDING ANY INJURIES:

On 09/23/02 the two above named students were noticed to be missing around 7:00am by night staff. A private detective has been retained by both parents.

PERSON(S) WHO OBSERVED THE INCIDENT/INJURY:

Susan Eriksen, CHS Staff

EXPLAIN WHAT IMMEDIATE ACTION WAS TAKEN (INCLUDE PERSONS CONTACTED):

Supervisor, parents, school nurse, sheriff, and clinical services notified.

MEDICAL TREATMENT NECESSARY? ☐ YES X NO IF YES, GIVE NATURE OF TREATMENT:

FAXED 9/23/02 JC

WHERE ADMINISTERED:

FOLLOW-UP TREATMENT, IF ANY: ADMINISTERED BY:

ACTION TAKEN OR PLANNED (BY WHOM AND ANTICIPATED RESULTS:

A private investigator has been retained by both parents.

LICENSEE/SUPERVISOR COMMENTS:

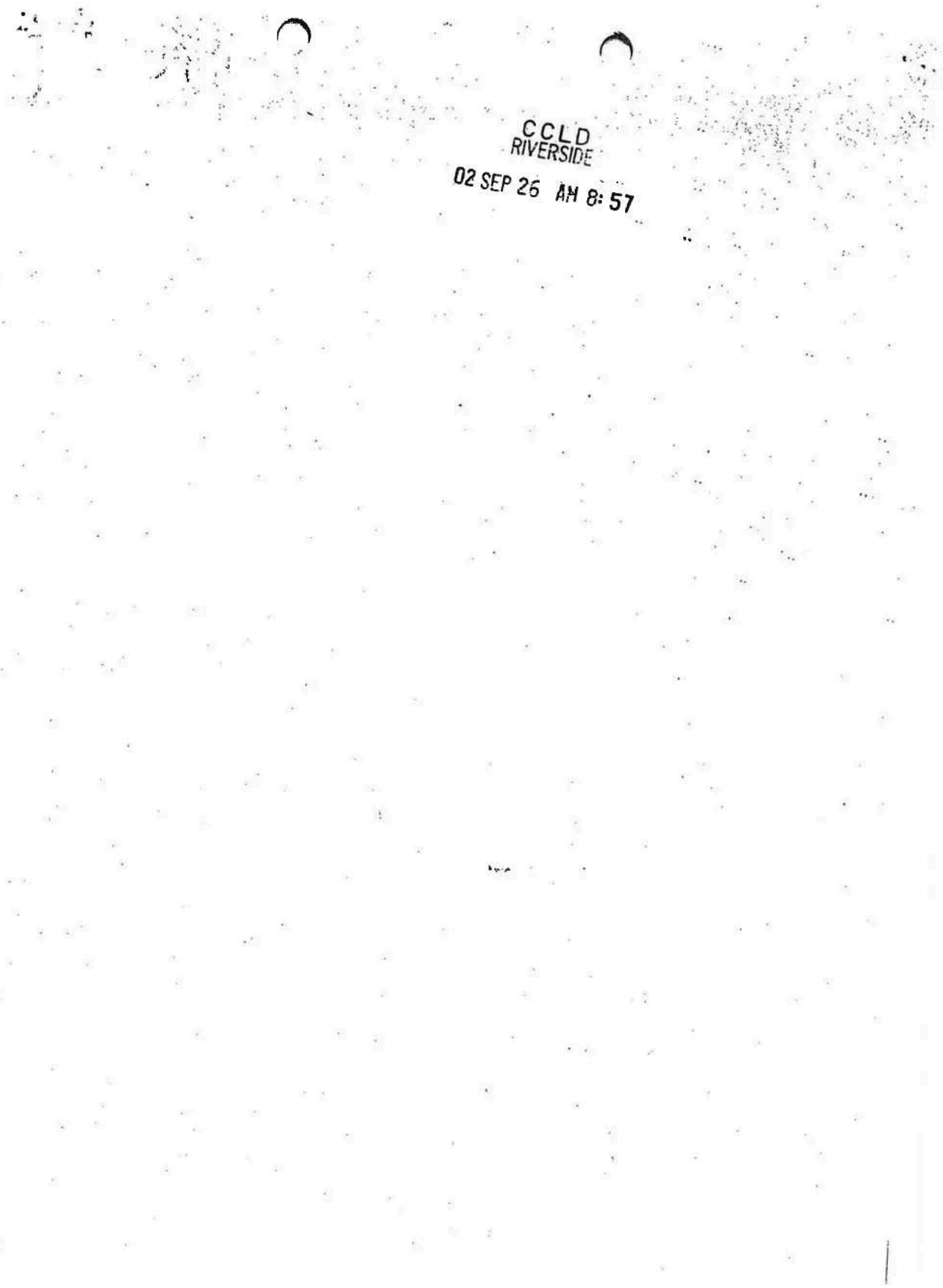
Reviewed by administrative staff.

NAME OF ATTENDING PHYSICIAN

	NAME AND TITLE	DATE
REPORT SUBMITTED BY:	Sue Eriksen, Night Staff	09/23/02
REPORT REVIEWED/APPROVED BY:	James Powell, Ph.D. Clinical Director	09/23/02

AGENCIES/INDIVIDUALS NOTIFIED *(SPECIFY NAME AND TELEPHONE NUMBER)*

☐ LICENSING	☐ ADULT/CHILD PROTECTIVE SERVICES	
☐ LONG TERM CARE OMBUDSMAN	☐ PARENT/GUARDIAN/CONSERVATOR	[redacted]
☐ LAW ENFORCEMENT	☐ PLACEMENT AGENCY	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CEDU SCHOOL-MAIN CAMPUS	366402761	01/22/2003	○ Yes ● No

ON 11/01/02 [redacted] CALLED AND LEFT A MESSAGE TO CONTACT HIM REGARDING CEDU SCHOOL. IT TOOK SEVERAL ATTEMPTS FOR US TO CONTACT EACH OTHER. HE STATED THAT HIS DAUGHTER [redacted], DIAGNOSED WITH ADHD/BI-POLAR DISORDER WAS AT THE FACILITY FOR 8 DAYS WHEN SHE AND ANOTHER STUDENT NAMED [redacted] LEFT THE CAMPUS-09/23/02. WE RECEIVED AN SIR DATED 09/26/03 REPORTING THE AWOL. [redacted] STATES THAT HE WAS NOT NOTIFIED OF HIS DAUGHTER'S DEPARTURE UNTIL MONDAY MORNING. HE STATED THAT CEDU TOLD HIM THAT THEY MADE BED CHECKS EVERY HOUR. HE STATED FURTHER THAT HIS DAUGHTER [redacted] WAS A CHRONIC RUN AWAY AND THAT THE SCHOOL HAD SET HER UP WITH A ROOMMATE THAT HAD RUN AWAY BEFORE. HE STATED THAT ON THE DAY THE GIRLS RAN AWAY, ANOTHER STUDENT HAD TRIED TO COMMIT SUICIDE BY SWALLOWING A GLASS OF BLEACH. WHEN THIS HAPPENED ALL OF THE REDIDENTS BECAME ESCALATED AND THAT THE SCHOOL PUT MOST OF THE CLIENTS IN THE MAIN BLDG., LEAVING [redacted] AND [redacted] IN THEIR COTTAGE WITH NO SUPERVISION. HAVING NO ONE TO SUPERVISE THEM, THE GIRLS DECIDED TO LEAVE THE CAMPUS. [redacted] STATED THAT THE SCHOOL DID NOTHING TO FIND THE GIRLS AND THAT HE HAD TO HIRE A PRIVATE DETECTIVE TO LOCATE THE GIRLS. THEY WERE FOUND IN VENTURA A FEW DAYS LATER. [redacted] PHONE NUMBER AT WORK IS [redacted]

LICENSING EVALUATOR NAME: Christina Jaramillo
LICENSING EVALUATOR SIGNATURE: C Jaramillo
TELEPHONE: 909 782-4207
DATE: 01/06/2004

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CEDU SCHOOL-MAIN CAMPUS	366402761	02/11/2003	○ Yes ● No

LPA JARAMILLO CONDUCTED A TELEPHONE INTERVIEW WITH [redacted] ON THIS DATE. [redacted] STATED THAT ON THE DAY THE AWOL WITH [redacted] OCCURRED THAT IT WAS APPROXIMATELY 11PM. THEY WERE SLEEPING UPSTAIRS AND EXITED THROUGH THE FRONT DOOR. SHE STATED THAT ON THE NIGHT THEY AWOL'D THERE WERE ABOUT 10 "KIDS FLIPPING OUT" IN THE CAFETERIA MAIN ROOM. STAFF DID NOT PERFORM THE ROUTINE SUPERVISION OF CLIENTS ON THAT NIGHT. USUALLY, STAFF WOULD DO ROOM CHECKS AFTER 12 MIDNIGHT EVERY 4 HOURS. THEY SHINE A FLASHLIGHT IN THE BEDROOM BUT DO NOT DO SKIN CHECKS. SHE STATED THAT CEDU STAFF DID NOT KNOW ABOUT THE AWOL UNTIL 3a.m. THE NEXT DAY. SHE STATED THAT SHE AND [redacted] HITCHHIKED DOWN THE HILL WITH A TRUCKER. THEY WENT TO THOUSAND OAKS AND THEY WERE EVENTUALLY FOUND THERE. SHE STATED THAT THE DORM HEAD (A CLIENT) PROVIDES SUPERVISION IN THE DORM AND "NARCS OUT OTHER KIDS".

LICENSING EVALUATOR NAME: Christina Jaramillo
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CEDU SCHOOL-MAIN CAMPUS	366402761	01/22/2003	○ Yes ● No

LPA CALLED FORMER CEDU CLIENT [redacted] HOME ON THIS DATE. [redacted] MOTHER ANGELA CAGAN ANSWERED. SHE STATED THAT [redacted] WAS IN A RESIDENTIAL PROGRAM IN MONTANA. SHE STATED THAT [redacted] HAD SPOKEN TO HER REGARDING THE AWOL WITH [redacted] STATED THAT [redacted] TOLD HER THEY KNEW WHEN THE SUPERVISING STAFF WOULD COME TO CHECK ON THEM. THE NIGHT THEY AWOL'D THERE WAS A BED CHECK AT 9:30 PM AND AT 12:30PM STAFF OPENED THE DOOR AND LOOKED IN WITH A FLASHLIGHT BUT DID NOT GO IN ROOM OR DO A SKIN CHECK. THEY AWOL'D AROUND 12:30 AND WERE IN VENTURA BY 3:30a.m.

THAT DAY, [redacted] WITNESSED ANOTHER CLIENT NAMED [redacted] ATTEMPT SUICIDE BY DRINKING DEGREASER. THIS OCCURRED AT THE MAIN HOUSE IN THE ATRIUM. [redacted] HAD TO GO TO ATRIUM TO GET STAFF. IT WAS SUNDAY MOVIE NIGHT AND CASTAWAY WAS BEING SHOWN. A GROUP OF CLIENTS BECAME ESCALATED IN THE KITCHEN HALLWAY. A KIND OF RIOT OCCURRED AND CLIENTS WERE RUNNING AWAY. [redacted] WAS "IN CHARGE" OF A NEW CLIENT. A NEW STAFF PERSON NAMED SUSIE ENTERS [redacted] DORM AND STATES THAT IT IS "CRAZY OUT HERE", MEANING WHERE THE ESCALATION OF THE OTHER STUDENTS WAS OCCURRING. SHE TOLD [redacted] AND [redacted] TO "BE SAFE AND GOOD NIGHT". [redacted] WAS DESIGNATED AS A DORM HEAD. THIS MEANT SHE WAS TO WATCH OVER [redacted] AND [redacted] HAD A "SAFETY ESCORT" (ANOTHER CLIENT). THERE IS A PAY PHONE ON CAMPUS AND [redacted] USED IT TO CALL A FRIEND TO PICK THEM UP. [redacted] STATED THAT [redacted] TOLD HER THERE ARE ALOT OF AWOLS ON SUNDAYS BECAUSE THE STAFF ARE AT THE ATRIUM.

LPA ASKED IF SHE USED THE PRIVATE INVESTIGATOR TO LOCATE [redacted] SHE STATED THAT HE DID LOCATE [redacted] HOWEVER, WHEN HE IS HIRED, HE IS EXPECTED TO RELAY INFORMATION TO CEDU NOT TO THE PARENTS THAT PAY FOR HIS SERVICES. SHE STATED THAT CEDU TELLS THE PARENTS THAT BEDCHECKS ARE DONE. SHE STATED THAT HER DAUGHTER [redacted] AND ANOTHER CLIENT NAMED [redacted] WOULD LEAVE THE DORMS AT NIGHT TO MEET EACH OTHER. STAFF PERSON STEVE ORNELAS TOLD STUDENTS IN GROUP WITH [redacted] PRESENT THE [redacted] HAD THREATENED TO PRESS CHARGES AGAINST [redacted] IF ANYTHING HAPPENED TO [redacted] WAS RIDICULED BY THE OTHER CLIENTS.

[redacted] STATED THAT IN ORDER TO SPEAK TO [redacted] THAT HER SOCIAL WORKER AT THE RESIDENTIAL FACILITY IN MONTANA WOULD HAVE TO BE CONTACTED. LPA LEFT A MESSAGE FOR JIM ROGERS AT (406) 754-3133.

LICENSING EVALUATOR NAME: C hristina Jaramillo TELEPHONE: 909 782-4207

LICENSING EVALUATOR SIGNATURE: Cjaramillo DATE: 01/06/2004

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