



KIM JOHNSON
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
744 P Street • Sacramento, CA 95814 • www.cdss.ca.gov



GAVIN NEWSOM
GOVERNOR

December 3, 2019

Josh Bloch
c/o Rachel Hadisurjo
NBC UNIVERSAL
100 Universal City Plaza, Bldg. 1440-34th floor
Universal City, CA 91608

SUBJECT: Final Response with Documents
Public Records Act (PRA) Request Dated October 2, 2019
PRA Request No.: 2019.0960

Dear Josh Bloch:

This letter is in response to the California Public Records Act request we received from you on October 2, 2019, seeking the following documents:

All documents including emails and other communication related to the private teen rehabilitation program CEDU Running Springs previously located at 3500 Seymour Rd. Running Springs, California

Additionally, on November 26, 2019, the California Department of Social Services (CDSS) received your payment of \$174.60 in response to CDSS' cost letter dated November 21, 2019.

Enclosed are 873 pages of documents that are not exempt from disclosure and are responsive to your request.

Certain responsive documents are exempt from disclosure pursuant to Government Code Section 6254(a). Also, certain responsive documents are exempt from disclosure pursuant to Evidence Code section 952 for attorney-client privilege and H&S Code 1536 as incorporated through Government Code Section 6254(k) and 6255.

If you have any questions, please contact the CDSS PRA Coordinator, Kim Tsuchida, at (916) 657-1964 or PRARrequest@DSS.ca.gov.

Sincerely,


STEPHANIE HUDAK
Licensing Program Manager
Riverside Children's Residential Program

COMPLAINT INVESTIGATION REPORT

This is an official report of an unannounced visit/investigation of a complaint received in our office on
02/15/2005 and conducted by Evaluator Elvia Baris

COMPLAINT CONTROL NUMBER: 19-CR-20050215165713

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
ADMINISTRATOR: DR. GEORGE CONDAS
ADDRESS: 3500 SEYMOUR ROAD
CITY: RUNNING SPRINGS
CAPACITY: 174

STATE: CA
CENSUS: 98
UNANNOUNCED

FACILITY NUMBER: 366402761
FACILITY TYPE: 730
TELEPHONE: (909) 867-2722
ZIP CODE: 92382
DATE: 02/17/2005
TIME VISIT BEGAN: 09:20 AM
TIME COMPLETED:

MET WITH: Tauni Cobb

ALLEGATION(S):

- 1 CODE 3 - Clients are admitted/accepted to the group home without first being allowed to visit facility
- 2
- 3 CODE 3 - Clients are allowed limited phone calls or sometimes no phone calls
- 4
- 5 CODE 3 - Clients are not allowed visitors and during visits at the facility the visits are disrupted by staff
- 6
- 7 CODE 3 - The licensee routinely discharges/evicts clients without providing 30 day written notice to
- 8 parents and/or representative. Clients are discharged as a form of retaliation.
- 9

INVESTIGATION FINDINGS:

- 1 LPA Elvia Baris and Leticia Legleiu to facility for 10 day complaint visit. During the visit, 8 clients were
- 2 interviewed. Current and ex-client as well as staff files were also reviewed. Copies of relevant documents
- 3 were obtained. Client interviews corroborate information stated on CEDU Telephone Communication,
- 4 Correspondence and Visitation Agreements which are in conflict with client's personal rights.
- 5 Regarding the fourth allegation, review of records for ex-clients revealed no written notice of 30 days for
- 6 discharge/eviction was sent to parents and/or representatives.
- 7 Based on the preponderance of the evidence, these allegations are being substantiated.
- 8 LIC 500 was reviewed and compared with Facility Personnel Report Summary. A review of records on 2/17/05
- 9 indicate that all individuals who require caregiver background checks have received criminal record and child
- 10 abuse index check clearances or exemptions.
- 11 The following pages note the deficiencies being cited in accordance with California Code of Regulations Title
- 12 22, Division 6, Chapters 1 and 5.
- 13

Substantiated

Estimated Days of Completion:

SUPERVISOR'S NAME: Frankie Shelton, Frankie Shelton

TELEPHONE: 909-782-4207,
(951)782-4207

LICENSING EVALUATOR NAME: Elvia Baris, Elvia Baris

TELEPHONE: 909)782-3279;
(951)782-3279

LICENSING EVALUATOR SIGNATURE: *** SIGNED ***

DATE: 02/17/2005

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *** SIGNED ***

DATE: 02/17/2005

COMPLAINT INVESTIGATION REPORT (Cont)

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
DEFICIENCY INFORMATION FOR THIS PAGE:

FACILITY NUMBER: 366402761
VISIT DATE: 02/17/2005

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)
Type B 02/24/2005 Section Cited 84072(c)(1) Personal Rights	1 Of all the clients that were interviewed, none of the 2 clients had been to the facility prior to being 3 enrolled in the facility. 4 5 6 7	1 Facility will submit an extensive detailed plan to 2 address each deficiency separately. The plan will 3 address in full detail each area of 4 process/procedure. 5 6 7
Type B 02/24/2005 Section Cited 84072(c)(1)(19) Personal Rights	1 All of the clients interviewed corroborated that they 2 are not allowed phone calls to their siblings, 3 relatives or friends for months based on a level 4 system. 5 6 7	1 2 3 4 5 6 7
Type B 02/24/2005 Section Cited 84072(c)(5) Personal Rights	1 All of the clients interviewed corroborated that they 2 are not allowed visitations from their siblings, 3 relatives or friends for months. This is based on 4 the facility program that adheres to a level system. 5 6 7	1 2 3 4 5 6 7
Type B 02/17/2005 Section Cited 84068.4(b)(c) Removal and/or Discharge Procedures	1 Review of ex-client records indicates that the 2 facility routinely discharges/evicts clients without 3 providing a 30 day written notice to parents and/or 4 representatives. 5 6 7	1 2 3 4 5 6 7

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

SUPERVISOR'S NAME: Frankie Shelton, Frankie Shelton

LICENSING EVALUATOR NAME: Elvia Baris, Elvia Baris

LICENSING EVALUATOR SIGNATURE: *** SIGNED ***

TELEPHONE: 909-782-4207,
(951)782-4207

TELEPHONE: 909)782-3279;
(951)782-3279

DATE: 02/17/2005

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *** SIGNED ***

DATE: 02/17/2005

COMPLAINT INVESTIGATION REPORT

This is an official report of an unannounced visit/investigation of a complaint received in our office on
02/15/2005 and conducted by Evaluator Elvia Baris

PUBLIC**COMPLAINT CONTROL NUMBER: 19-CR-20050215165713**

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
ADMINISTRATOR: DR. GEORGE CONDAS
ADDRESS: 3500 SEYMOUR ROAD
CITY: RUNNING SPRINGS
CAPACITY: 174

STATE: CA
CENSUS: 98
UNANNOUNCED

FACILITY NUMBER: 368402761
FACILITY TYPE: 730
TELEPHONE: (909) 867-2722
ZIP CODE: 92382
DATE: 02/17/2005
TIME VISIT BEGAN: 09:29 AM
TIME COMPLETED:

MET WITH: Tauri Cobb**ALLEGATION(S):**

- 1 CODE 16 - Staff are not qualified in accordance with the regulations or program statement
- 2
- 3 CODE 13 - On 11/20 and 11/21/04, medications were not passes and/or given to clients
- 4
- 5 Code 7 - Clients are accepted to the facility without appropriate evaluation screening. There are no needs
- 6 and services plan or individual plans for new clients.
- 7
- 8
- 9

INVESTIGATION FINDINGS:

- 1 LPA Elvia Baris and Leticia Leglieu reviewed staff files. Per review of records, one of the teacher's file did not
- 2 contain a teaching certificate. The teaching permit on file expired 6/30/96. Additionally, there was not evidence
- 3 of active pursuit for credentials in an accredited course work.
- 4 Regarding the second allegation, client interviews corroborated that the clients routinely miss doses of
- 5 medication due to the nurse not being available. Review of medication dispensing records also revealed that
- 6 the medication was not dispensed on 11/20 and 11/21/04.
- 7 Regarding the third allegation, review of records revealed that new clients did have needs and services plans
- 8 on file, but none of the needs and services plans on file were signed by any party. Based on the lack of any
- 9 signatures, these needs and services plans are deemed as inappropriate.
- 10 Based on the preponderance of the evidence, these allegations are being substantiated.
- 11 The following pages note the deficiencies being cited in accordance with California Code of Regulations Title
- 12 22, Division 6, Chapters 1 and 5.
- 13

Substantiated**Estimated Days of Completion:****SUPERVISOR'S NAME:** Frankie Shelton, Frankie Shelton**TELEPHONE:** 909-782-4207,
(951)782-4207**LICENSING EVALUATOR NAME:** Elvia Baris, Elvia Baris**TELEPHONE:** 909)782-3279;
(951)782-3279**LICENSING EVALUATOR SIGNATURE:** *** SIGNED *****DATE:** 02/17/2005**I acknowledge receipt of this form and understand my appeal rights as explained and received.****FACILITY REPRESENTATIVE SIGNATURE:** *** SIGNED *****DATE:** 02/17/2005**This report must be available at the facility for public review (3 years).**

COMPLAINT INVESTIGATION REPORT (Cont)

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
DEFICIENCY INFORMATION FOR THIS PAGE:

FACILITY NUMBER: 366402761
VISIT DATE: 02/17/2005

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)
Type B 02/24/2005 Section Cited 80022(h) Plan of Operation	1 Records show that staff #1, Ken Buxton, teacher, 2 does not have a teaching certificate. Teaching 3 permit on file expired on 6/30/96. There was no 4 evidence of active pursuit for credentials in an 5 accredited course work. 6 7	1 Facility will submit an extensive detailed plan to 2 address each deficiency separately. The plan will 3 address in full detail each area of 4 process/procedure. 5 6 7
Type B 02/24/2005 Section Cited 80075(b) Health Related Services	1 Per review of medication dispensing records, 2 medication was not dispensed on 11/20 and 3 11/21/04. Client interviews also corroborated that 4 medication doses are routinely missed when a 5 nurse is not available. 6 7	1 2 3 4 5 6 7
Type B 02/24/2005 Section Cited 84068.1(b) Intake Procedures	1 Review of client records revealed that none of the 2 clients needs and services plans are signed by 3 anyone. 4 5 6 7	1 2 3 4 5 6 7
Type B 02/24/2005 Section Cited 84068.2(d) Needs and Services	1 The licensee shall ensure that the child and his/her 2 authorized representative(s) are offered the 3 opportunity to participate in the development of the 4 needs and services plan. The licensee shall not 5 implement a needs and services plan unless prior 6 written approval of the plan has been obtained from 7 the child's authorized representative(s).	1 2 3 4 5 6 7

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

SUPERVISOR'S NAME: Frankie Shelton, Frankie Shelton

TELEPHONE: 909-782-4207,
(951)782-4207

LICENSING EVALUATOR NAME: Elvia Baris, Elvia Baris

TELEPHONE: (909)782-3279;
(951)782-3279

LICENSING EVALUATOR SIGNATURE: *** SIGNED ***

DATE: 02/17/2005

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *** SIGNED ***

DATE: 02/17/2005

COMPLAINT INVESTIGATION REPORT

This is an official report of an unannounced visit/investigation of a complaint received in our office on
10/22/2004 and conducted by Evaluator Elvia Baris

PUBLIC**COMPLAINT CONTROL NUMBER: 198976**

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
ADMINISTRATOR: DR. GEORGE CONDAS
ADDRESS: 3500 SEYMOUR ROAD
CITY: RUNNING SPRINGS
CAPACITY: 174

STATE: CA
CENSUS: 114
UNANNOUNCED

FACILITY NUMBER: 386402781
FACILITY TYPE: 730
TELEPHONE: (909) 867-2722
ZIP CODE: 92382
DATE: 11/01/2004
TIME VISIT BEGAN: 09:20 AM
TIME COMPLETED:

MET WITH: David LePere**ALLEGATION(S):**

- 1 CODE 13 - Medication - Medical Staff left medication, insulin/needles unattended and accessible to clients.
2 Dr. Simpson, Medical Director, wrote a letter to Administrator regarding the safety
3 concern.
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INVESTIGATION FINDINGS:

- 1 LPA Baris to facility for 10 day visit regarding complaint # 198976. Interviews were conducted with 2 nurses,
2 Medical Director, HR Representative and Director for Middle and High School. Incident reports for 7/31/04 for
3 client #1 were also considered regarding this allegation. Interviews confirmed that the insulin was accessible to
4 clients to self administer the insulin. Only three clients are receiving insulin. Staff on duty on 7/31/04 was not
5 aware that client #1 was not on insulin. Client did self administer the insulin with the staff observing. The
6 incident report states the approximate time of incident was 4 PM. The nurse was not informed regarding client
7 #1 self administering the insulin until 5:20 PM when the nurse came on campus. At that time, Dr. Keith
8 Simpson was called and 911 was called.
9 Based on the evidence, this allegation is substantiated.
10 A review of records on 11/1/04 indicates that except for board president #2, all facility staff or other individuals
11 who require caregiver background checks have received criminal record and child abuse index check
12 clearances or exemptions.
13

Substantiated**Estimated Days of Completion:****SUPERVISOR'S NAME:** Frankie Shelton**TELEPHONE:** (951)782-4207**LICENSING EVALUATOR NAME:** Elvia Baris**TELEPHONE:** (951)782-3279**LICENSING EVALUATOR SIGNATURE:** *** SIGNED *****DATE:** 11/01/2004

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *** SIGNED *****DATE:** 11/01/2004

This report must be available at the facility for public review (3 years).

STATE OF CALIFORNIA DEPARTMENT OF SOCIAL SERVICES
COMMUNITY CARE LICENSING DIVISION
COMPLAINT INVESTIGATION REPORT (Cont)

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES
COMMUNITY CARE LICENSING DIVISION
Pacific Inland, 3737 Main Street Suite 800
Riverside, Ca, CA 92501

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
DEFICIENCY INFORMATION FOR THIS PAGE:

FACILITY NUMBER: 366402761
VISIT DATE: 11/01/2004

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)
Type A 11/02/2004 Section Cited 80019(a) Criminal Record Clearance	1 Per LIC 309, Board President is not fingerprint 2 cleared. 3 4 *****Civil Penalties are being assessed 5 6 7	1 Facility will have Board President fingerprinted and 2 copy of livescan sent to CCL by due date. 3 4 5 6 7
Type A 11/02/2004 Section Cited 80019(f) Criminal Record Clearance	1 Staff # 3, 4 and 5 are not associated to the facility. 2 Although records showed that these staff were 3 fingerprinted, they were not livescanned and there 4 is no record for these clients. 5 6 *****Civil Penalties are being assessed 7	1 Facility will have staff livescanned by due date. 2 Staff cannot work until they are cleared and 3 associated to the facility. 4 5 6 7
Type A 11/02/2004 Section Cited 80075(n)(1) Health Related Services	1 Clients had access to insulin/medication. Per 2 review of records, facility was cited on 3/10/04 for 3 medication accessible to clients. 4 *****Civil Penalties are being assessed 5 6 7	1 Facility will submit plan of action to ensure that 2 medication is kept in a safe & locked place that is 3 not accessible to persons other than employees 4 responsible for supervision of centrally stored 5 medication. 6 7
Type A 11/02/2004 Section Cited 80053(a) Accountability	1 Staff was not aware that client was not insulin 2 dependent and allowed client to self administer 3 insulin. 4 5 6 7	1 Facility will submit plan of action to for staff to 2 ensure which clients are allowed to self administer 3 medications before allowing clients to take 4 medication. 5 6 7

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

SUPERVISOR'S NAME: Frankie Shelton

TELEPHONE: (951)782-4207

LICENSING EVALUATOR NAME: Elvia Baris

TELEPHONE: (951)782-3279

LICENSING EVALUATOR SIGNATURE: *** SIGNED ***

DATE: 11/01/2004

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *** SIGNED ***

DATE: 11/01/2004

This Notice must be posted for 30 days

COMPLAINT INVESTIGATION REPORT

This is an official report of an unannounced visit/investigation of a complaint received in our office on 04/12/2002 and conducted by Evaluator Gretchen Guillen

CONFIDENTIAL**COMPLAINT CONTROL NUMBER: 196077**

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
ADMINISTRATOR: DOYLE, PATRICIA
ADDRESS: 3500 SEYMOUR ROAD
CITY: RUNNING SPRINGS
CAPACITY: 174

STATE: CA
CENSUS:
UNANNOUNCED

FACILITY NUMBER: 366402761
FACILITY TYPE: 730
TELEPHONE: (909) 867-2722
ZIP CODE: 92382
DATE: 07/02/2002
TIME VISIT BEGAN:
TIME COMPLETED:

MET WITH:**ALLEGATION(S):**

- 1 Personal Rights -Facility staff did not immediately take corrective action when made aware of sexual
- 2 misconduct by clients #1 & #2.
- 3
- 4 Reporting Requirements-Facility did not report in a timely manner to CCL the sexual misconduct involving
- 5 clients.
- 6
- 7
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INVESTIGATION FINDINGS:

- 1 This report # 196077 finalizes the above referenced complaint initiated on 04/22/02 .
- 2
- 3 Personal Rights-
- 4 Facility staff was aware of incidents/accusations that client #1 displayed unwanted behavior of a sexual nature
- 5 towards other clients. Approximately 12 to 14 clients approached facility staff relaying their concerns of
- 6 unwanted sexual advances against them by client #1. Facility staff did not immediately take these complaints
- 7 seriously and viewed client #1's behavior as "horseplay." The violation of personal rights is substantiated.
- 8 Facility floor notes documented CEDU staff's awareness of client #1's & 2's sexual misconduct towards clients
- 9 residing at CEDU Main Campus. On 4/4/02, floor notes indicated that client #1 demanded that another client
- 10 pull his pants down so client #1 could make fun of him. On 4/5/02, client #3 disclosed in RAP session that
- 11 client #1 was intimidating minors to expose themselves in the dorms. On 4/10/02 & 4/17/02, it was
- 12 documented that four other minors complained to staff about the sexual misconduct taking place in the dorms.
- 13

Substantiated**Estimated Days of Completion:****SUPERVISOR'S NAME:** Florence Manos**TELEPHONE:** 909 320-2025**LICENSING EVALUATOR NAME:** Gretchen Guillen**TELEPHONE:** 909 320-2058**LICENSING EVALUATOR SIGNATURE:** *** SIGNED *****DATE:** 07/02/2002**I acknowledge receipt of this form and understand my appeal rights as explained and received.****FACILITY REPRESENTATIVE SIGNATURE:** *** SIGNED *****DATE:** 07/02/2002

COMPLAINT INVESTIGATION REPORT (Cont)FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
DEFICIENCY INFORMATION FOR THIS PAGE:FACILITY NUMBER: 388402761
VISIT DATE: 07/01/2002

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)
Type A 07/01/2002 Section Cited 50072(a)(3)PERSONAL RIGHTS	1 FACILITY STAFF DID NOT IMMEDIATELY TAKE 2 CORRECTIVE ACTION WHEN MADE AWARE OF 3 SEXUAL MISCONDUCT OF CLIENTS #1 & #2. 4 FACILITY STAFF THOUGHT THAT CLIENT'S 5 BEHAVIOR WAS HORSEPLAY. 6 7	1 FACILITY STAFF SHALL IMMEDIATELY TAKE 2 SERIOUSLY AND FOLLOW-UP ON ALL CLIENT 3 COMPLAINTS REGARDING SEXUAL ACTIVITY. 4 5 6 7
Type B 07/01/2002 Section Cited 80060 REPORTING REQUIREMENTS	1 FACILITY STAFF DID NOT REPORT IN A TIMELY 2 MANNER TO CCL THE COMPLAINTS OF 3 SEXUAL MISCONDUCT INVOLVING CLIENTS #1 4 AND #2. 5 6 7 1 2 3 4 5 6 7 1 2 3 4 5 6 7	1 FACILITY SHALL REPORT ALL CLIENT 2 COMPLAINTS AND INCIDENTS REGARDING 3 SEXUAL ACTIVITY IN A TIMELY MANNER. 4 5 6 7 1 2 3 4 5 6 7

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

SUPERVISOR'S NAME: Florence Manos

TELEPHONE: 909 320-2025

LICENSING EVALUATOR NAME: Gretchen Guillen

TELEPHONE: 909 320-2058

LICENSING EVALUATOR SIGNATURE: *** SIGNED ***

DATE: 07/01/2002

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *** SIGNED ***

DATE: 07/01/2002

This Notice must be posted for 30 days

COMPLAINT INVESTIGATION REPORT (Cont)

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS

FACILITY NUMBER: 366402761
VISIT DATE: 07/01/2002**NARRATIVE**

- 1 On 4/4/02, CEDU Evening Floor staff documented that client #2 engaged in sexual misconduct towards
2 several clients. On 4/12/02, CEDU staff faxed incident reports to CCL. These reports documented that on
3 3/31/02, client #2 shoved client #7 against the bathroom wall and demanded to see his penis. This was not
4 reported in a timely manner.
- 5
6 On 4/15/02, CCL received reports of client sexual misconduct occurring on several occasions between
7 February and April 2002 involving client #2 as the aggressor of clients # 7 & #8. On 4/25/02, CEDU mailed
8 CCL an incident report stating that on 4/18/02, client #9 disclosed to staff that on more than one occasion,
9 client #2 slapped and grabbed client #9's buttocks.
- 10
11 Reporting Requirements-The allegation that facility staff did not report in a timely manner the incidents of client
12 sexual misconduct is substantiated.
- 13
14 On 4/5/02, client #3 disclosed in a RAP session that client #1 intimidated clients to expose themselves in the
15 dorms. This was not reported by phone to CCL within the next working day. Staff member Becker
16 conducted an internal investigation on 4/8/02, and determined that 19 clients had been sexually harassed by
17 clients #1 & 2. CEDU staff failed to verbally notify CCL of the incidents within the required time frame. Staff
18 did not notify CCL of a pending investigation being conducted by Twin Peaks Police Department. #Other
19 incidents involving clients #1 & 2 were also not reported in a timely manner.
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SUPERVISOR'S NAME: Florence Manos

TELEPHONE: 909 320-2025

LICENSING EVALUATOR NAME: Gretchen Guillen

TELEPHONE: 909 320-2058

LICENSING EVALUATOR SIGNATURE: *** SIGNED ***

DATE: 07/02/2002

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *** SIGNED ***

DATE: 07/02/2002

STATE OF CALIFORNIA DEPARTMENT OF SOCIAL SERVICES
COMMUNITY CARE LICENSING DIVISION
COMPLAINT INVESTIGATION REPORT (Cont)

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES
COMMUNITY CARE LICENSING DIVISION
Island Empire Office, 3737 Main St. Ste 600
Riverside, Ca, CA 92501

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS

FACILITY NUMBER: 368402761

VISIT DATE: 07/02/2002

NARRATIVE

1 An office conference has been scheduled for July 22, 2002. The presence of the Chief Executive Officer
2 and/or President of CEDU is mandatory. The meeting will address areas of concern regarding: Supervision,
3 Client Rights, and Plan of Operation. If any additional information is needed please contact Community Care
4 Licensing Regional Manager Arthur Carter at (909)782-6642.
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SUPERVISOR'S NAME: Florence Manos

TELEPHONE: 909 320-2025

LICENSING EVALUATOR NAME: Gretchen Guillen

TELEPHONE: 909 320-2058

LICENSING EVALUATOR SIGNATURE: *** SIGNED ***

DATE: 07/02/2002

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *** SIGNED ***

DATE: 07/02/2002

COMPLAINT INVESTIGATION REPORT

This is an official report of an unannounced visit/investigation of a complaint received in our office on
04/12/2002 and conducted by Evaluator Gretchen Guillen

PUBLIC**COMPLAINT CONTROL NUMBER: 196077**

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
ADMINISTRATOR: DOYLE, PATRICIA
ADDRESS: 3500 SEYMOUR ROAD
CITY: RUNNING SPRINGS
CAPACITY: 174

STATE: CA
CENSUS:
UNANNOUNCED

FACILITY NUMBER: 366402761
FACILITY TYPE: 730
TELEPHONE: (909) 867-2722
ZIP CODE: 92382
DATE: 07/01/2002
TIME VISIT BEGAN:
TIME COMPLETED:

MET WITH:**ALLEGATION(S):**

- 1 Code 10 Neglect/ Lack of Supervision - Employee's of the facility may have known about the incidents, but
2 failed to do nothing about it.
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INVESTIGATION FINDINGS:

- 1 The purpose of this Complaint Investigation Report # 196077 is to finalize the above referenced complaint,
2 initiated on 05/13/02. Community Care Licensing obtained information through facility floor notes confirming
3 that many CEDU employee's had full knowledge of clients #1 & 2 (See Confidential Names List 811) inflicting
4 physical abuse, unwanted advances and sexual assaults to approximately fifteen minors residing at CEDU Main
5 Campus. On February 2, 2002 CEDU employee's documented in facility floor notes the physical abuse (a
6 blanket party) that took place in the dorms, and on April 4, 2002 floor notes were written regarding client #1
7 demanding that a client pull his pants down so that client #1 could make fun of him. Also, was client #1 was
8 placed on full exhort and was not allowed to leave the Challenge room all night, his food was brought to him
9 and staff escorted client #1 to the dorms to get his belongings for the night. On April 5, 2002 client #3 (See
10 Confidential Names List 811) disclosed in RAP session that client #1 is forcing minors to expose themselves in
11 the dorms. The following dates of April 10 & 17, 2002 four other minors reported to CEDU employees of the
12 inappropriate sexual conduct taking place in the dorms.
13

Substantiated**Estimated Days of Completion:****SUPERVISOR'S NAME:** Florence Manos**TELEPHONE:** 909 320-2025**LICENSING EVALUATOR NAME:** Gretchen Guillen**TELEPHONE:** 909 320-2058**LICENSING EVALUATOR SIGNATURE:** *** SIGNED *****DATE:** 07/01/2002

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *** SIGNED *****DATE:** 07/01/2002

This report must be available at the facility for public review (3 years).

STATE OF CALIFORNIA DEPARTMENT OF SOCIAL SERVICES
COMMUNITY CARE LICENSING DIVISION
COMPLAINT INVESTIGATION REPORT (Cont)

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES
COMMUNITY CARE LICENSING DIVISION
Inland Empire Office, 3737 Main St Ste 600
Riverside, Ca, CA 92501

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
DEFICIENCY INFORMATION FOR THIS PAGE:

FACILITY NUMBER: 366402761
VISIT DATE: 07/01/2002

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)
Type A 07/02/2002 Section Cited 80072(a)(3) Personal Rights	1 Facility violated the personal rights of the clients by 2 not taking immediate corrective action when made 3 aware of sexual misconduct of clients #1 & #2. 4 5 6 7	1 2 3 4 5 6 7
Type A 07/02/2002 Section Cited 80078(a) Responsibility For Providing Care And Supervision	1 NO DEFICIENCY CITED IN THIS SPACE. 2 3 4 5 6 7	1 2 3 4 5 6 7
Type A	1 NO DEFICIENCY CITED IN THIS SPACE. 2 3 4 5 6 7	1 2 3 4 5 6 7
Type B 07/02/2002 Section Cited 80064(a)(2)(3)Repo rting Requirements	1 Facility failed to report in a timely manner the 2 sexual misconduct involving facility clients #1 & #2. 3 4 5 6 7	1 2 3 4 5 6 7

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

SUPERVISOR'S NAME: Florence Manos

TELEPHONE: 909 320-2025

LICENSING EVALUATOR NAME: Gretchen Guillen

TELEPHONE: 909 320-2058

LICENSING EVALUATOR SIGNATURE: *** SIGNED ***

DATE: 07/01/2002

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *** SIGNED ***

DATE: 07/01/2002

This Notice must be posted for 30 days

COMPLAINT INVESTIGATION REPORT

This is an official report of an unannounced visit/investigation of a complaint received in our office on
05/03/2001 and conducted by Evaluator Gretchen Guillen

PUBLIC**COMPLAINT CONTROL NUMBER:**

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
ADMINISTRATOR: DOYLE, PATRICIA
ADDRESS: 3500 SEYMOUR ROAD
CITY: RUNNING SPRINGS
CAPACITY: 174

STATE: CA
CENSUS: 174
UNANNOUNCED

FACILITY NUMBER: 366402761
FACILITY TYPE: 730
TELEPHONE: 9098672722
ZIP CODE: 92382 0
DATE: 08/23/2001
TIME VISIT BEGAN: 11:00 AM
TIME COMPLETED: 12:00 PM

MET WITH: Dr. Jim Powell

ALLEGATION(S):

- 1 SEXUAL ABUSE- Client reported that he was sexually assaulted by a kitchen worker by the name of Cesar
2 Virula about 3 1/2 months ago. He said this person grabbed his butt and genitals and smiled at him.
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INVESTIGATION FINDINGS:

- 1 The purpose of this Complaint Investigation Report is to finalize the above referenced complaint, initiated on
2 05/10/01. Investigator M. Jackson conducted an unannounced complaint investigation visit on 05/10/01,
3 through client and staff interviews, the investigative findings for the allegation of sexual abuse is substantiated.
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Substantiated**Estimated Days of Completion:****SUPERVISOR'S NAME:** Jeanine Batres**TELEPHONE:** 909782-4946**LICENSING EVALUATOR NAME:** Gretchen Guillen**TELEPHONE:** 909 782-4157**LICENSING EVALUATOR SIGNATURE:** *** SIGNED *****DATE:** 08/23/2001

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *** SIGNED *****DATE:** 08/23/2001

This report must be available at the facility for public review (3 years).

COMPLAINT INVESTIGATION REPORT

This is an official report of an unannounced visit/investigation of a complaint received in our office on 05/03/2001 and conducted by Evaluator Gretchen Guillen

PUBLIC**COMPLAINT CONTROL NUMBER:**

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
ADMINISTRATOR: DOYLE, PATRICIA
ADDRESS: 3500 SEYMOUR ROAD
CITY: RUNNING SPRINGS
CAPACITY: 174

STATE: CA
CENSUS: 174
UNANNOUNCED

FACILITY NUMBER: 366402761
FACILITY TYPE: 730
TELEPHONE: 9098672722
ZIP CODE: 92382 0
DATE: 08/23/2001
TIME VISIT BEGAN: 11:00 AM
TIME COMPLETED: 12:00 PM

MET WITH: Dr. Jim Powell

ALLEGATION(S):

- 1 PERSONAL RIGHTS- Child also reported that staff (Ceasar) is verbally harassing him on an on going basis.
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INVESTIGATION FINDINGS:

- 1 The purpose of this Complaint Investigation Report is to finalize the above referenced complaint, initiated on
2 05/10/01. Investigator M. Jackson conducted an unannounced complaint investigation visit on 05/10/01,
3 through client and staff interviews, the investigative findings for personal rights violation is substantiated.
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Substantiated**Estimated Days of Completion:****SUPERVISOR'S NAME:** Jeanine Batres**TELEPHONE:** 909782-4946**LICENSING EVALUATOR NAME:** Gretchen Guillen**TELEPHONE:** 909 782-4157**LICENSING EVALUATOR SIGNATURE:** *** SIGNED *****DATE:** 08/23/2001

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *** SIGNED *****DATE:** 08/23/2001

This report must be available at the facility for public review (3 years).

FACILITY EVALUATION REPORT

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
ADMINISTRATOR: DOYLE, PATRICIA
ADDRESS: 3500 SEYMOUR ROAD
CITY: RUNNING SPRINGS
CAPACITY: 174
TYPE OF VISIT: Complaint
MET WITH: Dr. Jim Powell

FACILITY NUMBER: 366402761
FACILITY TYPE: 730
TELEPHONE: 9098672722
STATE: CA
ZIP CODE: 92382 0
CENSUS: 174
UNANNOUNCED
DATE: 08/23/2001
TIME BEGAN: 11:00 AM
TIME COMPLETED: 12:00 PM

NARRATIVE

1 LPA Guillen to facility for the purpose of conducting a case management visit to complete complaint
2 # 195229. The following deficiencies are being noted and cited in accordance Title 22, Div. 6 Chap 1 & 5;
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SEE ATTACHED:

SUPERVISOR'S NAME: Jeanine Batres

TELEPHONE: 909782-4946

LICENSING EVALUATOR NAME: Gretchen Guillen

TELEPHONE: 909 782-4157

LICENSING EVALUATOR SIGNATURE: *** SIGNED ***

DATE: 08/23/2001

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *** SIGNED ***

DATE: 08/23/2001

This report must be available at the facility for public review (3 years).

STATE OF CALIFORNIA DEPARTMENT OF HEALTH AND HUMAN SERVICES AGENCY
FACILITY EVALUATION REPORT (Cont)

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES
COMMUNITY CARE LICENSING DIVISION
Inland Empire Office, 3737 Main St Ste 600
Riverside, Ca, CA 92501

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
DEFICIENCY INFORMATION FOR THIS PAGE:

FACILITY NUMBER: 366402761
VISIT DATE: 08/23/2001

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)
08/24/2001 Section Cited 80072(a)(3)	PERSONAL RIGHTS- STAFF CEASAR VIRULA TOUCHED THE BUTTOCKS AND GENITAL AREA OF CLIENT#1. CLIENT #2 OBSERVED AND CONFIRMED THE INAPPROPRIATE TOUCH BY STAFF CEASAR VIRULA, ALSO STAFF CEASAR VIRULA CONSTANTLY HARASSED CLIENT#1 ON AN ONGOING BASIS, BY NOT GIVING HIM SECONDS WHEN REQUESTED AND HE ALSO KNOCKED FOOD OUT OF CLIENT#1 HANDS.	

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

SUPERVISOR'S NAME: Jeanine Batres

TELEPHONE: 909782-4946

LICENSING EVALUATOR NAME: Gretchen Guillen

TELEPHONE: 909 782-4157

Licensing Evaluator Signature: *** Signed ***

DATE: 08/23/2001

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *** SIGNED ***

DATE: 08/23/2001

FACILITY EVALUATION REPORT (Cont)**FACILITY NAME:** CEDU SCHOOL-MAIN CAMPUS**FACILITY NUMBER:** 386402761**VISIT DATE:** 08/23/2001**NARRATIVE**

1 Exit interview heldn with Dr. Jim Powell. A copy of appeal rights given and explained. A copy of this report
2 must be kept in your facility file for review.
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SUPERVISOR'S NAME: Jeanine Batres**TELEPHONE:** 909782-4946**LICENSING EVALUATOR NAME:** Gretchen Guillen**TELEPHONE:** 909 782-4157**LICENSING EVALUATOR SIGNATURE:** *** SIGNED *****DATE:** 08/23/2001**I acknowledge receipt of this form and understand my appeal rights as explained and received.****FACILITY REPRESENTATIVE SIGNATURE:** *** SIGNED *****DATE:** 08/23/2001

DETAILS OF ALLEGATION(S)/DESCRIPTIONS OF INCIDENT(S)

is currently investigating this case. Has filed subpoena's against the facility for records and names in order for investigation. Facility is being difficult and has attorney's involved. Facility did not notify Licensing that the former client was alleging that a current staff had sexually abused him only that the client was alleging sexual abuse from when he was not a client at the facility. The staff member is still employed by the facility.

LPA Morales has already substantiated the fact that the facility was using a "safehouse" to house kids who were exhibiting out of control behavior. The safehouse would be a hotel room or at the house of the staff escort. The kid could be there anywhere from a day to 3 days, (the detectives investigation is showing a longer stay than that). The escort service is a separate department within the facility. They are employed by the facility and are all fingerprinted.

The detective is planning on interviewing the suspect and has asked if our department could get involved. District Manager has indicated to LPA to refer this investigation to RIS.

PRE-INVESTIGATION CONTACT WITH COMPLAINANT

DATE CONTACTED

11/03/00

PERSON CONTACTED

[REDACTED]; Mr. J. M. Powell

HOW CONTACTED

☐ TELEPHONE

☐ LETTER

☐ IN PERSON

COMMENTS

See attached RIS report completed by RIS investigator Shelly R. [REDACTED]

POST-INVESTIGATION CONTACT WITH COMPLAINANT

DATE CONTACTED

10/24/00

PERSON CONTACTED

[REDACTED]

HOW CONTACTED

☐ TELEPHONE

☐ LETTER

☐ IN PERSON

COMMENTS

1145am 10/24/00: left message on answering machine.

SUMMARY OF OTHER CONTACTS/REPORTS

See attached RIS investigation report.

FOLLOW-UP/COMMENTS:

Exclusion/SOF for staff Matthew Lee.

LICENSING SUPERVISOR'S SIGNATURE

[Signature]

DATE

10/24/00

LICENSING SUPERVISOR'S SIGNATURE

[Signature]

DATE

10/25/00

L.O. 10/25/00 RM

CCLD INVESTIGATIVE SERVICE REQUEST

Batres
Steph

Copy To:

☐ RIS

☐ RIS/LOG

☐ DO

☐ CRCB

☐ OTHER:

CASE CONTROL INVESTIGATOR:

KAYLOR

DATE:

6/30/00

INVESTIGATIONS: S00-06046

FACILITY: 360911101

FAC TYPE: 730

FACILITY: CEDU

FACILITY ADDRESS: 3500 SEYMOUR ROAD, RUNNING SPRINGS, CA 92383

CERT HOME:

ADDRESS:

DATE RECEIVED: 6/30/00

UNIT: SRIS

INVESTIGATOR: ROTH

REFERRED BY: INLAND EMPIRE RESIDENTIAL OFFICE

CASE ACTION: 01

COMMENTS: FORMER CLIENT ALLEGES HE WAS SEXUALLY ABUSED BY STAFF ESCORT MATTHEW ROYAL
LEE WHILE BEING "SAFE HOUSED". DETECTIVE MIKE DE MATEO (909) 387-3590 IS INVOLVED AND HAS
REQUESTED LICENSING ASSISTANCE.

SUBJECTS / SUSPECTS

A

SUBJECT NAME: LEE, MATTHEW ROYAL

B

Allegations:

Priority:

Inv. Findings:

Allegations:

Priority:

Inv. Findings:

02

01

Date Preliminary
Inv. Completed:

Date Case
Completed:

Legal Referral:

Date Preliminary
Inv. Completed:

Date Case
Completed:

Legal Referral:

Date Closed:

Closure Code:

Date Closed:

Closure Code:

Total Hours on Case:

Days in RIS:

COMMENTS: JEANINE BATRES, LPS 909 - 782-4946
D.O. Complaint # 194117

TEN DAY VISIT: Complaint Documents attached: ☐ Yes ☐ No

Investigator will request waiver

Investigator will make visit

LPA will conduct required visit per agreement with LPS/DOM

Visit not required by investigator / Notification not required

Due: 9/29/00

State of California



Department of Social Services
Community Care Licensing
Regional Investigative Services

CONFIDENTIAL

REDISCLOSURE NOTICE

**THE ATTACHED INVESTIGATIVE REPORT, AND ITS
EXHIBITS, HAVE BEEN RELEASED BY THE SOUTHERN
REGION INVESTIGATIONS SECTION, CALIFORNIA
DEPARTMENT OF SOCIAL SERVICES. INTENTIONAL
REDISCLOSURE OF CONFIDENTIAL INFORMATION
CONTAINED WITHIN THE REPORT AND/OR ITS EXHIBITS
MAY RESULT IN CIVIL LIABILITY. REDISCLOSURE
AUTHORITY SHOULD BE VERIFIED.**

STATE OF CALIFORNIA INVESTIGATIVE CASE REPORT

Department of Social Services
Community Care Licensing Division
Southern Regional Investigations

5900 Pasteur Court, #125 29-19
Carlsbad, CA 92008
(760) 929-2121

COPY TO: (X) RIS () OTHER

CASE NUMBER: S00-06046

CASE: (X) INVESTIGATION () UNLICENSED INV. () INV ASSIGNMENT () PRELIM. INV.

Suspect: Matthew Royal Lee

A. Suspect: N/A

Facility Name: CEDU

Facility Address: 3500 Seymore Rd., Running Springs, CA 92383

Facility Number: 36091101

District Office: Inland Empire Residential

Licensee Name: CEDU Schools, Inc.

1) Allegation/Task: A former client alleges a staff escort sexually abused him, while being safe housed.

Finding/Conclusion: Substantiated.

Justification: The alleged victim says he was sexually abused and described the alleged perpetrator's penis. Two acquaintances also described the alleged perpetrator's penis. The three descriptions were very similar. The alleged perpetrator refused to be interviewed.

SUMMARY OF INVESTIGATIVE FINDINGS

On June 30, 2000, SRIS received a service request from the Inland Empire Residential Office (IEOR) to investigate an allegation that a staff escort sexually abused a former client, while being safe housed. Prior to this allegation, the facility had been cited by the IEOR, for placing children in safe houses. The facility discontinued utilizing "safe houses." The former client disclosed the alleged molestation to his current psychiatrist. According to the alleged victim, the molestation . . . occurred around the beginning of November, 1999. Detective Mike DiMatteo was assigned the case and called in a complaint to IEOR. The alleged victim currently lives in Arkansas. DiMatteo interviewed the alleged victim and his mother, while they were visiting Anaheim California. I obtained personal information for the thirteen children that the alleged perpetrator safe housed. Two of the children still reside at CEDU, one in Northern California, two in Southern California and the rest of the children either live out of the state, or in another Country. I interviewed the two children that still reside at CEDU, one child that has left CEDU, the parents of two children living in Southern California and the alleged perpetrator refused to be interviewed. The alleged perpetrator refused to be interviewed. Based on police interviews with the alleged victim, an ex-lover and an acquaintance of the alleged perpetrator, the allegation of sexual abuse is substantiated.

SUPPLEMENTAL INFORMATION

The facility failed to report the allegation of sexual molestation, after Detective Mike DiMatteo had informed them of the allegations.

CASE STATUS

☒ Investigation Completed ☐ Prelim. Invest. Comp. ☐ Assignment Completed
☐ Pending/Ongoing Invest. ☐ Other:

RECOMMENDATION

☒ Case Closed ☐ Upgrade to RIS Investigation ☐ Further Inq. By D.O
☐ Legal Referral: ☐ Other:

Investigator Signature: Shelly Roth
Investigator Name: Shelly Roth

Date: 10-02-00

Supervisor Signature: Jack N. Kaylor
Supervisor Name: Jack N. Kaylor

Date: 10-05-2000

INVESTIGATIVE DETAILS

On June 30, 2000, SRIS received a service request from the Inland Empire Residential Office (IEOR) to investigate an allegation that staff escort, Matthew Lee, sexually abused a former client, [REDACTED], while being safe housed (Exhibit #2). Detective Mike DiMatteo called in a complaint to IEOR.

On June 30, 2000, I conducted a file review at IEOR in Riverside. The facility was first licensed on March 10, 1999 and has a capacity for 142 children, ages 9-17 years.

The file revealed the following complaint:

1) 05-30-00-Unlicensed Care (Exhibit #3). Facility staff takes children to their homes or hotels for care and supervision. Allegations were substantiated. The children were taken to a "safe house", for out of control behaviors (Exhibit #3).

On July 03, 2000, I contacted Detective Mike DiMatteo. DiMatteo is a Detective with the San Bernardino County Sheriff's Department and conducted an investigation. According to DiMatteo, on May 28, 2000, [REDACTED] disclosed to his Psychiatrist, Lee had molested him. DiMatteo told me he had been attempting to obtain information from CEDU and staff had not been cooperative. DiMatteo asked if I could assist him in obtaining information regarding past and present clients from the facility.

On July 03, 2000, I contacted Dr. Powell. Dr. Powell is the Dean of Students, for CEDU. Dr. Powell told me CEDU has an attorney that is handling DiMatteo's request and he was not sure what the status was. I reminded Dr. Powell that I had the authority to obtain the information and he agreed. Dr. Powell assured me the facility was trying to cooperate with all of the agencies involved. According to Dr. Powell, DiMatteo had requested the files for all of the students at CEDU Middle School, which would be over two hundred.

On July 03, 2000, I contacted DiMatteo again. DiMatteo told me he had talked to Dr. Powell and he agreed to provide him with the information he needed. DiMatteo and I agreed to share information we obtained and possibly divide the interviews of the possible witnesses between us.

On July 05, 2000, I made an onsite ten-day visit to CEDU (Exhibit #4). I met with Patty Doyle. Doyle is the Administrator for CEDU. Doyle told me on June 01, 2000, Dr. Powell received a telephone call from DiMatteo. According to Doyle, DiMatteo told Dr. Powell of the alleged molestation and this was the first time staff at CEDU had heard of the allegation. Doyle told me Lee is not being used as an escort at this time and assured me he would not be used until this allegation is cleared up.

I obtained a list of students who were safe housed by Lee (Exhibit #5) and copied personal information from their files. The files revealed Lee had safe housed thirteen children. Two children still resided at CEDU, three children's parents had a California address, six children's parents had out state addresses

I attempted to contact DiMatteo from July 05, 2000 through August 16, 2000. DiMatteo did not return my phone calls until August 17, 2000. DiMatteo had been on vacation two weeks of this time frame. DiMatteo agreed to give me copies of his interviews with the alleged perpetrator, alleged victim and a possible witness within 2-3 days. The interviews were not made available to me until September 01, 2000.

On August 15, 2000, I made an onsite visit to CEDU. I met with Dr. Powell and interviewed a child. According to Powell, DiMatteo informed him of the allegations on June 01, 2000. Dr. Powell told me he had not heard of the allegations prior to DiMatteo's telephone call. Dr. Powell said he called his Licensing Program Analyst, Stefanie Morales, and asked her if he should make a special incident report. Dr. Powell told me Morales said he didn't need to complete a special incident report, since [redacted] was a former client.

Next, I interviewed [redacted] is fourteen-years old and is a current client with CEDU. [redacted] was safe housed with [redacted] told me he likes CEDU and all of the staff. According to [redacted] he was safe housed two or three times. [redacted] said he was alone with Lee at the Good Nights Inn in San Bernardino for one night. [redacted] could not remember when. [redacted] told me he had the most fun when he was safe housed with Lee. [redacted] told me he was picked up at CEDU by another staff named Matt. He could not remember Matt's last name. Matt took him to the "safe house" and they spent the night. [redacted] said Lee came to the hotel in the morning and took over for Matt. [redacted] told me they went shopping, lifted weights, ate at a Chinese restaurant for dinner and watched television. [redacted] said he and Lee slept in different beds and he never saw Lee nude. [redacted] told me Lee never talked about anything inappropriate. [redacted] said they did not horseplay or wrestle. [redacted] told me Lee did not try to touch him and he did not see Lee nude, when Lee got ready for bed, he went into the bathroom to change and slept in his underwear. [redacted] said he has never heard any of the boys accuse Lee of inappropriate behavior.

On August 21, 2000, I obtained a written document from Stefanie Morales (Exhibit #6). According to Morales' documentation, Dr. Powell told her a former client accused staff at a former school of molesting him. Morales said Dr. Powell did not tell her it was staff from CEDU.

On August 22, 2000, I talked to [redacted] is [redacted] mother. [redacted] told me her son was safe housed without her knowledge and she was charged five thousand dollars. According to [redacted] [redacted] was safe housed with Lee one time. [redacted] said her son told her Lee had made inappropriate remarks to him while they were eating dinner. I asked [redacted] what the remarks were, she said she did not know. [redacted] told me her son denied any inappropriate sexual contact between himself and Lee. I told [redacted] I would contact her in a few days to set up an interview.

On August 25, 2000, I interviewed [redacted] at CEDU. [redacted] is fourteen-years old and lives at CEDU. [redacted] told me he doesn't like living at CEDU, he would like to go home. [redacted] said

he likes the staff. [redacted] said he had been safe housed a lot of times. According to [redacted] he had been safe housed with Lee three times and Lee was "awesome." [redacted] told me they stayed at the Good Night Inn one time. [redacted] said Lee was very nice, he talked to the kids and once bought him food at a gas station. [redacted] told me when they were alone they horse played, wrestled, hit each other and tried to tackle each other. [redacted] said if one person said stop, they stopped. [redacted] told me Lee never touched him inappropriately during this time, or any other time. [redacted] said he and Lee slept in their underwear and in separate beds. [redacted] told me he never saw Lee nude. [redacted] asked me if Yarnell accused Lee of touching him. I told him I could not reveal who accused Lee. [redacted] said he thought it was [redacted] because [redacted] was gay and he had accused people of molesting him before. [redacted] he knew Lee was not gay, because he had a girlfriend and Lee told him he hated pedophiles. [redacted] said the last time he talked to Lee was about six months ago. [redacted] denied knowing Lee's home address or phone number.

On September 01, 2000, I interviewed [redacted] by telephone. I asked if we could meet in person and she said she would rather talk on the telephone. [redacted] was at home with [redacted] during this interview. Again, [redacted] wanted to talk about the money it cost for her son to be "safe housed." [redacted] told me she and her husband were going to sue CEDU for the safe housing fees. I asked [redacted] if [redacted] had told her what inappropriate comments Lee had made and she said she didn't know. While we were talking, [redacted] asked [redacted] what Lee had said and he didn't remember. I asked [redacted] if I could interview [redacted] she said she didn't think he wanted to talk to me. [redacted] then asked [redacted] if he would talk to me and he replied "no." [redacted] said she thought he probably didn't want to admit that anything had occurred because he was embarrassed. [redacted] told me she didn't have any more information for me and we discontinued the interview.

On September 05, 2000, I obtained copies of DiMatteo's report (Exhibit#7). The report included interviews with [redacted] a friend of Lee's, Lee's ex-lover, CEDU staff, evidence obtained from a search warrant and a record of Lee's criminal history.

- DiMatteo interviewed [redacted] on May 28, 2000. [redacted] told DiMatteo, sometime in March, 1999, he, several other boys and staff, which included Lee, were staying at a hotel in Spokane, Washington. According to [redacted] Lee told him if he got him drunk enough, he would have sex with him. [redacted] told DiMatteo in November, he was being "safe housed" with Lee at the Goodnite Inn, for three or four days. During lunch Lee told [redacted] his penis was a monster and his balls were the size of golf balls. [redacted] was not sure of exact wording, but Lee was telling him he had a large penis and testicles. Later, they were wrestling on the bed, Lee said he was hot, took off his pants and continued to wrestle with him. [redacted] said Lee had an erection. [redacted] told DiMatteo, Lee took his hand, placed it inside his boxer shorts, directly on his penis. During this incident, Lee gently pushed on the back of [redacted] head toward his penis. [redacted] said he orally copulated Lee for several minutes. [redacted] stopped and Lee asked him to finish, so he did and Lee ejaculated. [redacted] told DiMatteo, Lee wanted to orally copulate him and he declined. [redacted] said Lee exposed his nude body to him, while at the gym and laughed.

[redacted] told DiMatteo, Lee tongue kissed him one evening, while still at the hotel. [redacted] related

another incident, in which he and Lee went to Lee's apartment. Yarnell described the apartment as a run down duplex, which he shared with his brother. [REDACTED] told DiMatteo, Lee wrote his name and address on a piece of paper and gave it to him. According to [REDACTED], Lee took him to Newport Beach, during this outing, he warned [REDACTED] not to tell anybody. On the way home, Lee took [REDACTED]'s hand and placed it on his crotch. One night, in the hotel, Lee tongue kissed him, unzipped his pants and orally copulated him. During this incident, [REDACTED]'s mother called the hotel room. [REDACTED] said Lee never tried to sodomize him, although, one time Lee asked [REDACTED] to place his penis inside his rectum. Lee told [REDACTED], if he told anybody, he would make life hard for him.

- DiMatteo interviewed [REDACTED] on June 10, 2000. [REDACTED] told DiMatteo that he and Lee were good friends. [REDACTED] told DiMatteo he had not had a sexual relationship with Lee. [REDACTED] said he had seen Lee's genitals and described them as small for his size. [REDACTED] gave DiMatteo the name of one of Lee's ex-lovers.

- DiMatteo interviewed [REDACTED] on June 10, 2000. [REDACTED] told DiMatteo he and Lee had once been lovers. According to [REDACTED], they were still friends and saw each other socially. [REDACTED] told DiMatteo, Lee liked younger men, although he had no knowledge of Lee having relationships with boys under the age of eighteen. [REDACTED] told DiMatteo, Lee's penis was unusually small, when erect, it was approximately four to five inches long and not very big around. [REDACTED] said Lee had a hard time maintaining an erection. [REDACTED] told DiMatteo, he and Lee watched pornographic movies when they were together.

- DiMatteo contacted [REDACTED] by telephone on June 10, 2000. DiMatteo asked [REDACTED] to describe Lee's penis. [REDACTED] said it was smaller than he thought a grown man's penis would be. [REDACTED] said Lee's penis was approximately five inches long, when erect and not very big around.

- DiMatteo searched Lee's residence on July 07, 2000. A search of the premises revealed two hypodermic needles, five empty boxes of steroids and a VHS tape depicting two men engaging in sexual acts.

On September 07, 2000, I contacted Matthew Lee at his place of employment. I asked Lee if we could set up a time for an interview and he told me I needed to contact his attorney.

On September 07, 2000, I contacted Lee's attorney, Phillip Castle. Castle told me he was busy and would call me September 08, 2000, to set up an appointment. Castle did not call back. I telephoned Castle on September 11, 2000 and left a message. Castle returned my call on September 12, 2000 and told me he was going out of town for one week, but would call me on September 20, 2000 to set an appointment. I left Castle a message on September 21, 2000 and did not get a return call. On September 22, 2000, I left a message and Castle called me back. Castle told me he advised his client not to talk to me.

On September 21, 2000, I interviewed [REDACTED] [REDACTED] is [REDACTED] mother.

██████████ told me her son is currently living with her parents, in Big Bear. ██████████ gave me permission to interview her son. According to ██████████, ██████████ is very open and would have told her if anything had happened to him, while he was at CEDU. ██████████ told me ██████████ believes he is gay and has experimented with homosexual relationships.

On September 22, 2000, I contacted Lee at his place of employment. I told Lee I had spoken to Castle and Lee said he would not speak to me, because his attorney advised him not to.

On September 22, 2000, I contacted DiMatteo. DiMatteo told me Castle also stalled him and ultimately advised Lee not to speak to him.

On September 22, 2000, I contacted ██████████. ██████████ is ██████████'s grandmother, he currently lives with her and her husband. ██████████ told me ██████████ had not told her about anything-inappropriate happening to him at CEDU. ██████████ said ██████████ has not mentioned having any type of relationship with Lee. According to ██████████, ██████████ was at work and would not be available for an interview until the evening.

On September 28, 2000, I contacted ██████████. ██████████ used to reside at CEDU and was safe housed with Lee. According to ██████████, he was safe housed with Lee in October for six days and did not return to CEDU. ██████████ said they stayed at a hotel and thought it might be in Riverside. ██████████ told me he enjoyed his stay with Lee much better than being at CEDU, because it was a nice change. ██████████ said Lee never undressed in front of him and he never saw him nude. ██████████ told me Lee never touched him inappropriately or said anything that might make him feel uncomfortable. ██████████ denied having any sexual encounter with Lee. ██████████ said he had not spoken to Lee since he left CEDU in October.

The alleged victim has not changed his story and insists he was molested by the alleged perpetrator. Six of the children who had been safe housed with the alleged perpetrator, live out of state and two live out of the country. These children were not interviewed, due to their various locations and my inability to locate them. An ex-lover, an acquaintance and the alleged victim all described the alleged perpetrator's penis as unusually small for a man of his size, approximately four to five inches in length and not very big in circumference. The alleged perpetrator refused to be interviewed and has retained an attorney. Based on Interviews conducted by the Detective and documentation obtained from the police report, the allegation of sexual abuse is substantiated.

END OF REPORT

Investigator Signature: _____

Investigator Name: Shelly Roth

Date: 10-02-00

COMPLAINT REPORT

This form is intended to document complaints received in the licensing office. Unless the complaint is considered harassment, a licensing visit must be conducted within 10 calendar days after receipt of the complaint.

REPORT		☐ URGENT ☒ PRIORITY ☒ RIS REFERL	
REPORTED BY TELEPHONE		PRIORITY NUMBER: 1	
COMPLAINANT NAME	[REDACTED]	DISTRICT OFFICE	INLAND EMPIRE OFFICE
ADDRESS	STREET	VISIT DUE DATE	04/25/2002
CITY	ZIP CODE	CONTROL NUMBER	196077
TELEPHONE NUMBER (DAY)	TELEPHONE NUMBER (EVENING)	FACILITY INFORMATION	
[REDACTED]	()	TYPE OF FACILITY	730
RELATIONSHIP INVOLVEMENT WITH FACILITY		FACILITY FILE NUMBER	366402761
Parent of former student		FACILITY NAME	CEDU SCHOOL-MAIN CAMPUS
WAS ABUSE REPORT REQUIRED AND FILED?	YES	ADDRESS	STREET
DOES COMPLAINANT WISH TO REMAIN ANONYMOUS?	YES	3500 SEYMOUR ROAD	
		CITY	ZIP CODE
		RUNNING SPRINGS	92382
		TELEPHONE NUMBER	(909) 867-2722

NATURE OF COMPLAINT (Separate complaint into specific allegations and assign one of the following complaint codes:)

- | | | | | |
|---------------------------------------|-------------------|---------------------------------|---------------------|------------------------|
| 1. Physical Abuse/Corporal Punishment | 5. Fire Clearance | 9. License | 13. Medication | 17. Financial Issues |
| 2. Sexual Abuse | 6. Crimes | 10. Neglect/Lack of Supervision | 14. Financial Abuse | 18. Questionable Death |
| 3. Personal Rights | 7. Physical Plant | 11. Food Service | 15. Level of Care | 19. Other |
| 4. Unlicensed Care | 8. Record Keeping | 12. False Statements | 16. Qualifications | |

COMPLAINT CODE	ALLEGATIONS	RESOLUTION CODE		
		S	I	U
1		☐	☐	☐
2		☐	☐	☐
3		☐	☐	☐
3	Facility staff did not take immediate corrective action when made aware of sexual misconduct by clients #1 & #2.	☒	☐	☐
19	Facility did not report in a timely manner to CCL the incidents involving client sexual misconduct.	☒	☐	☐
1		☐	☐	☐
2		☐	☐	☐
3		☐	☐	☐
1		☐	☐	☐
2		☐	☐	☐
3		☐	☐	☐
1		☐	☐	☐
2		☐	☐	☐
3		☐	☐	☐

RECEIVED BY	DATE	TIME
Carol August	04/12/2002	04:10 PM

COMPLAINT REPORT (Cont)

PRIORITY; RIS REFERL Number 1	VISIT DUE DATE 04/25/2002	CONTROL NUMBER 196077
FACILITY NAME CEDU SCHOOL-MAIN CAMPUS	TYPE OF FACILITY 730	FACILITY FILE NUMBER 386402761

DETAILS OF ALLEGATION(S) / DESCRIPTION OF INCIDENT(S)

1 Resident [REDACTED] sexually harassed 40 students at various times. These incidents included taking pictures of other residents
2 while they were nude, running into the shower nude bringing attention to his penis while other residents were showering, and
3 touching fellow clients (3). Parents were notified of this on 4/10/02 and received an e-mail at 9:23 on 4/1/02 from Director Tony
4 Becker (909)867-2722. Reporter was in contact with police detective Stark and this is incident #TT30. It was determined
5 through a conversation between [REDACTED] and Tony Becker that a student came forward on 4/4/02 at 4:30 pm. She is not sure why it
6 took so long for the parents to be notified and whether CCL was notified. She further is worried about the safety of the other
7 students even though the perpetrator has been removed from the school. [REDACTED] states that staff were concerned that something
8 was going on in November but nothing was acted upon. [REDACTED] further stated that Mr. Decker told her he would destroy the
9 pictures by opening the camera. She stated she told Mr. Decker that this would be tampering with evidence.

PRE-INVESTIGATION CONTACT WITH COMPLAINANT		POST-INVESTIGATION CONTACT WITH COMPLAINANT	
DATE CONTACTED 04/17/2002	PERSON CONTACTED DET. STARK	DATE CONTACTED 09/10/2003	PERSON CONTACTED [REDACTED]
HOW CONTACTED: TELEPHONE		HOW CONTACTED: TELEPHONE	
1 LEFT MESSAGE FOR DET. MERIDETH (909) 336-0600		1 LPA attempted to contact complainant regarding findings.	
2 WHO IS CONDUCTING INVESTIGATION PER DET. STARK		2 however the number was changed to [REDACTED]	
3		3 [REDACTED] is no longer an employee with the company.	
4		4 LPA unable to deliver findings.	
5		5	
6		6	
7		7	
8		8	
9		9	
10		10	
11		11	

SUMMARY OF OTHER CONTACTS / REPORTS

1 802,9099 10-DAY04-22-02, 9099 FINDINGS 2X SUBSTANTIATED - 07-02-02, FINDINGS REISSUED 07-18-03 2X
2 SUBSTANT.
3 9099-D 07-02-02, 9099-D REISSUED 07-18-03, CPS REPORT, SIRs, E-MAIL,
4 STAFF/CLIENT ROSTERS, RAP NOTES, VICTIMS NOTES, CLINICIAN PROGRESS NOTES,
5 FLOOR NOTES, FACILITY DOCUMENTATION, 612,611
6 POLICE REPORT
7
8

FOLLOW-UP COMMENTS

1			
2			
3			
4			
5			
6			
LICENSING EVALUATOR'S SIGNATURE	DATE 09/10/2003	LICENSING SUPERVISOR'S SIGNATURE	DATE 09/10/2003

**CCLD INVESTIGATIVE
SERVICE REQUEST**

Copy To:		
☐ RIS	☐ RIS/LOG	☐ RO ☐ CBCB ☐ OTHER: _____
CASE CONTROL INVESTIGATOR: Kaylor		05-08-02
INVESTIGATION #: S02-05009	FACILITY: 366402761	FAC TYPE: 730
FACILITY: CEDU School - Main Campus		
FACILITY ADDRESS: 3500 Seymour Road, Running Springs, 92382		
CERTIFIED HOME:		
ADDRESS:		
DATE RECEIVED: 05-07-02	UNIT: SRIS	INVESTIGATOR: Jackson
REFERRED BY: Pacific Inland Office (Children's Residential Program)		CASE ACTION: 01
COMMENTS: Resident named [REDACTED] was able to molest and victimize up to 40 other clients. Licensees failed to notify CCLD of situation once it became known. Investigate as a Personal Rights violation of other clients and lack of care & supervision.		

SUBJECTS / SUSPECTS

A	SUBJECT NAME: Becker, Tony			B	SUBJECT NAME: Becker, Dori		
Allegations:	Priority:	Inv. Findings:	Allegations:	Priority:	Inv. Findings:		
03	02		03	02			
10	02		10	02			
Date Preliminary Inv. Completed:	Date Case Completed:	Legal Referral:	Date Preliminary Inv. Completed:	Date Case Completed:	Legal Referral:		
Date Closed:		Closure Code:	Date Closed:		Closure Code:		

Days in Program Investigation Section: _____

Total Hours on Case: _____

COMMENTS: Frankie Shelton, (909) 782-4946:

R.O. Complaint # 196077 complaint documents attached [X] Yes [] No

TEN DAY VISIT:

☐ Investigator will request waiver

☐ Investigator will make visit

☒ LPA will conduct required visit per agreement with LUM/ROM

☐ Visit not required by investigator / Notification not required

Due: 08-07-2002



PACIFIC INLAND CHILDRENS RESIDENTIAL PROGRAM

Complaint Fax Transmittal

TO:

☒ INLAND EMPIRE
CHILDREN'S RES.
FAX: (909) 782-4967☐ ORANGE
CHILDREN'S RES.
FAX: (714) 703-2868☒ SAN DIEGO
CHILDREN'S RES.
FAX: (619) 767-2252

FROM:

☐ INLAND EMPIRE☐ ORANGE☒ SAN DIEGO(619) 767-2318 OD PHONE NUMBER4-12-02 DATE3 TOTAL NUMBER OF PAGES (INCLUDING COVER SHEET)☒ POSSIBLE RIS REFERRAL

COMMENTS IF NEEDED:



PACIFIC INLAND CHILDRENS RESIDENTIAL PROGRAM

Complaint Fax Transmittal

TO:

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CHILDREN'S RES.
FAX: (619) 767-2252

FROM:

☐ INLAND EMPIRE

☐ ORANGE

☒ SAN DIEGO

(619) 767-2318 OD PHONE NUMBER

4-12-02 DATE

3 TOTAL NUMBER OF PAGES (INCLUDING COVER SHEET)

☒ POSSIBLE RIS REFERRAL

COMMENTS IF NEEDED:

COMPLAINT INVESTIGATION REPORT

This is an official report of an unannounced visit/investigation of a complaint received in our office on 04/12/2002 and conducted by Evaluator Gretchen Guillen

CONFIDENTIAL**COMPLAINT CONTROL NUMBER: 196077**

FACILITY NAME:	CEDU SCHOOL-MAIN CAMPUS	FACILITY NUMBER:	368402761
DIRECTOR:	BOYLE-PATRICIA James Powell	FACILITY TYPE:	730
ADDRESS:	3500 SEYMOUR ROAD	TELEPHONE:	(909) 867-2722
CITY:	RUNNING SPRINGS	ZIP CODE:	92382
CAPACITY:	174	STATE: CA	
MET WITH:	Dr. Powell	CENSUS:	174
		DATE:	05/13/2002
		TIME BEGAN:	11:00 AM
		TIME COMPLETED:	03:15 PM

ALLEGATION(S):

- 1 Code-3 Personal Rights
- 2
- 3 Code 10- Neglect / Lack of Supervision
- 4
- 5 Code 19- Reporting Requirements
- 6
- 7
- 8
- 9

INVESTIGATION FINDINGS:

- 1 LPS Frankie Shelton, RIS Michael Jackson and LPA's G. Guillen, N. Plair-Lopez, L. Enes and G. Farr made an
- 2 unannounced facility visit for complaint investigation #196077. Client interviews conducted as well as review of
- 3 staff and client records. Further investigation is needed at this time, at the close of the investigation, LPA will
- 4 share investigative findings with facility.
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13

Needs Further Investigation**Estimated Days of Completion: 15****USE LIC 809 FOR ALL CITATIONS****SUPERVISOR'S NAME:** Frankie Shelton**TELEPHONE:** 909782-4207**LICENSING EVALUATOR NAME:** Gretchen Guillen**TELEPHONE:** 909 782-4157**LICENSING EVALUATOR SIGNATURE:****DATE:** 05/13/2002

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:**DATE:** 05/13/2002

FACILITY EVALUATION REPORT

FACILITY NAME:	CEDU SCHOOL-MAIN CAMPUS	FACILITY NUMBER:	368402761
DIRECTOR:	DOYLE, PATRICIA	FACILITY TYPE:	730
ADDRESS:	3500 SEYMOUR ROAD	TELEPHONE:	(909) 867-2722
CITY:	RUNNING SPRINGS	STATE: CA	ZIP CODE: 92382
CAPACITY:	174	CENSUS:	DATE: 05/20/2002
TYPE OF VISIT:	Office	UNANNOUNCED	TIME BEGAN:
MET WITH:	Dr. James Powey		TIME COMPLETED:

DEFICIENCY INFORMATION FOR THIS PAGE:

No Deficiency Cited

CIVIL PENALTY INFORMATION:

Not Applicable

COMMENTS/DEFICIENCIES

- 1 During complaint investigation #196077, the investigative team found the following items listed below to be of
2 concern with a need clarification as well as follow-up information. Please review the following pages and
3 review each item. Each item will need to be addressed and returned to Community Care Licensing with
4 attention to Local Unit Manager Frankie Shelton and LPA Gretchen Gullien by Friday June 7, 2002. This
5 information is being faxed to CEDU, and a copy will also be sent via certified mail.
6
7
8 *Camera Policy
9
10 * Written instructions to discontinue selling cameras and film.
11
12 *Location of Wal-Mart used to process facility film
13
14 *Written internal investigation results with conclusion
15
16 *Written Documentation regarding the Parent that called CEDU to report that she had film, that was given to
17 her by her child to develop. Upon viewing photos, the child's parent felt that the pictures were inappropriate.
18
19 *Written Procedure regarding Reporting Requirements and who is responsible for determining what is
20 reported and what isn't reported.
21
22 *Discharge / Expulsion Policy
23
*Information regarding "Dorm Heads"

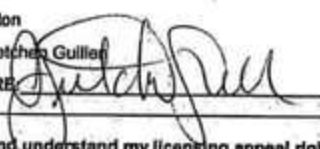
Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

SUPERVISOR'S NAME: Frankie Shelton

TELEPHONE: 909/782-4207

LICENSING EVALUATOR NAME: Gretchen Gullien

TELEPHONE: 909 782-4157

LICENSING EVALUATOR SIGNATURE: 

DATE: 05/20/2002

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: _____

DATE: 05/20/2002

FACILITY EVALUATION REPORT (Cont)FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
DEFICIENCY INFORMATION FOR THIS PAGE:

FACILITY NUMBER: 366402761

VISIT DATE: 05/20/2002

No Deficiency Cited

NARRATIVE/COMMENTS

- 1
- 2 *The names of the 12-15 boys who first came forth regarding client #1 (See Confidential Names List 811)
- 3
- 4 *RAP Session Policy and Procedure,
- 5
- 6 *What type of training do staff receive on how to conduct RAP sessions, process RAP information and if
- 7 necessary, Who reviews/process RAP notes?
- 8
- 9 *Which staff participate in RAP sessions
- 10
- 11 *All RAP notes for the past six months,
- 12
- 13 * Need all RAP session notes regarding discussion of incidents by 12-15 boys with involvement with
- 14 *clients #1 (Refer to Confidential Names List 811)
- 15
- 16 *What constitutes Assaultive/Aggressive behaviors
- 17
- 18 *Written documentation acknowledging as to when the assaultive/ inappropriate sex acts came to CEDUs
- 19 attention, Provide in detail with specifics of Who, What, When, Where, How and Why .
- 20
- 21 *Provide in writing Staff ratio and Supervision, Structure, Practice and Scheduling
- 22
- 23 *Policy on client on client relationships
- 24
- 25 *What constitutes broken agreements
- 26
- 27 *What are consequences for broken agreements
- 28
- 29 *Mail Policy (What reasons would mail be withheld)
- 30
- 31 *Unsupervised Time - Provide in detail with specifics of Who, What, When, Where, How and Why
- 32

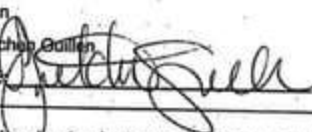
Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

SUPERVISOR'S NAME: Frankie Shelton

TELEPHONE: 909782-4207

LICENSING EVALUATOR NAME: Gretchen Guillen

TELEPHONE: 909 782-4157

LICENSING EVALUATOR SIGNATURE: 

DATE: 05/20/2002

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: _____

DATE: 05/20/2002

FACILITY EVALUATION REPORT (Cont)FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
DEFICIENCY INFORMATION FOR THIS PAGE:

FACILITY NUMBER: 368402761

VISIT DATE: 05/17/2002

No Deficiency Cited

NARRATIVE/COMMENTS

- 1
2 *The names of the 12-15 boys who first came forth regarding client #2 (See Confidential Names List 811)
3
4 * Need all RAP session notes regarding discussion of incidents by 12-15 boys with involvement with
5 *clients #1 (Refer to Confidential Names List 811)
6
7 *Written documentation acknowledging as to when the assaultive/ inappropriate sex acts came to CEDU's
8 attention, Provide in detail with specifics of Who, What, When, Where, How and Why , for client #2 (See
9 Confidential Names List 811)
10
11 *Describe in detail the importance of "The Wilderness Program" and its assistance with minors residing at
12 CEDU and its effectiveness.
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32

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

SUPERVISOR'S NAME: Frankie Shelton

TELEPHONE: 909782-4207

LICENSING EVALUATOR NAME: Gretchen Gustin

TELEPHONE: 909 782-4157

LICENSING EVALUATOR SIGNATURE: 

DATE: 05/17/2002

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: _____

DATE: 05/17/2002

State of California



Department of Social Services
Community Care Licensing
Regional Investigative Services

CONFIDENTIAL

REDISCLASURE NOTICE

THE ATTACHED INVESTIGATIVE REPORT AND ITS EXHIBITS
HAVE BEEN RELEASED BY THE SOUTHERN REGION
INVESTIGATIONS SECTION, CALIFORNIA DEPARTMENT OF
SOCIAL SERVICES. INTENTIONAL REDISCLASURE OF
CONFIDENTIAL INFORMATION CONTAINED WITHIN THE
REPORT AND/OR ITS EXHIBITS MAY RESULT IN CIVIL LIABILITY.
REDISCLASURE AUTHORITY SHOULD BE VERIFIED.



INVESTIGATIVE ASSIGNMENT REPORT

Date Assigned: 05-08-02

Date Completed: 05-13-02

To: Arthur Carter

Regional Office/Other: PACIFIC INLAND

Program: CHILDREN'S RESIDENTIAL

Type of Facility: 730

Facility Number: 366402761

P.I. Case #: S02-05009

Facility Name: CEDU SCHOOL-MAIN CAMPUS

Address: 3500 SEYMOUR RD.

NO FURTHER ACTION REQUIRED ☒

City: RUNNING SPRINGS

Telephone:

Subject: BECKER, TONY & DORI Licensee:

UPGRADE TO INVESTIGATION ☐

SUMMARY OF TASKS COMPLETED

☐ OBTAINED CRIME REPORT _____

☐ OBTAINED OTHER DOCUMENTS(specify) _____

☒ ACCOMPANIED LPA ON VISIT _____

☐ CONDUCTED INTERVIEW(S) _____

☐ SERVED/PROVIDED SUBPOENA _____

☐ ASSIST OTHER INVESTIGATOR _____

☐ LEGAL ASSIST _____

☐ OTHER _____

☒ INVESTIGATIVE DETAILS ATTACHED

☐ INVESTIGATIVE DETAILS NOT APPLICABLE

INVESTIGATOR NAME: MICHAEL JACKSON

INVESTIGATOR SIGNATURE: *Michael Jackson*

DATE: 6-13-02

SUPERVISING SPECIAL INVESTIGATOR: JACK N. KAYLOR

Jack N. Kaylor

INVESTIGATIVE DETAILS

ON MAY 08, 2002, I WAS ASSIGNED AN INVESTIGATIVE SERVICE REQUEST FROM THE PACIFIC INLAND CHILDREN'S RESIDENTIAL OFFICE. I WAS ASSIGNED TO ASSIST PROGRAM OFFICE STAFF ON A FACILITY VISIT TO THE CEDU-SCHOOL GROUP HOME LOCATED IN RUNNING SPRINGS, CA.

ON MAY 09, 2002, I MET WITH LICENSING UNIT MANAGER FRANKIE SHELTON. SHE TOLD ME THAT THERE WAS AN ALLEGATION THAT ONE OF THE MALE CLIENTS HAD MOLESTED AN UNKNOWN NUMBER OF CLIENTS AT THE FACILITY. SAN BERNARDINO COUNTY SHERIFF'S DETECTIVES WERE ALREADY INVESTIGATING THE CASE.

SHELTON TOLD ME THERE WAS A CONCERN THAT THE FACILITY WOULD NOT COOPERATE WITH THE CURRENT COMMUNITY CARE LICENSING INVESTIGATION INTO THIS ALLEGATION.

SHELTON REQUESTED THAT I ACCOMPANY LICENSING STAFF ON A FACILITY VISIT TO ASSIST IN OBTAINING COOPERATION FROM CEDU ADMINISTRATION.

ON MAY 13, 2002, I MET WITH SHELTON AND THE FOLLOWING LICENSING PROGRAM ANALYSTS:

1. LISA ENEA
2. GERALD FARR
3. NAOMI PLIAR-LOPEZ
4. GRETCHEN GUILLEN

SHELTON COORDINATED THE CEDU FACILITY VISIT AND REQUESTED THAT I ACCOMPANY HER WHEN MEETING WITH FACILITY ADMINISTRATION.

WE ARRIVED AT THE CEDU SCHOOL AND MET WITH CLINICAL SERVICES DIRECTOR JAMES POWELL. WE NOTIFIED POWELL OF THE REASON FOR THE VISIT.

POWELL AGREED TO COOPERATE WITH THE INVESTIGATION. HE MADE ARRANGEMENTS TO PROVIDE SHELTON WITH ALL REQUESTED DOCUMENTS AS WELL AS ACCESS TO CLIENTS AND STAFF.

AFTER THE VISIT WAS COMPLETED I TOLD SHELTON THAT I WOULD LEAVE THE CASE OPEN IN THE EVENT THAT SHE WOULD NEED FURTHER ASSISTANCE.

ON OR ABOUT JUNE 06, 2002, I SPOKE WITH SHELTON. SHE TOLD ME SHE HAD SUFFICIENT EVIDENCE TO PROCEED WITH ADMINISTRATIVE ACTION IN THIS CASE.

AT THIS POINT THIS ASSIGNMENT WAS COMPLETED.

Investigator Signature: Michael Jackson
Investigator Name: Michael Jackson

Date: 6-13-02

DAVID M. WOHLGEMUTH

ATTORNEY AT LAW

4701 POE AVENUE

WOODLAND HILLS, CALIFORNIA 91364

TELEPHONE (818) 888-1661

FAX (818) 340-5761

July 11, 2002

Florence Manos, Licensing Supervisor
Gretchen Guillen, Licensing Evaluator
California Department of Social Services
Community Care Licensing Division
3737 Main Street
Suite 600
Riverside, California 92501

VIA FAX (909) 782-4967 & US MAIL

RE: CEDU School-Main Campus-Facility Number 366402761

Dear Ms. Manos and Ms. Guillen:

This letter is in reference to Complaint Control Number 196077 regarding CEDU School issued on July 2, 2002. Pursuant to my telephone conference with Mr. Arthur Carter, Community Care Licensing Regional Manager on July 8, 2002, CEDU School appeals the action taken by the licensing agency. The various issues relating to the appeal are set forth in this letter.

Further, it was agreed with Mr. Carter that a conference would be held on Monday, July 22, 2002 at 10:00 a.m. at your offices in Riverside, California. The purpose of the conference is to further discuss the findings set forth in the July 2, 2002 report. Attending the conference for CEDU School will be Dr. James Powell and William Shea, Directors of CEDU, Greg Hitchcock, CEO of CEDU School and myself as attorney for CEDU School.

The appeal of the report is based, in part, on the following:

1. The investigation finding states that clients of the facility came to staff and staff did nothing about the client-on-client sexual abuse/ harassment and that interviews determined that Dr. Powell and Tony Becker did not take appropriate steps/measures to protect and ensure the health and safety of all clients. The finding by the Department is erroneous based on the facts and information supplied by the facility to the licensing department.

The facts show that on April 4, 2002, pursuant to floor notes of CEDU, client one was confronted about his demands on client three for clients three to show his wounds on his backside to client one. After this

DAVID M. WOHLGEMUTH
ATTORNEY AT LAW

discussion, client one was immediately placed on full escort without any further interaction with any other clients. Arrangements were made with client one's family for client one to be transitioned from CEDU School and client one left CEDU School on April 6, 2002.

After client one left CEDU School, other clients came forward relating different interactions with client one. On Monday, April 8, 2002, client four disclosed that client one had taken a picture of client four while client four was taking a shower. It was thereafter determined by Tony Becker, CEDU High Director, that all of the male students at CEDU high would be interviewed regarding any incidents with client one. On April 9, 2002, the entire male population, consisting of forty-eight students, was interviewed. Four clients stated that client one had physical interactions with them, nineteen stated that client one had made inappropriate requests of them, and twenty-five said that they had heard of clients behavior but had no interaction with client one. It was indicated that client's one behavior began several months earlier, however this was the first time his behaviors were brought to the attention of CEDU staff. Again, it should be noted that client one was no longer at the facility.

It is the position of CEDU that upon learning of client's one behavior, he was immediately placed on escort and transitioned from the facility. Therefor, CEDU acted promptly and with immediacy to protect and secure the safety of all the clients. There is no indication of any information received by CEDU staff prior to April 4, 2002. Further, CEDU submitted incident reports to the agency regarding the four clients that had physical interaction with client one. In addition, CPS was notified by virtue of law enforcement interviewing the four clients on April 8, 2002. Upon discussion with law enforcement by CEDU staff, law enforcement stated that CEDU had fulfilled its reporting requirement by virtue of the client interviews by law enforcement. Law enforcement also indicated that that they would be sending reports to licensing.

2. The dates and facts as set forth in the licensing report regarding the behaviors of client two are incorrect.

The first disclosure of any behavior of client two came to the attention of CEDU staff on April 10, 2002. These incidents were disclosed in rap groups. Immediately thereafter, CEDU placed client two on full escort and with the consent of his parents he was transitioned from CEDU School. The report incorrectly states that the disclosures were made on April 4, 2002.

CEDU filed incident reports with licensing. The narrative/comments are incorrect regarding the dates of notification to licensing. CEDU had attempted to FAX the reports, however the FAX machine at licensing was

DAVID M. WOHLGEMUTH
ATTORNEY AT LAW

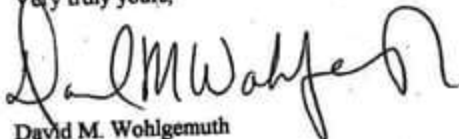
not working, and CEDU mailed the reports dated April 11, 2002. Also, CEDU tried to FAX the report regarding the incident disclosed by client nine on April 22, 2002. CEDU called licensing and was told to mail the report and therefor, the report was received on April 25, 2002.

3. The narrative/comments indicated that over thirty CEDU employees had full knowledge of client's one and two inflicting physical abuse, unwanted sexual advances and/or sexual assaults to approximately fifteen minors. The number and names of the employees are in error. In fact, some of the listed names are not CEDU employees and some have not been employed by CEDU for several months before the incidents occurred. The employees that were apprised of the incidents acted within the guidelines of CEDU School and state regulations.
4. The narrative/comments contains the statement that "additional citations are forthcoming and will be delivered at a Noncompliance meeting scheduled for July 22, 2002". In view of this statement, CEDU's appeal cannot be considered complete without the entire findings and citations currently being available. CEDU hereby reserves the right to amend and/or supplement this appeal pending receipt of the additional citations. Further, CEDU hereby requests the opportunity to review all investigative files of Community Care Licensing relative to this investigation.

CEDU School is looking forward to the April 22, 2002 meeting with the opportunity to further discuss this matter with Mr. Arthur Carter and other licensing representatives. It has been and will continue to be the desire of CEDU to fulfill it's licensing duties under California law.

Thank you for your consideration in this matter. Please contact me with any questions you may have.

Very truly yours,



David M. Wohlgemuth

CC: Mr. Arthur Carter
CEDU School

October 15, 2002

Gretchen Guillen
Department of Social Services
3737 Main Street
Suite 600
Riverside, CA 92501

CEDU Family of Services



2375 6202 6203 6200 0670 0000

Cedu Box 1176

Postage	\$ <i>1.06</i>
Certified Fee	<i>2.30</i>
Return Receipt Fee (Endorsement Required)	<i>1.75</i>
Restricted Delivery Fee (Endorsement Required)	
Total Postage & Fees	\$ <i>5.65</i>

USPS

Running Springs, CA 92382-9866

OCT 15 2002

Post to: *DEPT OF SOCIAL SERVICES*
3737 MAIN ST, STE 600
RIVERSIDE, CA 92501

Dear Gretchen:

In response to your letter dated September 27th and received by Cedu Schools on October 9th, we have researched out the employees in question and have provided you with the result of our investigation.

[Redacted] ID#7595037057 Faxed clearance from licensing dated 8/23/00 in employee file.

2. Shannon Cobb- ID#7502083966 has not started position. Her position is off campus, data entry only. Child abuse index was requested on live scan form dated 6/20/02. *Not find*

3. Jim Ellison- ID#7595037059 No record of employment with Cedu Schools.

[Redacted] ID#0987316016 Record of clearance dated 3/12/02 in employee file.

[Redacted] ID#7595115134 Faxed copy of clearance from licensing dated 8/23/00 in employee file.

6. William Lane- ID#7500065400 Exemption request submitted 9/6/02 awaiting decision. *quoted*

7. Karen Meredith- ID#7500067431 Child Abuse not requested on original live scan. *Will submit for child abuse clearance October 10, 2002.*

[Redacted] ID#7500132963 Record of clearance dated 3/12/01 in employee file.

[Redacted] ID#7596047712 Record of clearance dated 1/19/02 in employee file.

We have also provided to you a copy of the clearances that we have in the employee file. If you find any discrepancies with this information please contact us immediately so that we may take whatever additional steps to ensure that these employees meet the requirements of your department.

Sincerely,

[Signature]
James Powell P.H.D.
Clinical Director CEDU Mountain Schools

3500 Seymour Road • P.O. Box 1176 • Running Springs, CA 92382 • Phone 800-884-2338 • Fax 909-867-7084

CEDU Family of Services: CEDU High School • Rocky Mountain Academy • CEDU Middle School
Ascent • Boulder Creek Academy • Northwest Academy

A Member of The Brown Schools Education Services Group

7
Law Offices of David M. Karen

DAVID M. KAREN
KIMBERLY K. OFFENBACHER
RONALD A. ORTMAN

FINANCIAL PLAZA TOWER
300 ESPLANADE DRIVE, SUITE 1180

LOS ANGELES COUNTY OFFICE
15760 Ventura Blvd., Suite 1010
Encino, Ca 91436
(818) 907-3330

Of Counsel:

PATRICK A. PAUL
BARRIE M. KAREN

ONARD, CA 93030
(805) 988-4848
(805) 988-4948 fax
e-mail DK4law@aol.com

February 5, 2003

Community Care Licensing
3737 Main Street
Suite 600
Riverside CA 92501
Attn: Christina Gutierrez

Re: **CEDU Investigations**
License #: C366402761

Dear Ms. Gutierrez:

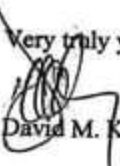
Our offices have been retained to assist [REDACTED] in obtaining information relevant to the CEDU facility in Running Springs.

As you may be aware, [REDACTED] was enrolled at the CEDU facility and despite information and knowledge of her conditions, CEDU failed to adequately and properly monitor the grounds, resulting in her runaway from the facility. It is our contention that CEDU failed to act reasonably with the information on hand, has a history of similar problems that were not disclosed to the [REDACTED] family prior to admission, and has not adequately reported all past and current events that occurred.

We request copies of any and all reports, summaries or evaluations that exist regarding this facility to assist us in evaluating the nature and extent of compliance and complaints that exist under the referenced license.

Your assistance is appreciated. Should you have any questions, please contact me.

Very truly yours,


David M. Karen

cc: Sam Tardino



October 15, 2002

CEDU Family of Services

Gretchen Guillen
Department of Social Services
3737 Main Street
Suite 600
Riverside, CA 92501

Dear Gretchen:

In response to your letter dated September 27th and received by Cedu Schools on October 9th, we have researched out the employees in question and have provided you with the result of our investigation.

1. Marcos Burgos- ID#7595037057 Faxed clearance from licensing dated 8/23/00 in employee file.
2. Shannon Cobb- ID#7502083966 has not started position. Her position is off campus, data entry only. Child abuse index was requested on live scan form dated 6/20/02.
3. Jim Ellison- ID#7595037059 No record of employment with Cedu Schools.
4. Leslie Hudnall-ID#0987316016 Record of clearance dated 3/12/02 in employee file.
5. Scott Krech- ID#7595115134 Faxed copy of clearance from licensing dated 8/23/00 in employee file.
6. William Lane-ID#7500065400 Exemption request submitted 9/6/02 awaiting decision.
7. Karen Meredith-ID#7500067431 Child Abuse not requested on original live scan. Will submit for child abuse clearance October 10, 2002.
8. Travis Peck- ID#7500132963 Record of clearance dated 3/12/01 in employee file.
9. Laura Rogers- ID#7596047712 Record of clearance dated 1/19/02 in employee file.

We have also provided to you a copy of the clearances that we have in the employee file. If you find any discrepancies with this information please contact us immediately so that we may take whatever additional steps to ensure that these employees meet the requirements of your department.

Sincerely,

James Powell P.D.
Clinical Director CEDU Mountain Schools

**DEPARTMENT OF SOCIAL SERVICES
COMMUNITY CARE LICENSING DIVISION**

3737 Main Street, Suite 800, Riverside, CA 92501

Tel 909/782-4207 Fax 909/782-4967

www.cclcd.ca.gov



June 16, 2004

Lt. Roper
Civil Liabilities Division
San Bernardino County Sheriff Department

Dear Lt. Roper:

I am the licensing analyst for CEDU Main Campus, license # 366402761 located at 3500 Seymore Road, Running Springs, CA 92382. I am requesting a copy of report # 050400844 regarding a sodomy case that happened at CEDU the earlier part of this year. This request is being submitted for a complaint investigation regarding the assigned group home. My fax number is (909)782-4967. If you need any other information, my telephone number is (909)782-3279. Thank you for you assistance in this matter.

Sincerely,

A handwritten signature in cursive script that reads "E. H. Baris".

Elvia H. Baris
Licensing Program Analyst
Pacific Inland Children's Residential
Program Regional Office

JUN 21 2004

**FILE COPY**
 CALIFORNIA DEPARTMENT OF SOCIAL SERVICES
 COMMUNITY CARE LICENSING DIVISION
 Pacific Inland, 3737 Main Street
 Riverside, CA 92501
COMPLAINT REPORT

This form is intended to document complaints received in the licensing office. Unless the complaint is considered harassment, a licensing visit must be conducted within 10 calendar days after receipt of the complaint.

REPORT		☐ URGENT ☐ PRIORITY ☐ RIS REFERL PRIORITY NUMBER:	
REPORTED BY TELEPHONE		DISTRICT OFFICE	VISIT DUE DATE
COMPLAINANT NAME		Pacific Inland	01/15/2004
ADDRESS		CONTROL NUMBER	
CITY	ZIP CODE	198105	
TELEPHONE NUMBER (DAY)	TELEPHONE NUMBER (EVENING)	FACILITY INFORMATION	
	()	TYPE OF FACILITY	FACILITY FILE NUMBER
RELATIONSHIP / INVOLVEMENT WITH FACILITY		730	366402761
father to client		FACILITY NAME	
WAS ABUSE REPORT REQUIRED AND FILED?	NO	CEDU SCHOOL-MAIN CAMPUS	
DOES COMPLAINANT WISH TO REMAIN ANONYMOUS?	YES	ADDRESS	STREET
		3500 SEYMOUR ROAD	
		CITY	ZIP CODE
		RUNNING SPRINGS	92382
		TELEPHONE NUMBER	
		(909) 857-2722	

NATURE OF COMPLAINT (Separate complaint into specific allegations and assign one of the following complaint codes:)

- | | | | | |
|---------------------------------------|-------------------|---------------------------------|---------------------|------------------------|
| 1. Physical Abuse/Corporal Punishment | 5. Fire Clearance | 9. License | 13. Medication | 17. Financial Issues |
| 2. Sexual Abuse | 6. Crimes | 10. Neglect/Lack of Supervision | 14. Financial Abuse | 18. Questionable Death |
| 3. Personal Rights | 7. Physical Plant | 11. Food Service | 15. Level of Care | 19. Other |
| 4. Unlicensed Care | 8. Record Keeping | 12. False Statements | 16. Qualifications | |

COMPLAINT CODE	ALLEGATIONS	RESOLUTION CODE		
		S	I	U
3	1 Clients personal mail is read by facility	☒	☐	☐
3	2 Clients do not have an infirmary/isolation room	☒	☐	☐
	3	☐	☐	☐
	1	☐	☐	☐
	2	☐	☐	☐
	3	☐	☐	☐
	1	☐	☐	☐
	2	☐	☐	☐
	3	☐	☐	☐
	1	☐	☐	☐
	2	☐	☐	☐
	3	☐	☐	☐

completed

RECEIVED BY	DATE	TIME
Elvis Baris	01/05/2004	08:13 AM

COMPLAINT REPORT (Cont)

Number	VISIT DUE DATE 01/15/2004	CONTROL NUMBER 198105
FACILITY NAME CEDU SCHOOL-MAIN CAMPUS	TYPE OF FACILITY 730	FACILITY FILE NUMBER 386402761

DETAILS OF ALLEGATION(S) / DESCRIPTION OF INCIDENT(S)

1 RP is father to client [REDACTED]. RP states client has been in placement since 09/03. He also informed LPA
 2 that his daughter was not a voluntary placement and has had no prior group home placement. RP stated he had been twice to
 3 facility in October and November 2003. He described facility as "lock-down school, no infirmaries, phone calls monitored, letters
 4 are all read and passed on to other people." When asked how he knew client's letters were read, he stated, "because they're
 5 faxed back to my ex-wife's lawyer who holds them up in court." RP stated that the facility is an NPS (non-public school). He
 6 has asked for 5 months to get names of teachers and has not received this information. He has never had a teacher conference
 7 and has never spoken to a teacher. The only input he gets regarding her schooling is, "Your daughter is doing okay." RP further
 8 stated that daughter only gets 2 1/2 hours of school a day and the facility has no desks. When asked why he had not called
 9 before, he stated that he had not been aware that the facility had a license (program) that could be reviewed.

PRE-INVESTIGATION CONTACT WITH COMPLAINANT		POST-INVESTIGATION CONTACT WITH COMPLAINANT	
DATE CONTACTED 01/02/2004	PERSON CONTACTED [REDACTED]	DATE CONTACTED 05/04/2004	PERSON CONTACTED [REDACTED]
HOW CONTACTED: TELEPHONE		HOW CONTACTED: TELEPHONE	
1 LPA Baris received telephone complaint from RP. RP was 2 informed by LPA that I would be doing the investigation.		1 LPA left voice message with RP informing him complaint 2 findings, 3 4 5 6 7 8 9 10 11	

SUMMARY OF OTHER CONTACTS / REPORTS

1 10 day visit conducted 01/13/04

2
 3 See LIC 185
 4
 5
 6
 7
 8

FOLLOW-UP COMMENTS

1 Facility is in process of SOF to revoke license.
 2
 3
 4
 5
 6

LICENSING EVALUATOR'S SIGNATURE <i>E. H. Baris</i>	DATE 01/05/2004	LICENSING SUPERVISOR'S SIGNATURE <i>E. H. Baris for</i>	DATE 01/05/2004
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COMPLAINT INVESTIGATION REPORT

This is an official report of an unannounced visit/investigation of a complaint received in our office on 01/05/2004 and conducted by Evaluator Elvia Baris

COMPLAINT CONTROL NUMBER: 198105

FACILITY NAME:	CEDU SCHOOL-MAIN CAMPUS	FACILITY NUMBER:	368402761
DIRECTOR:	DR. JAMES POWELL	FACILITY TYPE:	730
ADDRESS:	3500 SEYMOUR ROAD	TELEPHONE:	(909) 887-2722
CITY:	RUNNING SPRINGS	STATE: CA	92382
CAPACITY:	174	CENSUS:	DATE: 01/13/2004
	Complaint	UNANNOUNCED	TIME VISIT: 09:30 AM
MET WITH:	DR. GEORGE CONDAS/BILL SHEA	BEGAN:	
		TIME COMPLETED:	4:20 PM

ALLEGATION(S):

- 1 CODE #3-PERSONAL RIGHTS
- 2 CODE #3-PERSONAL RIGHTS
- 3
- 4
- 5
- 6
- 7
- 8
- 9

INVESTIGATION FINDINGS:

- 1 LPA ELVIA BARIS AND LPA LAMI DOGONYARO CONDUCTED A 10-DAY COMPLAINT VISIT TO FACILITY
- 2 TODAY. STAFF AND CLIENTS FILES WERE SELECTED FOR REVIEW AND THE FACILITY WAS TOURED
- 3 INSIDE AND OUTSIDE. INTERVIEW WAS CONDUCTED WITH STAFF AND CLIENTS. BASED ON
- 4 AVAILABLE INFORMATION, MORE TIME IS NEEDED TO CONDUCT AN INVESTIGATION.
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13

Estimated Days of Completion: 30

Needs Further Investigation

SUPERVISOR'S NAME: Frankie Shelton

TELEPHONE: 909-782-4207

LICENSING EVALUATOR NAME: Elvia Baris

TELEPHONE: 909/782-3279

LICENSING EVALUATOR SIGNATURE: *Ed. Baris*

DATE: 01/13/2004

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *[Signature]*

DATE: 01/13/2004

COMPLAINT INVESTIGATION REPORT

This is an official report of an unannounced visit/investigation of a complaint received in our office on 01/05/2004 and conducted by Evaluator Elvia Baris

COMPLAINT CONTROL NUMBER: 198105

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
DIRECTOR: DR. JAMES POWELL
ADDRESS: 3500 SEYMOUR ROAD
CITY: RUNNING SPRINGS

STATE: CA

FACILITY NUMBER: 368402761
FACILITY TYPE: 730
TELEPHONE: (909) 887-2722
ZIP CODE: 92382

CAPACITY: 174
Complaint

CENSUS: UNANNOUNCED

DATE: 01/13/2004
TIME VISIT BEGAN: 09:30 AM

MET WITH: DR. GEORGE CONDAS/BILL SHEA

TIME COMPLETED: 4:20 PM

ALLEGATION(S):

- 1 CODE #3-PERSONAL RIGHTS
2 CODE #3-PERSONAL RIGHTS
3
4
5
6
7
8
9

INVESTIGATION FINDINGS:

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2 TODAY. STAFF AND CLIENTS FILES WERE SELECTED FOR REVIEW AND THE FACILITY WAS TOURED
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Estimated Days of Completion: 30

Needs Further Investigation

SUPERVISOR'S NAME: Frankie Shelton

TELEPHONE: 909-762-4207

LICENSING EVALUATOR NAME: Elvia Baris

TELEPHONE: 909/762-3279

LICENSING EVALUATOR SIGNATURE: *Elvia Baris*

DATE: 01/13/2004

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: *[Signature]*

DATE: 01/13/2004

[REDACTED]

January 12, 2004

Ms. Elvia Baris
Community Care Licensing Division
California Department of Social Services
3737 Main Street
Suite 600
Riverside, California 92501

Re: CEDU Group Home
Running Springs, California

Dear Ms. Baris:

Elena has told me that on Wednesday, January 7, at approximately noon California time, all or many of the children at CEDU, including [REDACTED] were brought into an administrative office where senior CEDU executives demanded that the children sign various legal forms. [REDACTED] refused to sign.

You may wish to look into this matter. Falsification or back dating of records, or coercing a signature from a minor in a group home, if, indeed, that is what happened, might also be a criminal offense. In this event, it may be advisable to contact the local district attorney.

Very truly yours,

[REDACTED]

[REDACTED]

January 9, 2004

Ms. Elvia Baris
Community Care Licensing Division
California Department of Social Services
3737 Main Street
Suite 600
Riverside, California 92501

Re: CEDU Group Home
Running Springs, California

Dear Ms. Baris:

On January 7, 2004, at about 3 PM New York time, I advised CEDU by e-mail that I would seek the assistance of California Department of Social Services. By that evening, California time, [REDACTED] was kicked out of CEDU. CEDU provided no notice and no reasons to me. [REDACTED] is due to depart the Running Springs campus sometime this evening.

While I greet this news for my own child with joy, I wish to emphasize that my complaint against CEDU stands. There is only one less child there, and we are concerned for all the rest of them. Be assured that [REDACTED] and I will assist you in your investigation in any way that we can.

Very truly yours,
[REDACTED]

[REDACTED]

January 7, 2004

Ms. Elvia Baris
Community Care Licensing Division
California Department of Social Services
3737 Main Street
Suite 600
Riverside, California 92501

Re: CEDU Group Home
Running Springs, California

Dear Ms. Baris:

We spoke on the telephone last week. I am the father of [REDACTED], my 13-year-old daughter (DOB [REDACTED]), over whom I have joint legal custody with her mother, [REDACTED], my former wife, who also lives in NYC. [REDACTED] is currently attending the CEDU "Middle School" in Running Springs, against her will and without my consent, pursuant to a temporary emergency court order obtained by her mother, with the active and I believe unlawful collusion of CEDU.

In 2003, [REDACTED] was living with me and attending school in NYC. In August 2003, she attended an outdoor wilderness program in Idaho ("SUWS"). She and I expected her to return to me in NYC upon graduation on August 28th.

Instead, in late August, the mother applied to a New York court for an emergency order to send [REDACTED] to CEDU. A letter from CEDU dated August 12, 2003 (attached), was instrumental in obtaining that order.

You will note that the letter is not addressed to me, and CEDU never supplied me with a copy. Moreover, contrary to the requirements of § 84068.1(b)(1)(A) of the Manual on Group Homes, CEDU never contacted me, by phone, letter, or otherwise, to advise me of the intake process, even though I later learned that the mother had advised them of my existence and joint legal rights over [REDACTED]

Community Care Licensing Division - page 2

The letter also states the opinion of its signatories, George Condas, Ph.D., the Executive Director of CEDU Mountain Schools, and Brandi Elliott, School Director, CEDU Middle School, that [REDACTED] should travel directly from the SUWS program in Idaho to CEDU, and not return home to NYC, thus denying her the right to visit the facility prior to admission, as provided under § 84072(b)(1).

This professional opinion was rendered even though neither of these individuals had ever met or spoken with [REDACTED] (or spoken with me), and had no factual or clinical basis for making such a statement. I later learned that Paula Riggs, the CEDU Director of Admissions, was also present at that meeting. I also believe that a Mr. David Wolgemuth, Esq., advised CEDU that they did not have to contact me. (it is also my belief that Mr. Wolgemuth has counseled CEDU how and in what way to ignore and/or evade all applicable regulations). Because of that letter, the judge ordered [REDACTED] to go directly to CEDU. She has not lived with me since.

I have twice visited [REDACTED] at CEDU, and have had extensive, though entirely unsatisfactory, contact with CEDU throughout this time. Based simply on my observations and experience (and not on the material in your possession, such as the CEDU license application and supporting material, including staff credentials, which I have not read), I bring the following to your attention (followed by appropriate references to the Manual).

CEDU has failed and/or refused to provide me with the resumes of any of the academic faculty or counseling staff [§84072 (b)(4)]. None are listed on their website. The so-called classrooms are locked and unavailable to the students after weekday morning classes of 2-3 hours, and are always locked on weekends. There are no desks, books, reference materials or school supplies anywhere else on the campus [§ 84088(h)]. Homework is done on the floor of another building. Despite the representations in CEDU's August 12th letter, there is no indication that CEDU employs any teacher with a specialty in learning disabilities, or that [REDACTED] has been provided with additional individual academic attention.

The children, and not support staff, are compelled to perform hours of household duties, grounds work, cleaning of administration buildings, dishware, and the kitchen [§84065.2]. → e

I have been prevented from visiting [REDACTED] except at 2-month intervals. I could not even spend Thanksgiving with her, let alone make a private, unannounced visit [§84072(b)(5)].

[REDACTED] is denied the right to make and receive confidential telephone calls [§84072(b)(11)].

All correspondence is opened and/or read by CEDU [§84072(b)(12)].

There are more than two children in [REDACTED] bedroom, and, I believe, the bedrooms of all of the children [§84087(b)(1)(4)].



CEDU MIDDLE SCHOOL

August 12, 2003

RE: [REDACTED]

Enrollment Date: To be Determined

Ms [REDACTED]

We have received and reviewed the application and the accompanying Psychological and Diagnostic evaluations along with the academic information regarding [REDACTED]. Based on CEDU's lengthy personal interview with you on August 7th 2003 and detailed written information provided, [REDACTED] is currently appropriate for enrollment into CEDU Middle School located in Running Springs California.

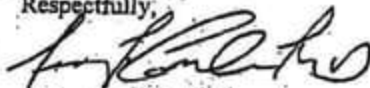
CEDU Middle School will address [REDACTED]'s need for psychotherapy, assess for psychopharmacologic intervention, and assist in the development of appropriate strategies to facilitate the elimination of her physical aggression and anxiety. Furthermore CEDU's academic setting includes small classes, and specializes in working with students with learning disabilities, so [REDACTED] curriculum will be modified to meet her individual needs. We will also provide her with additional individual attention as needed.

We understand that [REDACTED] is currently enrolled at SUWS Wilderness program in Idaho. It is in [REDACTED]'s best therapeutic interest that she come to CEDU directly from SUWS, so that the gains made there will not be undermined by a return home where she is likely to revert to prior negative behaviors patterns.

For [REDACTED] to obtain the benefit of CEDU's comprehensive educational and therapeutic services, we require active parental participation in accordance with specific program guidelines. We expect the family to adhere to our policies with respect to communication, visitation and length of stay.

We are looking forward to welcoming [REDACTED] and working with her family to support positive changes, healthy growth, and future successes. Please feel free to contact us should you have any questions.

Respectfully,



George Condas Ph.D.
Executive Director
CEDU Mountain Schools



Brandi Elliott
School Director
CEDU Middle School



CEDU MIDDLE SCHOOL

red 1-13-04

January 8, 2004

To whom it may concern,

[REDACTED] has been asked to leave CEDU Middle School based on the following:

- [REDACTED] continued demands to modify and/or adjust CEDU's standard programming
- [REDACTED] continued demands, threats and intimidation to CEDU staff
- [REDACTED] preoccupation with her parental custody case, court hearings and proceedings rather than on her CEDU program and personal issues

Sincerely

Brandi Elliott
School Director

JOB	START TIME	USAGE	PHONE NUMBER/ADDRESS	TYPE	PAGES	MODE	STATUS
259	1/ 9 2:50PM	0'45"	212 318 8008	SEND.....	2/ 2	EC144	COMPLETED.....

TOTAL 0'45" PAGES SENT: 2 PAGES PRINTED: 0

1-13-04



CEDAR MOUNTAIN SCHOOLS
 CEDAR MOUNTAIN School
 P.O. Box 100, Running Springs, CA 92382
 (909) 867-2722 Fax: (909) 867-7813

FAX TRANSMITTAL

Please hand deliver the following:

TO: [REDACTED] AT: [REDACTED]
 FROM: Rossini DATE: 1/9/04
 Reference: Letter

You should receive 3 pages, including this cover sheet. If you do not, please call (909) 867-2722.

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CHEMTOB MOSS & FORMAN, LLP

8 EAST 54TH STREET
10TH FLOOR
NEW YORK, NEW YORK 10022
TEL: 212-317-1717
FAX: 212-317-1888

NANCY CHEMTOB
SUSAN MOSS
JOSHUA FORMAN
PAUL M. TALBERT

MICHAEL BETTA
MURITA CHAWLA
ANDREW ELIOT

January 9, 2004

VIA TELECOPIER (909) 867-7900 AND REGULAR MAIL

Brandi Elliot
School Director
CEDU Middle School
3500 Seymour Road
PO Box 1176
Running Springs, CA 92382

Dear Ms. Elliot

We represent [REDACTED] in connection with [REDACTED] litigation with Mr. [REDACTED] concerning [REDACTED] placement at CEDU. Yesterday, [REDACTED] attorneys advised us that CEDU was discharging [REDACTED]. We are distressed that CEDU did not and still has not advised [REDACTED] joint custodial parent, that [REDACTED] is being discharged from CEDU. Moreover, [REDACTED] advises us that CEDU has not provided him with any information concerning the time and date of her discharge or what arrangements, if any, have been made to ensure her safe return to New York.

In the event [REDACTED] will be picking up [REDACTED] from CEDU and returning with her to New York, [REDACTED] has no objection. However, as [REDACTED] joint custodial parent, he has an obligation to ensure that appropriate arrangements have been made or will be made for her safe return to New York. Indeed, he has a right to receive this information from CEDU. Please advise [REDACTED] immediately as to such details of [REDACTED] discharge. Thank you for your prompt attention to this matter.

Very truly yours,

Paul M. Talbert

Paul M. Talbert

cc: Ms. Roxanne Johnson
[REDACTED]

CONFIRMATION REPORT FOR
JUNIOR MIDDLE SCHOOL
9098677013
JAN-8-04 8:40AM

JOB	START TIME	USAGE	PHONE NUMBER/ADDRESS	TYPE	PAGES	MODE	STATUS
246	1/ 8 9:32AM	7'04"	12123748053.....	SEND.....	16/16	EC120	COMPLETED.....
TOTAL		7'04"	PAGES SENT: 16		PAGES PRINTED: 0		

rec'd 1-13-04



CEDAR MOUNTAIN SCHOOLS
 1000 Middle School
 P.O. Box 100, Klamath Falls, OR 97603
 (907) 861-2722 Fax: (907) 867-7613

KEY TRANSMITTAL

Please hand design the following:

AT: [REDACTED]
DATE: 1/8/04

FROM: Director of Health
Reference: Post Card

For instant results, call 1-800-451-1234. If you do not, please call 1-800-451-1234.

Privileged and Confidential information transmitted via the Internet is not secure. If the sender of this message is not the intended recipient(s), please note that any disclosure, distribution or copying of this communication is strictly prohibited. If you are not the intended recipient(s), please do not print, copy, retransmit, disseminate or otherwise use this information. If you have received this communication in error, please notify the sender immediately by telephone and return the original message to the sender at the address above. If the sender of this message is not the intended recipient(s), please note that any disclosure, distribution or copying of this communication is strictly prohibited. If you are not the intended recipient(s), please do not print, copy, retransmit, disseminate or otherwise use this information. If you have received this communication in error, please notify the sender immediately by telephone and return the original message to the sender at the address above.

DETAIL SUPPORTIVE INFORMATION

This form is intended to document information that is relevant to the licensing file but generally not public information, such as collateral visits. This would include back-up information on deficiencies such as conditions contributing to the severity of violations, witnesses to the violations, or other observation from field notes. When used to support the Licensing Report (LIC809) the form should be completed, signed and dated shortly after the visit. This assures accuracy and completeness of the detail of the public report.

FACILITY NAME: CEDU SCHOOL-MAIN CAMPUS
FACILITY NUMBER: 366402761
DATE(S) OF VISIT: 01/09/2003
COLLATERAL VISIT? ☐ Yes ☒ No

1 DURING THE COURSE OF THE FACILITY VISIT THE FOLLOWING INFORMATION WAS
2 PROVIDED BY DR. JIM POWELL.

3
4 AWOLS - When a client awols, Dr. Powell notifies parents and asks if they want to hire a private
5 detective. Parents are notified withing one hour from the time they have determined that the
6 client awol'd. Staff drives around the community to search for the runaways. Dr. Powell stated
7 that clients hitchhike out of town or go out of town by back road. Sometimes clients hide and
8 come back after an hour. He stated that the chronic runaways are staffed for a better
9 placement. The facility therapist is contracted out and is at the facility everyday, even on
10 weekends.
11 weekends.
12 weekends.

13
14 He stated that CEDU has Wilderness programs in other states that consist of intensive clinical
15 treatment and is physically rigorous and the supervision is 1:1 or 2:1.
16

17 Dr. Powell and Tony Becker review the applications and agree on admission of clients.
18 Thought disorders and extreme violence are not admitted. Clients with ODD, drug abuse and
19 problems in school are admitted. The program is no longer than 28 months.
20

21
22 Regarding mail: the client brings the letter open with an envelope. If the letter is addressed to
23 an authorized person then is it put in envelope, sealed and mailed. The letter is not read.
24

25 Phone calls: Staff listens on speaker phone only if client does not follow rules.
26

27
28 No clients on probation are accepted.
29

30 The ratio is 1:10, during activity (wilderness) the ratio is 1:4.
31

32 Regarding the client that swallowed cleaner, she did it in front of staff and threw it up
33 immediately.
34

35 [REDACTED] called friends in Ventura. She awol'd in the morning. If the dorm was full there
were 5 girls present. Supervision rounds are now staggered.

[REDACTED] went to a higher level of supervision, an all girl program

LICENSING EVALUATOR NAME: Christina Jaramillo

TELEPHONE: 909 782-4207

LICENSING EVALUATOR SIGNATURE: _____

DATE: 01/09/2003

DETAIL SUPPORTIVE INFORMATION (Cont)

This form is intended to document information that is relevant to the licensing file but generally not public information, such as collateral visits. This would include back-up information on deficiencies such as conditions contributing to the severity of violations, witnesses to the violations, or other observation from field notes. When used to support the Licensing Report (LIC809) the form should be completed, signed and dated shortly after the visit. This assures accuracy and completeness of the detail of the public report.

FACILITY NAME:	FACILITY NUMBER:	DATE(S) OF VISIT:	COLLATERAL VISIT?
CEDU SCHOOL-MAIN CAMPUS	366402761	01/09/2003	No

1 The private investigator that is used to locate the awol'd clients has a good network and all the
2 awols have been accounted for.

3

4 REGARDING [REDACTED]

5
6 The sheriff talks to her and she stated that she thought it was blanket covers that touched her
7 back and front. [REDACTED] asked duty on staff who was in her room. She stated that she was.

8 [REDACTED] then stated that she had a dream. The [REDACTED] stated that staff person Lee touched
9 her. [REDACTED] later recanted the allegation.

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LICENSING EVALUATOR NAME: Christina Jaramillo

TELEPHONE: 909 782-4207

LICENSING EVALUATOR SIGNATURE: _____

DATE: 01/09/2003

COMPLAINT INVESTIGATION REPORT

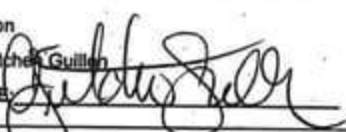
This is an official report of an unannounced visit/investigation of a complaint received in our office on
04/12/2002 and conducted by Evaluator Gretchen Guillen

CONFIDENTIAL**COMPLAINT CONTROL NUMBER: 196077****FACILITY NAME:** CEDU SCHOOL-MAIN CAMPUS**FACILITY NUMBER:** 366402761**DIRECTOR:** DOYLE, PATRICIA**FACILITY TYPE:** 730**ADDRESS:** 3500 SEYMOUR ROAD**TELEPHONE:** (909) 867-2722**CITY:** RUNNING SPRINGS**STATE:** CA**ZIP CODE:** 92382**CAPACITY:** 174**CENSUS:****DATE:** 04/22/2002**MET WITH:** Dr. Powell**TIME BEGAN:** 11:30 AM**TIME COMPLETED:****ALLEGATION(S):**

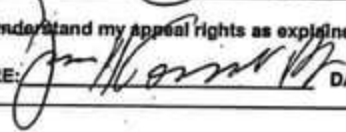
- 1 Code-3 Personal Rights
- 2
- 3 Code 10- Neglect / Lack of Supervision
- 4
- 5 Code 19- Reporting Requirements
- 6
- 7
- 8
- 9

INVESTIGATION FINDINGS:

- 1 LPA Guillen to facility to initiate 10-day complaint #196077 visit. More time is needed to conduct the
- 2 investigation. At the close of the investigation, LPA will share investigative findings with facility.
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13

Needs Further Investigation**Estimated Days of Completion: 30****USE LIC 809 FOR ALL CITATIONS****SUPERVISOR'S NAME:** Frankie Shelton**TELEPHONE:** 909782-4207**LICENSING EVALUATOR NAME:** Gretchen Guillen**TELEPHONE:** 909 782-4157**LICENSING EVALUATOR SIGNATURE:** **DATE:** 04/22/2002

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: **DATE:** 04/22/2002

Shelton, Frankie@DSS

From: Shelton, Frankie@DSS
Sent: Thursday, April 18, 2002 7:54 AM
To: Guillen, Gretchen@DSS
Cc: Carter, Arthur@DSS
Subject: FW: CEDU communication

Importance: High

Gretchen you need to provide update to the complainant.

—Original Message—

From: [mailto: [REDACTED]]
Sent: Wednesday, April 17, 2002 2:33 PM
To: Shelton, Frankie@DSS
Subject: RE: CEDU communication

Dear Ms. Shelton,
Can you please update me on your CEDU investigation? Have you made contact with the Running Springs sheriff's office? Learned of their findings of the search warrant? I am anxious to hear from you. With sincere thanks,

—Original Message—

From: Shelton, Frankie@DSS [mailto:Frankie.Shelton@dss.ca.gov]
Sent: Tuesday, April 16, 2002 8:02 AM
To: [REDACTED]
Cc: Guillen, Gretchen@DSS
Subject: RE: CEDU communication
Importance: High

[REDACTED] thank you for the information. This information will be used as part of the fact finding in conducting the investigation. We will be contacting Detective Stark today. The investigating licensing program analyst is Gretchen Guillen. Ms. Guillen can be reached at (909) 782-6647. If you have other information to provide please forward to Ms. Guillen. Should you have any questions of me, I can be reached at (909) 782-4946.

—Original Message—

From: [mailto: [REDACTED]]
Sent: Monday, April 15, 2002 5:43 PM
To: frankie.shelton@dss.ca.gov
Subject: CEDU communication

Please see the attachments which lay out a history of CEDU's awareness of the issues within the school. It would seem obvious that they knew of the issues which we believe are indicative of their specific knowledge of the problem.

Please treat this information at this time in confidence and as an aid in your investigation. We should have additional information as we gather our hand written notes from our weekly phone calls with Mike Sargent ([REDACTED] coordinator) and our calls directly with [REDACTED].

The police are still ongoing in their investigation.

Regards,

DETAIL SUPPORTIVE INFORMATION

This form is intended to document information that is relevant to the licensing file but generally not public information, such as collateral visits. This would include back-up information on deficiencies such as conditions contributing to the severity of violations, witnesses to the violations, or other observation from field notes. When used to support the Licensing Report (LIC809) the form should be completed, signed and dated shortly after the visit. This assures accuracy and completeness of the detail of the public report.

FACILITY NAME:	FACILITY NUMBER:	DATE(S) OF VISIT:	COLLATERAL VISIT?
CEDU SCHOOL-MAIN CAMPUS	366402761	05/13/2002	☐ Yes ☒ No

1 May 13, 2002 at 11:00am Local Unit Manager Frankie Shelton & Southern Regional Service Investigator Michael
2 Jackson met with CEDU Administrator Dr. James Powell and Mr. Anthony Becker High School Director, to
3 discuss allegations of sexual abuse of approximately 40 minors residing at CEDU.
4 Also, LPAs N.Plair-Lopez, G.Farr, L.Enea and G.Guillen were all in attendance at CEDU for needed assistance
5 in gathering information, client interviews, and records review.

6
7 According to both Mr. Becker & Dr. Powell the incidents of inappropriate sexually acting out behavior came to
8 their attention in April around 04-09-02. When several clients told staff that client [REDACTED] had done things to them
9 like grabbing boys breast, buttocks and their penis over their clothing. This information came forth after [REDACTED]
10 had already been removed from the program for about four days.

11
12 Staff were verbally instructed in April to discontinue selling cameras in the facility store. Wal-Mart was were film
13 was taken to be developed.

LICENSING EVALUATOR NAME: Gretchen Guillen

TELEPHONE: 909 782-4157

LICENSING EVALUATOR SIGNATURE: _____

DATE: 05/17/2002

Shelton, Frankie@DSS

From:
Sent:
To:
Subject:

Monday, April 15, 2002 5:43 PM
frankie.shelton@dss.ca.gov
CEDU communication


RE: FW: concerns and
appreciat...


RE: Concerns and
Appreciation


RE: Concerns and
Appreciation


med's


FW: med's


RE: med's

Please see the attachments which lay out a history of CEDU's awareness of the issues within the school. It would seem obvious that they knew of the issues which we believe are indicative of their specific knowledge of the problem.

Please treat this information at this time in confidence and as an aid in your investigation. We should have additional information as we gather our hand written notes from our weekly phone calls with Mike Sargent (Lanes coordinator) and our calls directly with Lane.

The police are still ongoing in there investigation.

Regards,


Shelton, Frankie@DSS

From: [REDACTED]
Sent: Friday, January 04, 2002 9:33 AM
To: [REDACTED]
Subject: RE: FW: concerns and appreciation

Dear [REDACTED],
Thank you for your concern regarding our son, [REDACTED]. We spoke briefly with Mr. Becker who was going to look into these serious issues. We received a call yesterday from Mike Sargent ([REDACTED] Case manger) who informed us that Mr. Becker was out of the office until Sunday. We have recently been made aware of additional inappropriate behavior from Steve Ornelas; we would sincerely appreciate you speaking directly with Dan Casella ([REDACTED] counselor) and Mike Sargent. We are asking for immediate, much needed intervention. Again, we thank you for your proactive involvement.

-----Original Message-----
From: Marguerite Sallee [mailto:MSallee@brownschools.com]
Sent: Wednesday, January 02, 2002 1:21 PM
To: [REDACTED]
Subject: Re: FW: concerns and appreciation

[REDACTED] my thanks for forwarding to me a copy of your thoughtful letter outlining your concerns for [REDACTED]. Our highest priority is helping each child realize his or her full potential while also helping them to discover their unique gifts and find a strong sense of self-confidence. Any time we compromise those goals, for whatever reason, it is helpful to get constructive feedback and work on continuous improvement. We also care a great deal about our working relationship with our parents, so your involvement and comments are doubly appreciated.

I know that Greg will be focusing on your specific issues and concerns, and each of us at CEDU/The Brown Schools is committed to responding to your helpful comments.

My best wishes for a healthy, peaceful, and happy new year
Sincerely, Marguerite Sallee

>>> [REDACTED] 1/02/02 01:13PM >>>

Dear Ms. Sallee,
We felt it is important that you are made aware of our deep concerns regarding CEDU High School.

Sincerely,
[REDACTED]

-----Original Message-----
From: [REDACTED]
Sent: Saturday, December 29, 2001 7:59 PM
To: tbecker@cedu.com; ghitchcock@cedu.com; dboyer@cedu.com;
jpowell@cedu.com; feinberg@cedu.com; msargent@cedu.com;
dcassella@cedu.com; kkent@cedu.com; msallee@brownschools.com
Subject: concerns and appreciation

Shelton, Frankie@DSS

From: [REDACTED]
Sent: Friday, January 04, 2002 1:55 PM
To: Sherry Thornton
Subject: RE: Concerns and Appreciation

We appreciate your prompt reply and hope that our mutual goals for our son's personal and educational growth can be achieved quickly without continued repercussions to our son.

We strongly urge you to speak directly with Dan Casella, our son's therapist. We think he has a lot to say that you will find important and urgent. We ask that you personally make this call so you can assist in the correction process with this most important first hand knowledge.

Sincerely,
[REDACTED]

-----Original Message-----
From: Sherry Thornton [mailto:SThornton@brownschools.com]
Sent: Friday, January 04, 2002 1:11 PM
To: [REDACTED]
Cc: Marguerite Sallee
Subject: Concerns and Appreciation

As the Chief Operating Officer for all of our facilities, Greg Hitchcock has sent me the letter you sent to Tony Becker regarding your concerns. Please know that I take these concerns seriously as do Greg and Tony Becker. I know that the issues are being looked into and dealt with there on the campus which is appropriate, and Tony will be talking with you again on Sunday. I also know that Greg Hitchcock will be very much involved into looking into the situation and dealing with it. I will also be involved in these discussions as we fully understand the situation and determine our course of action. I will be on the California campus the week after next and will personally follow up.

I appreciate your positive feedback concerning Mike Sargent and others. You are right in that we want all of the team members to be consistent, respectful, accountable, and appropriate in all interactions as we work toward the same goal of providing the support and work necessary for your son to grow. Be assured that your son should not and will not have any repercussions from your bringing these issues to our attention.

Please know that I am also very willing to talk with you about these issues, but I do think that we are taking the appropriate channels at this point. I will, however, stay in touch with Greg and Tony to understand and monitor the situation.

Sherry

Shelton, Frankie@DSS

From: [REDACTED]
Sent: Friday, January 04, 2002 2:37 PM
To: Sherry Thornton
Subject: RE: Concerns and Appreciation

thanks so much...

-----Original Message-----
From: Sherry Thornton [mailto:SThornton@brownschools.com]
Sent: Friday, January 04, 2002 2:31 PM
To: [REDACTED]
Subject: RE: Concerns and Appreciation

You can count on it.
Sherry

>>> [REDACTED] 01/04/02 03:55PM >>>
We appreciate your prompt reply and hope that our mutual goals for our son's personal and educational growth can be achieved quickly without continued repercussions to our son.

We strongly urge you to speak directly with Dan Casella, our son's therapist. We think he has a lot to say that you will find important and urgent. We ask that you personally make this call so you can assist in the correction process with this most important first hand knowledge.

Sincerely,
[REDACTED]

-----Original Message-----
From: Sherry Thornton [mailto:SThornton@brownschools.com]
Sent: Friday, January 04, 2002 1:11 PM
To: [REDACTED]
Cc: Marguerite Salles
Subject: Concerns and Appreciation

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Please know that I am also very willing to talk with you about these issues, but I do think that we are taking the appropriate channels at this point. I will, however, stay in touch with Greg and Tony to understand and monitor the situation.

Sherry

Shelton, Frankie@DSS

From: [REDACTED]
Sent: Tuesday, January 08, 2002 4:47 PM
To: TBecker@Cedu.com
Cc: Michael Sargent
Subject: [REDACTED] med's

Dear Tony,
We just had our weekly discussion with Mike Sargent and became aware of the many recent on-goings. We are deeply concerned over [REDACTED] behavior; it appears he is growing more aggressive. We know that last month when [REDACTED] saw his psychiatrist, Dr. Torbin, [REDACTED] requested an increase in Ritalin and Dr. Torbin gave it to him. [REDACTED] and I did discuss the increase with Dr. Torbin and I did inform him that historically it just made [REDACTED] more hyper; [REDACTED] said he wanted to try it. We suspect that some of [REDACTED] apparent 'hyper sexuality' might be coming from too much Ritalin, which in the past has agitated [REDACTED].

I, being a consultant on student sexual harassment, am deeply concerned over [REDACTED] involvement in these recent events. [REDACTED] did tell us last night that he has witnessed these events in the dorms since his arrival, and believed them to be acceptable at CEDU. We let him know under no circumstances is this 'student sexual harassment/bullying acceptable by anyone, anywhere at anytime. We did ask Mike to discuss these recent events with Dr. Torbin; Mike requested that we e-mailed you and keep you updated.

Thank you so much for having a softer Discovery staff member oversee [REDACTED]. We are confident that this will be a much needed, positive change in [REDACTED] care.

Best Regards,
[REDACTED]

Shelton, Frankie@DSS

From: [REDACTED]
Sent: Wednesday, January 09, 2002 10:53 AM
To: [REDACTED]
Subject: FW: [REDACTED] med's

-----Original Message-----

From: Tony Becker (mailto:TBecker@cedu.com)
Sent: Wednesday, January 09, 2002 10:02 AM
To: [REDACTED]
Subject: Re: [REDACTED] med's

Good Morning Dori,
The sexual acting out in the dorms is being addressed in rap today. In the beginning this behavior is for the most part normal adolescent horse play but without redirection the boys will take it too far. When we get a large influx of male students in a short period of time we often have to stop the younger school and address behavior such as this. At this point none of the acting out seems to have moved into real sexual activity. It seems to be limited to pantomime. We'll continue to monitor.
We'll keep an eye on [REDACTED] relative to the med change, but we haven't seen any other behavioral changes since the increase.
Steve has been off campus since we spoke on Sunday but I'll set him up this afternoon when he gets in. [REDACTED] seems, other than the dorm incidents, to doing pretty well right now.

Tony

>>> [REDACTED] 01/08/02 04:46PM >>>

Dear Tony,
We just had our weekly discussion with Mike Sargent and became aware of the many recent on-goings. We are deeply concerned over [REDACTED] behavior; it appears he is growing more aggressive. We know that last month when [REDACTED] saw his psychiatrist, Dr. Torbin, [REDACTED] requested an increase in Ritalin and Dr. Torbin gave it to him. Stuart and I did discuss the increase with Dr. Torbin and I did inform him that historically it just made [REDACTED] more hyper; [REDACTED] said he wanted to try it. We suspect that some of [REDACTED] apparent 'hyper sexuality' might be coming from too much Ritalin, which in the past has agitated [REDACTED].

I, being a consultant on student sexual harassment, am deeply concerned over [REDACTED] involvement in these recent events. [REDACTED] did tell us last night that he has witnessed these events in the dorms since his arrival, and believed them to be acceptable at CEDU. We let him know under no circumstances is this 'student sexual harassment/bullying' acceptable by anyone, anywhere at anytime. We did ask Mike to discuss these recent events with Dr. Torbin; Mike requested that we e-mailed you and keep you updated.

Thank you so much for having a softer Discovery staff member oversee [REDACTED]. We are confident that this will be a much needed, positive change in [REDACTED] care.

Best Regards
[REDACTED]

Shelton, Frankie@DSS

From: Tony Becker [TBecker@cedu.com]
Sent: Thursday, January 10, 2002 3:49 PM
To: [REDACTED]
Subject: RE: [REDACTED] med's

[REDACTED]
The rap yesterday went well and the boys understand the unsafety their behavior brought to the dorms. We'll continue to monitor because adolescent boys will be adolescent boys. It will be Joe Weaver who works with [REDACTED] incidentally. We had spoken about Joe on Sunday but I confirmed it with Rob today.

If I can be of further service let me know.

Take care,

Tony

>>> [REDACTED] 01/09/02 07:41PM >>>

Dear Tony,

Thank you for the information; it's apparent you have a seasoned understanding of the complex components surrounding these issues and hopefully, [REDACTED] and the others will easily follow the redirection.

Best Regards,

[REDACTED]

—Original Message—

From: Tony Becker [mailto:TBecker@cedu.com]
Sent: Wednesday, January 09, 2002 10:02 AM
To: [REDACTED]
Subject: Re: [REDACTED] med's

Good Morning Dori,

The sexual acting out in the dorms is being addressed in rap today. In the beginning this behavior is for the most part normal adolescent horse play but without redirection the boys will take it too far. When we get a large influx of male students in a short period of time we often have to stop the younger school and address behavior such as this. At this point none of the acting out seems to have moved into real sexual activity. It seems to be limited to pantomime. We'll continue to monitor.

We'll keep an eye on [REDACTED] relative to the med change, but we haven't seen any other behavioral changes since the increase.

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Tony

>>> [REDACTED] 01/08/02 04:46PM >>>

Dear Tony,

We just had our weekly discussion with Mike Sargent and became aware of the many recent on-goings. We are deeply concerned over [REDACTED] behavior; it appears he is growing more aggressive. We know that last month when [REDACTED] saw his psychiatrist, Dr. Torbin, [REDACTED] requested an increase in Ritalin and Dr. Torbin gave it to him [REDACTED] and I did discuss the increase with Dr. Torbin and I did inform him that historically it just made [REDACTED] more hyper; [REDACTED] said he wanted to try it. We suspect that some of [REDACTED] apparent 'hyper sexuality' might be coming from too much Ritalin, which in the past has agitated [REDACTED]

I, being a consultant on student sexual harassment, am deeply concerned over [redacted] involvement in these recent events. [redacted] did tell us last night that he has witnessed these events in the dorms since his arrival, and believed them to be acceptable at CEDU. We let him know under no circumstances is this 'student sexual harassment/bullying acceptable by anyone, anywhere at anytime. We did ask Mike to discuss these recent events with Dr. Torbin; Mike requested that we e-mailed you and keep you updated.

Thank you so much for having a softer Discovery staff member oversee [redacted]. We are confident that this will be a much needed, positive change in [redacted] care.

Best Regards,
[redacted]

Shelton, Frankie@DSS

From: [REDACTED]
Sent: Monday, April 15, 2002 4:35 PM
To: frankie.shelton@dss.ca.gov
Subject: CEDU FW: concerns and appreciation



cedu steve ornelas
sk&dk versi...

Here is one of the letters that we sent to the head of Brown schools.

[REDACTED]

—Original Message—

From: [REDACTED]
Sent: Wednesday, January 02, 2002 11:13 AM
To: msallee@brownschools.com
Subject: FW: concerns and appreciation

Dear Ms. Sallee,
We felt it is important that you are made aware of our deep concerns
regarding CEDU High School.
Sincerely,
[REDACTED]

—Original Message—

From: [REDACTED]
Sent: Saturday, December 29, 2001 7:59 PM
To: tbecker@cedu.com; ghitchcock@cedu.com; dboyer@cedu.com;
jpowell@cedu.com; feinberg@cedu.com; msargent@cedu.com;
dcassella@cedu.com; kkent@cedu.com; msalle@brownschools.com
Subject: concerns and appreciation

12/28/2001

Dear Mr. Becker,

We have just returned from our first visit with our son [REDACTED], at CEDU. We met briefly with you and Rob Fainberg on the stairs near the main house on 12/26th regarding our son's IEP and specific fine motor learning differences; they have always required him to have technical support. He has been at CEDU since 11/9/2001 and his complete school and medical records were courier to CEDU (attention Diana Boyer) on September 24th. MS. Boyer did confirm that day that she had received all of [REDACTED] records. We hope that you do not have difficulty in locating them, since they are extensive.

The first week [REDACTED] started school, we contacted Karl Kent, seeking technical assistance for [REDACTED]; Mr. Kent asked for time to get to know him as a student and we complied. Additionally, we spoke several other times, however most of the time we played telephone tag for weeks on end. Therefore, we went to Mike Sargent to make sure [REDACTED]'s academic needs were being addressed and met. As an educator, I knew the importance of setting [REDACTED] up for academic success was essential [REDACTED] was getting D's and only recently completed some extra work, which allegedly brought his grades up to C's. Only last week Mike Sargent informed us that [REDACTED] would be allowed to have a lap top computer (which has no accessibility to the internet and had been our suggestion since the beginning). It was a long process that seemed to be unnecessary-considering [REDACTED] academic needs, IEP and clear documentation of them. While we do understand the rules on the use of lap tops we felt that it also important to have the mechanisms in place to support [REDACTED] educational progress so he can have a degree of success while going through the CEDU program.

Furthermore, our concerns over CEDU school have grown immensely and not without merit. Yesterday, approximately at 1:00 we had a meeting with Mike Sargent, Dan Cassella, [REDACTED] and ourselves. [REDACTED] told all of us he felt like he needed a supportive environment that evening; it was our first visit and [REDACTED] clearly was very emotional and upset. He realized he needed a quiet place to work through all the issues that had come up over the last two days and clearly was asking for help to process the emotions. The night before, since his roommate left for a home visit in a two-man dorm, [REDACTED] was moved into a room where he felt unsafe and unsupportive. He clearly told the four of us -he had not slept much the night before and expressed his needs-concisely and directly. He was coached by Mike to speak with Steve Ornelas in our presence; share his feelings since it was Steve who would make the final call. At approximately 2:00 [REDACTED] along with us had a meeting in the main house with Steve Ornelas. We found his behavior to be extraordinarily abrupt, placing blame and deeply concerning. We are not asking that he be required (though hopefully coached) to be cordial to us as CEDU parents-our main concern was how he treated our son. [REDACTED] sat down with him (per Mike and Dan's suggestion), in our presence and clearly told Steve the same thing he had just shared with all of us. Steve displayed no listening skills-his reaction was to say to [REDACTED] in a harsh, defensive, nasty tone, "What did you do [REDACTED] to cause this problem? Who are you with now? He implicated [REDACTED] was no innocent kid. He made references to [REDACTED] bothering other kids without realizing he was bothering them. He said, "I am not going to put you in a different room with some of your friends just so you can have fun." He was demanding to know exactly what if anything these kids had done to him: One of the CEDU students was sitting right behind [REDACTED] and we knew [REDACTED] was uncomfortable talking to Steve while others could hear the conversation. Steve was focused on who the other

kid was in the dorm room while [redacted] tried to explain that was not the point of the request. Steve barely let [redacted] say a word-He kept saying that he saw 2 different [redacted]

It is vital for all of you to understand our son has a mood disorder and it is our understanding Steve Ornelas knew of [redacted] biochemical issues. My husband interrupted Steve and reiterated [redacted] words, which were simply "I need to be in a supportive environment, my family is leaving soon, I don't feel comfortable in this room, and can I please be placed in a supportive environment?" Rather than hearing a child's needs and acknowledging [redacted] vulnerability-he tried to place blame on [redacted] for his lack of sleep the night before and pursued the wrong issues altogether. [redacted] has begun to understand his emotional needs while at CEDU and asking for assistance was something that should have been recognized very clearly.

Unfortunately, the following is a list of incidences that have occurred under the direct supervision of Steve Ornelas, the Head of the Discovery Phase:

[redacted] was put on restriction the second day of Chanukah. He along with 2 other roommates put a blanket over another kid in the dorm-got physical and because [redacted] was the ringleader he alone was put on a 7 or 8-day restriction. He slept in the pit and his privileges were taken from him. This ban we obviously support as physical issues can not be tolerated but the only problem we had with this scenario, which Mike Sargent and Rob Fainberg were later made aware of was that [redacted] did not participate in any more religious ceremonies-lighting the menorah. In addition he was not allowed to receive any more Chanukah gifts until this gift-giving holiday was over. We have received apologies from Mike Sargent, as well as Rob Fainberg apologized to [redacted] for what happened to him at Hanukah. We were extremely upset over this: we had been assured that CEDU was respectful of religious beliefs, holidays and celebrations. How could such a thoughtless sign of total disregard for religious practices take place at CEDU? We clearly shared our disappointment and concern with Mike Sargent. We have been informed it was Steve Ornelas who oversaw [redacted] punishment as the Head of the Discovery staff phase, though allegedly it was Travis who initiated the restriction.

On the first day of Hanukkah [redacted] family made 100 cookies and had them sent one-day air to CEDU-following all of the directions-attention Discovery-holiday cookies for [redacted] etc. This was pre-approved before they were sent. For a week we kept asking Mike if the cookies arrived safely. Initially he didn't know, then one day (same time as [redacted] restriction) Mike said they were at the main house, though were not being distributed and would check on the status. Eight days after they were mailed, [redacted] and his Discovery friends had the opportunity to eat 100 stale cookies. Again, we were informed that Steve Ornelas was in charge of their distribution.

Additionally, many letters sent to [redacted] were never given to him. For example, Mike Sargent said it was OK for [redacted] to receive letters from his favorite person, his grandmother; additionally were told that this request was also OK'd by Steve as well. Her letters have not reached [redacted]. Additionally, [redacted] old therapist, Dr. Ian Russ's letter also never reached [redacted]. We have spoken with Dr. Russ who has informed me that he has never had a problem with communicating with one of his old patients who latter attended CEDU. Furthermore, we know it has taken at times well over a week -after we faxed letters to Mike Sargent to reach [redacted]. We were assured (prior to enrolling [redacted] ongoing, written communication with our son, and sadly our family has been repeatedly denied this opportunity. Again, we ask, how could such a CEDU policy be continuously broken, disregarded and ignored? Again, Mike Sargent has informed us,

the person in charge of the distribution of [redacted] mail is Steve Ornelas. In addition, [redacted] was required to write to us at least once a week, which also has not happened: To date we have received 2 letters since 11/9/2001.

Furthermore, one week after [redacted] arrived, we mailed (one day air) his boots and paid careful attention to the mailing instructions that Mike had provided. It took over 2 weeks for [redacted] to receive them. Who is in charge of his mail? (Not including the holiday gifts that were directed to Heidi).

Obviously, we are deeply concerned over these issues. We have been lead to believe that this is a three-way commitment where [redacted], CEDU staff and ourselves are **all held fully accountable for our actions**. We need to know how CEDU is going to correct this very apparent problem and prevent these incidences from happening again.

On a positive note, we applaud Mike Sargent for his dedication, thundering velvet hand and sincere concern over [redacted] has had some terrible incidents occur; during his fist week at CEDU a very close friend of his and family members was brutally murdered and Mike made sure that [redacted] had a chance to grieve this horrific loss and have Mike's ongoing support, ears and arms were wide open. This crisis required a lot of time with not only [redacted] but with us as well; unfortunately it was followed by another personal crisis. Again, Mike and Dan were key supporters. Mike is a straight shooter and you have a true asset in him. Dan has also been an incredible source of guidance and kindness we are very grateful to both of them. Additionally, we felt so good about many staff members (Joe, Steve, Paul all par of the discovery staff and even Don from the kitchen) who truly know that CEDU kids not only need clear cut rules, regulations, boundaries and consequences for there actions but also the importance of displaying kindness and listening skills.

We are not asking for perfection but we are asking that we ALL, as a team serve our son consistently while making sure that the structure that CEDU has set up also has provisions for accountability. There are rules, regulations, policies and procedures that we all have to follow as students, parents and staff and we want to make sure that necessary preventative steps are taken to assure that CEDU adheres to their own procedures. The most important issue is our son and he should not have any repercussions from this letter as CEDU addresses these serious issues. The goal is simple to reduce unnecessary frustrations and enhance relations among all parties involved to provide our son with the best possible network for support while nurturing his growth. We are new to your system and simply do not comprehend why there should be such gross variations between what is represented and how the daily reality works.

Please contact us at your earliest convenience [redacted]

Sincerely,
[redacted]

Shelton, Frankie@DSS

From: [REDACTED]
Sent: Monday, April 15, 2002 4:29 PM
To: frankie.shelton@dss.ca.gov
Subject: FW: FW: concerns and appreciation

Dear Frankie,

Here is the response from Brown. In the letter we sent to follow up our meeting our son did mention the child's name that was bothering him.. This is the same child that has been extracted.

—Original Message—

From: Marguerite Sallee (mailto:MSallee@brownschools.com)
Sent: Wednesday, January 02, 2002 1:21 PM
To: dorik@earthlink.net
Subject: Re: FW: concerns and appreciation

[REDACTED] - my thanks for forwarding to me a copy of your thoughtful letter outlining your concerns for [REDACTED]. Our highest priority is helping each child realize his or her full potential while also helping them to discover their unique gifts and find a strong sense of self-confidence. Any time we compromise those goals, for whatever reason, it is helpful to get constructive feedback and work on continuous improvement. We also care a great deal about our working relationship with our parents, so your involvement and comments are doubly appreciated.

I know that Greg will be focusing on your specific issues and concerns, and each of us at CEDU/The Brown Schools is committed to responding to your helpful comments.

My best wishes for a healthy, peaceful, and happy new year
Sincerely, Marguerite Sallee

>> [REDACTED] 01/02/02 01:13PM >>>

Dear Ms. Sallee,
We felt it is important that you are made aware of our deep concerns regarding CEDU High School.
Sincerely,
[REDACTED]

—Original Message—

From: [REDACTED]
Sent: Saturday, December 29, 2001 7:59 PM
To: tbecker@cedu.com; ghitchcock@cedu.com; dboyer@cedu.com;
jpowell@cedu.com; feinberg@cedu.com; msargent@cedu.com;
dcassella@cedu.com; kkent@cedu.com; msallee@brownschools.com
Subject: concerns and appreciation