Havenwood Academy, Inc.

465 W 1600 N, Cedar City, UT 84721 (Iron County)
(435) 586-2500

- (52820) OT - Outpatient Treatment :Renewal: (07/31/2021)
- (52822) RT - Residential Treatment :Renewal: (07/31/2021)

Name of this Investigation:

Client Injury - [redacted]

* Start Date:

08/27/2019

...

* Lead Assignment:

Kelly Anderson

Licensor:Greg Hirst

Entered By:Hannah SchoenIntake

Source:

Provider Incident Report (e.g., incident report)

Other Regulatory Agency (e.g., DCFS, JJS, Law Enforcement)

Public/Other (e.g., complaint, news report)

Date of Incident:

08/25/2019

...

Date Reported:

08/26/2019

...

Notification: The provider reported within one business day.

Reported By:

Janie Sabin

Contact Info:

User Email: janiesabin@havenwoodacademy.com

User Phone: 4355862500

Summary of Issue:

[redacted] was in the the theater room without staff and [redacted] went into theater room to tell [redacted] to step out of the room and be with the other client since staff was not in the room. [redacted] refused and started cussing at [redacted] and [redacted] told her she still had to leave the theater room. [redacted] then started punching and pulling [redacted] hair. [redacted] was attempting to get [redacted] into a hold and push [redacted] off of her. In the scuffle [redacted] ended up with a bloody nose. [redacted] never asked other staff for help. [redacted] is trained in the company's de seculation and hold program (AEGIS). [redacted] was sent home until an investigation could be performed to make sure [redacted] did not punch the client.

Clients Involved:

[redacted]

Licensees, Staff, and Witnesses Involved:

[redacted]

Licensee Follow-Up

Actions Taken by Licensee:

[redacted] was sent home while we are investigation what happened.

The governing body met and it was determined that [redacted] will be removed from our program because this is the second time she has attacked staff.

Actions Planned by Licensee:

If in our investigation we find that [redacted] punched [redacted] back she will be terminated and charges will be filed.

Additional Comments:

Office Follow-Up

Investigate Within:

On-site within 3 business days Priority Due Date:

08/30/2019

...

Document Admin Staffing:

Identify if staff has adequate training, interview clients, identify how the youth received a bloody nose. Identify why [redacted] has not been notified. Inform program that anytime a youth is injured during physical intervention [redacted] needs to conduct investigation.

Date Priority Met:

08/28/2019

...

QA Monitoring

Activity Log:

Add

Date	Time	Type	Who
09/12/2019	05:02	Collateral Contacts	Kelly Anderson
09/12/2019	04:30	Collateral Contacts	Kelly Anderson
09/12/2019	08:12	Collateral Contacts	Kelly Anderson
09/03/2019	08:10	Other Licensee Contact	Kelly Anderson
08/28/2019	02:54	Collateral Contacts	Kelly Anderson
08/28/2019	10:00	Site Visit - Unscheduled	Kelly Anderson

Documents:

Add

Date	Name	Comment	
08/28/2019	employee docs	delete	
08/28/2019	statements from students		delete
08/27/2019	Incident Report	delete	

Violations:

Add

Violation Date Rule# Resolved Date

08/28/2019

501-2-9 Core Rules. Personnel Administration.

09/12/2019 delete

08/28/2019

501-19-5 Residential Treatment Programs. Staffing.

09/12/2019 delete

Update Status

Findings

* Critical Incident:

A critical incident occurred related to this Investigation.

Yes

Type of Incident:

Any Injury - Staff/Client

Other

Sites Affected:

Conclusion Summary:

Student did recieve a bloody nose after being punched by staff. [redacted] and Law Enforcement determined it was self defense and charged the student with assault. Program staff were counselled on having the correct number of eyes on staff at all times. there were adequate staff on duty but the one supervising the girls in theatre walk out and left them by themselves resulting in the other staff coming in and demanding they leave the room until staff were present. This resulted in the incident.

Finalized Date: 09/12/2019