Havenwood Academy, Inc.

465 W 1600 N, Cedar City, UT 84721 (Iron County)
(435) 586-2500

- (52820) OT - Outpatient Treatment :Renewal: (07/31/2021)
- (52822) RT - Residential Treatment :Renewal: (07/31/2021)

Name of this Investigation:

Client Living Conditions Concerns

* Start Date:

08/16/2018

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* Lead Assignment:

Blake Tingey

Licensor:Greg Hirst

Entered By:James JonesIntake

Source:

Provider Incident Report (e.g., incident report)

Other Regulatory Agency (e.g., DCFS, JJS, Law Enforcement)

Public/Other (e.g., complaint, news report)

Reported By:

[redacted] ([redacted] Resident) via Mark Brasher

Contact Info:

Summary of Issue:
[redacted] reports touring the program as a potential placement for his granddaughter. Subsequently, he contacted Mark Brasher and reported the following concerns regarding the facility; "Toilets that did not flush, mats were used as opposed to beds. There were holes in the walls. A lack of privacy in the shower areas. He described the facility as being poorly maintained, a lack of cleanliness, and disorderly."

Clients Involved:

Licensees, Staff, and Witnesses Involved:

Licensee Follow-Up

Actions Taken by Licensee:

Actions Planned by Licensee:

Additional Comments:

Office Follow-Up

Investigate Within:

Initiate investigation within 10 business days

Priority Due Date:

08/30/2018

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Document Admin Staffing:

Please investigate current living conditions and the condition of the physical structure of the facility and follow up on previous noted violations.

Date Priority Met:

08/22/2018

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QA Monitoring

Activity Log:

Add

Date	Time	Type	Who
08/31/2018	02:06	Issued Notice of Violation (No Plan or NAA)	Blake Tingey
08/24/2018	10:23	Other Licensor Activity	Blake Tingey
08/22/2018	01:00	Site Visit - Unscheduled	Blake Tingey
08/22/2018	10:00	Site Visit - Unscheduled	Blake Tingey

Documents:

Add

Date Name Comment

08/16/2018 Email Email from Mark Brasher Outlining Concerns delete

Violations:

Add

Violation Date Rule# Resolved Date

08/22/2018

R501-19-7. Physical Facilities.

08/22/2018 delete

08/22/2018

R501-19-8. Physical Environment.

10/22/2018 delete

Update Status

Findings

* Critical Incident:

A critical incident occurred related to this Investigation.

No

Sites Affected:

Conclusion Summary:

Issued notice of Violation. Sent email to program asking for the program for a date of when compliance will be met.

Finalized Date: 08/31/2018