

Department of
SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 435390042

Report Date: 07/01/2025

Date Signed: 07/01/2025 04:34:27 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION SAN JOSE RO, 2580 N. FIRST STREET, STE. 350 SAN JOSE, CA 95131
FACILITY EVALUATION REPORT	

FACILITY NAME:	EMBARK AT SAN MARTIN-NEW AVENUE CAMPUS	FACILITY NUMBER:	435390042
ADMINISTRATOR/AMIR RAFIEI		FACILITY TYPE:	730
DIRECTOR:		TELEPHONE:	
ADDRESS:		ZIP CODE:	
CITY:	STATE:	DATE:	07/01/2025
CAPACITY: 6	TOTAL ENROLLED CHILDREN: 0	CENSUS: 5	
TYPE OF VISIT:	Case Management - Annual	UNANNOUNCED TIME VISIT/	
	Continuation	INSPECTION	12:00 PM
		BEGAN:	
MET WITH:	Christine Ziemba, Clinical Director	TIME VISIT/	
		INSPECTION	04:40 PM
		COMPLETED:	

NARRATIVE	
1	On July 1, 2025, 12:00 PM Licensing Program Analyst (LPA) Mona Lam conducted a continuation
2	required annual inspection at Embark at San Martin - New Avenue Campus. The facility is a Group
3	Home, for a capacity of 6 ambulatory children, ages 12-17. This inspection was conducted with Christine
4	Ziemba, Clinical Director, of the following:
5	
6	LPA Lam inspected client medication. One medication for a client was found in a Ziploc bag. LPA asked
7	nurse if medication has been distributed to youth. Nurse stated that medication provided was by parent
8	during intake. Nurse stated that they needed to destroy medication, but had ordered youth the
9	replacement medication.
10	
11	LPA conducted two staff interviews and two client interviews. LPA inspected client files and found
12	multiple clients' treatment plans did not contain clients' signatures. LPA issued a Type B deficiency under
13	84070(c)(1) Children's Records.
14	
15	LPA inspected staff files. LPA was unable to observe multiple staff members' competency tests
16	regarding emergency intervention. LPA issued a technical violation under 84365(d)(1)(C) Emergency
17	Intervention Plan.
18	
19	
20	At this time the inspection, it is not complete and it will be concluded at a later date. One (1) deficiency
21	was cited and one (1) technical violation was issued at the inspection.
22	
23	An exit interview was conducted a copy of this report and appeals rights page were discussed, printed,
	and delivered to Christine Ziemba, Clinical Director prior to leaving the facility.

Joel Segura
Mona Lam**TELEPHONE:** (408) 324-2112
TELEPHONE: (916) 764-6983**DATE:** 07/01/2025**I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.****FACILITY REPRESENTATIVE SIGNATURE:****DATE:** 07/01/2025**This report must be available at Child Care and Group Home facilities for public review for 3 years.****LIC809 (FAS) - (06/04)**
California Health & Human Services Agency**Page: 1 of 4**
California Department of Social Services

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in

accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

LIC809 (FAS) - (09/23)

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Created By: Mona Lam On 07/01/2025 at 04:08 PM
Link to Parent Document Below:

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION , 2580 N. FIRST STREET, STE. 350 SAN JOSE, CA 95131
FACILITY EVALUATION REPORT (Cont)	

FACILITY NAME: EMBARK AT SAN MARTIN-NEW AVENUE CAMPUS

FACILITY NUMBER: 435390042

DEFICIENCY INFORMATION FOR THIS PAGE:

VISIT DATE: 07/01/2025

DEFICIENCIES & PLANS OF CORRECTION (POCs)

	Type B	Section Cited	CCR	84070(c)(1)	
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Children's Records

(c) If it is determined that the facility can provide the services necessary to meet the child's needs, the following additional information shall be maintained in the child's record: (1) A copy of the child's original needs and services plan; verification, signed by the child and their authorized representative(s), that they were offered the opportunity to participate in plan development; and verification that the authorized representative(s) have approved the plan.

This requirement is not met as evidenced by:

Deficient Practice Statement

1 Based on record review, LPA observed multiple client treatment plans did not contain clients' signatures.
2 The licensee did not comply with the section cited above, which poses/posed a potential health, safety
3 or personal rights risk to persons in care.
4

POC Due Date: 08/01/2025

Plan of Correction

1 At the time of the inspection, Clinical Director rectified client treatment plans by ensuring clients'
2 signatures are completed. Clinical Director will implement a policy to ensure signatures for clients and
3 parents are met. LPA will receive procedures via email on 08/01/25 at 5:00 PM.
4

		Section Cited			
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Deficient Practice Statement

1	
2	
3	
4	
	POC Due Date:
	Plan of Correction
1	
2	
3	
4	

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

NAME OF LICENSING PROGRAM MANAGER:	Joel Segura	TELEPHONE: (408) 324-2112
NAME OF LICENSING PROGRAM ANALYST:	Mona Lam	TELEPHONE: (916) 764-6983
LICENSING PROGRAM ANALYST SIGNATURE:		
		DATE: 07/01/2025
I acknowledge receipt of this form and understand my appeal rights as explained and received.		
FACILITY REPRESENTATIVE SIGNATURE:		
		DATE: 07/01/2025