

Sundown Ranch

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📌 Claimed • Rehabilitation Center

Open Open 24 hours See hours

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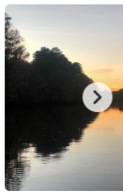
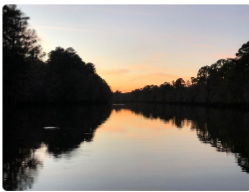
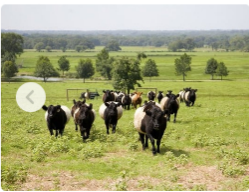
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About the Business

🕒 **Steve E.**
Manager

Sundown Ranch is a fully licensed and accredited residential treatment facility serving adolescents and young adults suffering from chemical dependence and related co-occurring psychiatric disorders. The facility has operated continuously for three decades since opening in October 1987....

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Location & Hours

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2318 Ste 100
Canton, TX 75103

Get directions

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Is their entrance accessible for people with disabilities?

Yes

No

Not sure

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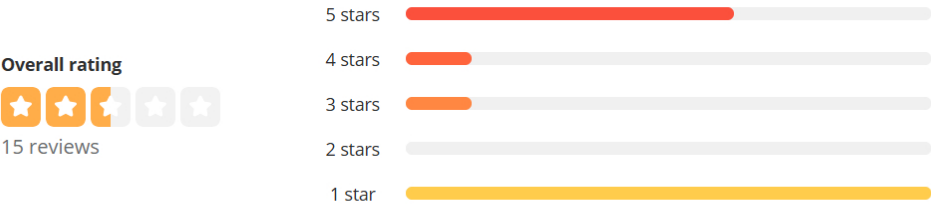
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Dani N.
Towson, MD

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JJ G.
Mineral Wells, TX

Dec 3, 2024

This place is an absolute hell hole do not send your children here they will leave with more trauma than they had when they arrived. I was there for a month and a half, and will never forget it. I was treated terribly by the staff and unfairly because of my sexuality, these so-called manager named Kim is a terrible person the entire time I was there I felt unsafe, uncomfortable, and overwhelmed. I was threatened, unfairly, treated and talked down to every day when explaining this all to my doctors and therapist, I was told I was schizophrenic. Paranoid and put on seven different medication's, and one telling them about some of my past they made to where if my father came and tried to get me out, they would have him arrested I do think the owner is a good person, but I don't think they know what's really going on there the owners wife on the other hand not a good person. I was told I would be going to hell because of my sexuality, and was questioned if I was sexually abused, or had any other trauma in the past that made me this way if anyone has any more questions or wants to know more of what happened because a lot did I would be happy to share with you. You can contact me at garzaionathan988@gmail.com

Helpful 3 Thanks 0 Love this 0 Oh no 0



Kayden E.

WI, WI

@ 0 1 0

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May 15, 2023

I was 14 at the time when I was sent to Sundown Ranch in late october, 2022. And it was the most terrible experience of my life. I was often being accused for doing things I didnt do. going in and ut of the Intensive Unit. The longest ive been in the Unit was 5 DAYS. And I was there because I was accused of something, and after the 5th day, they found out it wasnt me. and they just let me out like nothing happened.

And that was just one story.

So DONT GO TO SUNDOWN PLEASE!

Helpful 4 Thanks 1 Love this 1 Oh no 1



Jeff P.

Business Owner

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May 30, 2023

Kayden, it saddens us to hear you are unhappy with your experience. It is our goal for everyone to receive the best care possible. If you'd like to discuss this further, please give us a call at 903-479-3933 and press option 1.

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Nicholas P.

Shawnee, KS

@ 0 1 0

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Apr 17, 2024

I was here in 2018 with no prior substance abuse issues. The place opened me up to an extreme amount of trauma which ultimately ended up hurting me when I discharged. There was a counselor named Jason there who was preying on some of the girl clients. He was passing notes back and forth between female clients. They made him leave so they wouldn't get in any court trouble or bad attention their way. The place is supposed so be safe and therapeutic but how can it be when they have a Counselor targeting young vulnerable girls going through a difficult time. Very disappointed in this place. Send your kids to a place that is SAFE

Helpful 2 Thanks 0 Love this 0 Oh no 0



Ashley S.

West Lake Hills, TX

@ 465 9 3

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Feb 9, 2022

Please do not send your children here. This facility will do more harm than good. There is a better way, I promise.

Helpful 4 Thanks 1 Love this 0 Oh no 0



Kacy N.

St. Louis, MO

@ 215 21 2

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Apr 23, 2018

First to Review

All these people care about is 1) siphoning money out of your parents' retirement fund & 2) maintaining control over children by misdiagnosing them and force-feeding them all the exact same schizophrenia medication.

1) Most people stayed at this place for roughly 40 days until their insurance ran out (or sooner if

their insurance wasn't as generous), but if your parents were willing to pay after your insurance ran out, you stayed much longer. For example, I stayed over 90 days despite following every rule they imposed on us and having zero behavior problems - I was told by multiple staff members that they didn't know why I was there. They don't care if there is absolutely no evidence that your child may have a serious drug problem. They just want your money. My parents wasted thousands and thousands of dollars after being continuously fed lies by the administration that I was schizophrenic and needed unreasonably extensive supervision... which brings me to my second point.

2) I found it concerning that the majority of kids there were prescribed a schizophrenia medication known as Saphris. I understand that many kids there suffered from a wide range of mental illness (both in type and severity) - however, I find it suspicious that we were all prescribed a drug that made us overwhelmingly sleepy, foggy, and much more obsequious. I am not schizophrenic. I have never had hallucinations or paranoia of any kind. I did not meet anyone else there who was actually schizophrenic - yet almost all of us were prescribed a schizophrenia medication...

To make matters worse, not only were we essentially turned into mindless zombies, but many of us suffered dangerous side effects. Every evening after I took the medication, my body would be so weak and exhausted that I often fell to the ground or my face would smack down onto the table at dinner. Other people had to start carrying me to bed so I wouldn't fall and suffer a concussion. I even spoke with another girl who fell and fractured her cheekbone while on the medication.

This place will lie to you, steal your money, and threaten your child's health and safety.



Helpful 8 Thanks 0 Love this 1 Oh no 0



Jeff P.
Business Owner

May 16, 2018

Hi Kacy. Sundown Ranch provides a safe, appealing environment and a cost-effective program to treat and rehabilitate drug and alcohol dependent young people. Please feel free to contact us at (903) 479-3933.

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Trevor S.
Kansas City, MO

 0  1  0

Jun 9, 2019

This place was the worst experience of my life. You aren't treated like a "client" you're treated like a convict. People were often sent to "The Unit" where it was basically solitary confinement. I understand places like this need to be strict, but this place went overboard. For instants I was told multiple times that wearing my hat indoors was considered gang affiliation. I also didn't consider myself to be religious. Throughout my entire 2 1/2 months there every time I met with the counselor they would try to push God on me, I repeatedly told them I wasn't religious but it was like they weren't even listening. They coach your parents that you are nothing but a ticking time bomb and that you will relapse once you leave. Some counselors were decent in general, however it was the assistant counselors, or ACs, that were the biggest problem. For example in one group a girl came out and said that she was bi, after the group the AC called her a dyke. To any adult who is thinking about admitting themselves I would strongly recommend you look elsewhere. To any parent who is considering sending their child there I would recommend the same thing



Helpful 4 Thanks 0 Love this 0 Oh no 0



Jeff P.
Business Owner

Jun 18, 2019

Because of privacy regulations, we can't discuss any specifics about your comments. However, we aim to reflect our deep commitment and sense of responsibility to the clients and families we serve now and in the...

[Read more](#)

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Susan C.
Austin, TX

 42  5  0

Dec 22, 2020

This place was evil. I went here as a 15 year old and am returning at 19 to give a warning to anyone looking into this place. This place scarred me and I will never forget how awful it was. Everyone was placed on medication for diagnoses of schizophrenia did they did not really have. Everyone who I asked was on lithium. I have never been diagnosed with schizophrenia and have never had any symptoms. The doctors tried to put me on schizophrenia medication but my mother refused it

knowing something was wrong. When she tried to speak to the doctor who prescribed it they would not let her. I do not believe any doctor actually worked there. My mom immediately pulled me out of sundown and took me somewhere else. I truly believe they drugged the kids to keep them complying and too out of it to see what's really going on while they take parents money and lie to them that their kids must stay extremely long amounts of time. Its completely a scam. It's more sinister than a scam. The counselors abused the children on top of drugging them. These people are evil. Save your children from this place and find somewhere with actual medical competence and compassion for people with mental health issues and addiction issues.



Helpful 6 Thanks 0 Love this 0 Oh no 0



Jeff P.
Business Owner

Jan 6, 2021

Hi, Susan. We appreciate you taking the time to leave us your feedback. Due to privacy regulations, we are unable to discuss the specifics of your comments. However, we are deeply sorry to hear about the negative...

[Read more](#)



Delaney B.
Richardson, TX

 0  4  0

     Dec 23, 2019

If I could give Sundown Ranch a -star I would. I attended sundown ranch at the age of 14 for 70 days and again at 15 for 170 where my mother actually ended up pulling me from their care due to how bad the treatment was. I weighted 115 pounds and was 5'2 and they had me on 1500 mg of lithium which is an out of date medication and most doctors I tell that to now are completely disgusted by the dosage and the drug being used. I was on 2 other medications just to keep me on lithium. Come to find out every other client was also on lithium, so I believe they had a contract with lithium and we're making money off of drugging kids with this medicine. Don't even get me started on their "unit." They strip you of all your clothes and put you in white scrubs, you have a metal toilet and a bed built into the wall. It is VERY similar to jail and completely uncared for. The walls are white and you can't journal or read or do anything productive. if you ask me kids with drug addictions don't need to be isolated and treated like they're bad kids they need to feel loved and heard. They have had many scandals including a employee passing notes with a 16 year old client and they didn't even press charges because they didn't want the negative attention. They had bed bugs in boys dorm and told boys dorm they were misbehaving instead of just being honest with the clients. ALSO this is a coed youth rehab. They put boys and girls (who have self-esteem issues) on the same team and then get frustrated when they begin passing notes or flirting. They're teenagers?? There is a reason why every other rehab EVER separates boys and girls. They're just asking for trouble to keep your child in their program for your money. Think twice before sending your kid here. All I ever got out of sundown was more dealers. I received better treatment at Terrell State Mental Hospital and Merridell achievement center.



Helpful 4 Thanks 0 Love this 0 Oh no 0



Jeff P.
Business Owner

Jan 3, 2020

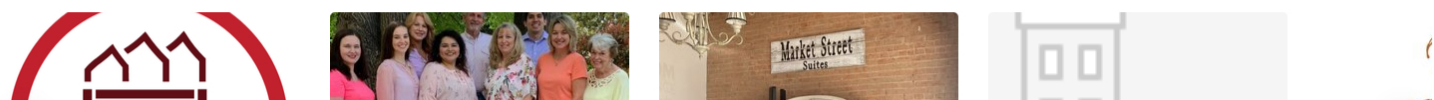
We are sorry to hear this. We are normally known for our exceptional attention to detail, and we regret that you feel we missed the mark. Per your comments, If you were willing, we would like to speak to you to get some more details. Would you please provide your contact information privately at info@sundownranch.org at your earliest convenience so we can ensure that we are making the necessary steps to improving our program.

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1 of 1

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