

Three points center, LLC

1500 E 2700 S, Hurricane, UT 84737 (Washington County)
(435) 632-7767

- (90210) DT - Day Treatment (05/31/2021)
- (63382) OT - Outpatient Treatment :Renewal: (05/31/2021)
- (52339) RT - Residential Treatment :Renewal: (05/31/2021)
- (52340) TS - Therapeutic School :Renewal: (05/31/2021)

Name of this Investigation:

Client Injury - [REDACTED]

* Start Date:

11/15/2019

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* Lead Assignment:

Robert Jones

Licensors: Kelly Anderson

Entered By: Blake Tingey Intake

Source:

Provider Incident Report (e.g., incident report)

Other Regulatory Agency (e.g., DCFS, JJS, Law Enforcement)

Public/Other (e.g., complaint, news report)

Date of Incident:

11/15/2019

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Date Reported:

11/15/2019

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Notification: The provider reported within one business day.

Reported By:

Thane Palmer

Contact Info:

User Email: tpalmer@threepointscenter.com

User Phone: 4354674760

Summary of Issue:

Stephanie Grothaus was in Dorm 1's main area with Kathy' VonTrapp's (school teacher) class. Tristan Quinn (Staff) and Linda Peacock (teacher) were also in the room. Students were upset about something that happened at breakfast so Stephanie was trying to get the class calm. [REDACTED] was still upset over the prior incident during breakfast. He was vocal about the issue and was not willing to let it go and kept bringing it up and be vocal about it. [REDACTED] refused to sit down and listen to anyone and was pacing around the room while the teacher was trying to teach. [REDACTED] would speak out loud and was becoming vocally disruptive in the class.

[REDACTED] then decided to quickly make his way towards the door and held the delayed release alarm on the door. Stephanie went to get him away from the door and by then the alarm was set off and the door opened. This became another concern as well since there was another student who was struggling with some issues that staff were having to closely monitor and step in and redirect as needed. Stephanie stepped into the doorway to move in front of [REDACTED] [REDACTED] charged through Stephanie's arm. Stephanie, as a result placed [REDACTED] in a PRT hold. This was especially imperative with the other student wanting to leave as well. While in the PRT hold Stephanie tried to sit down with [REDACTED] but he had his weight forward so Stephanie went forward and went to her knees to try and slowly bring [REDACTED] to the floor onto his belly. In doing so [REDACTED] slid his chin on the rug causing a small rug burn. Stephanie made sure she maintained the PRT hold but positioned her body to she was not laying on [REDACTED] but instead used her knees to keep her weight away from [REDACTED]

As he calmed down the PRT was changed to [REDACTED] sitting up, until he verbally committed to not getting up and going out the door. Stephanie went and got him a paper towel for his chin, which began to bleed. [REDACTED] was given further medical attention as needed. Examination of the carpet burn showed a quarter size mark. Photos were taken of [REDACTED] chin and sent to our medical nurse Amber for review and the on call nurses assistant tended to the injury.

Clients Involved:

[REDACTED]

Licensees, Staff, and Witnesses Involved:

Stephanie Grothaus

Tristan Quinn, Linda Peacock, Kathy VonTrapp

Licensee Follow-Up

Actions Taken by Licensee:

1. Medical attention was given.

2. Staff followed training and protocol.

3. Involved staff have the necessary training.

Actions Planned by Licensee:

1. Treatment team will further evaluate the incident to ensure policies were followed.

2. Thane will follow-up to make sure parents have been fully notified of the incident

Additional Comments:

Office Follow-Up

Investigate Within:

On-site within 3 business days

Priority Due Date:

11/20/2019

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Document Admin Staffing:

Conduct with other investigations.

Date Priority Met:

11/15/2019

...

QA Monitoring

Activity Log:

Add

Date	Time	Type	Who
01/27/2020	04:07	Other Licensee Contact	Robert Jones
01/07/2020	04:05	Other Licensee Contact	Robert Jones
11/27/2019	04:02	Other Licensee Contact	Robert Jones

11/19/2019 02:23 Other Licensee Contact Robert Jones

11/15/2019 10:00 Site Visit - Unscheduled Robert Jones

Documents:

Add

Date	Name	Comment
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01/27/2020	Written notification of Violation	delete
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01/27/2020	Fentress Incident Reports	delete
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01/27/2020	Handle with Care Training Log	delete
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11/15/2019	Incident Report	delete
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Violations:

Add

Violation Date	Rule#	Resolved Date
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01/27/2020		
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501-1-3 General Provisions for Licensing. Licensing Application Procedures.

01/27/2020	delete
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Update Status

Findings

* Critical Incident:

A critical incident occurred related to this Investigation.

Yes

Type of Incident:

Serious Injury

Any Injury - Staff/Client

Sites Affected:

Conclusion Summary:

In review of the information provided by Three Points Center all of the staff involved had the necessary training in Handle With Care. Further they are implementing a relationship based training to build relationships with staff to help the youth calm down faster.

██████ did get medical treatment after the incident.

Finalized Date: 01/27/2020